liaise

Your goals are our goals

Walker House

Our Residential Home in Andover, Hampshire



Specialist Support From Day One

We provide bespoke support for adults with **learning disabilities** and **autistic people**, including those with **complex needs**, **behaviours of distress** and **experiencing mental health conditions**. Our approach is rooted in **Positive Behaviour Support (PBS)** and **PROACT-SCIPr-UK**, ensuring support that is person-led and focused on promoting independence and wellbeing.

We have dedicated **in-house PBS Practitioners** and all team members receive **PBS** and **PROACT-SCIPr-UK** training tailored to the needs of the people they support. This collaborative model enables us to deliver support that leads to meaningful progress, always driven by what matters most to the people we support.

- In-house PBS practitioners for complex behaviour
- Proact-SCIPr-UK trained staff
- Smooth transitions into adult support working with schools and colleges
- Discharge pathway with clustered residential services and peer networks
- Engaged family and next-of-kin network
- Person-led dynamic outcomes framework and measures



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Tailored Environments, Co-Developed with You

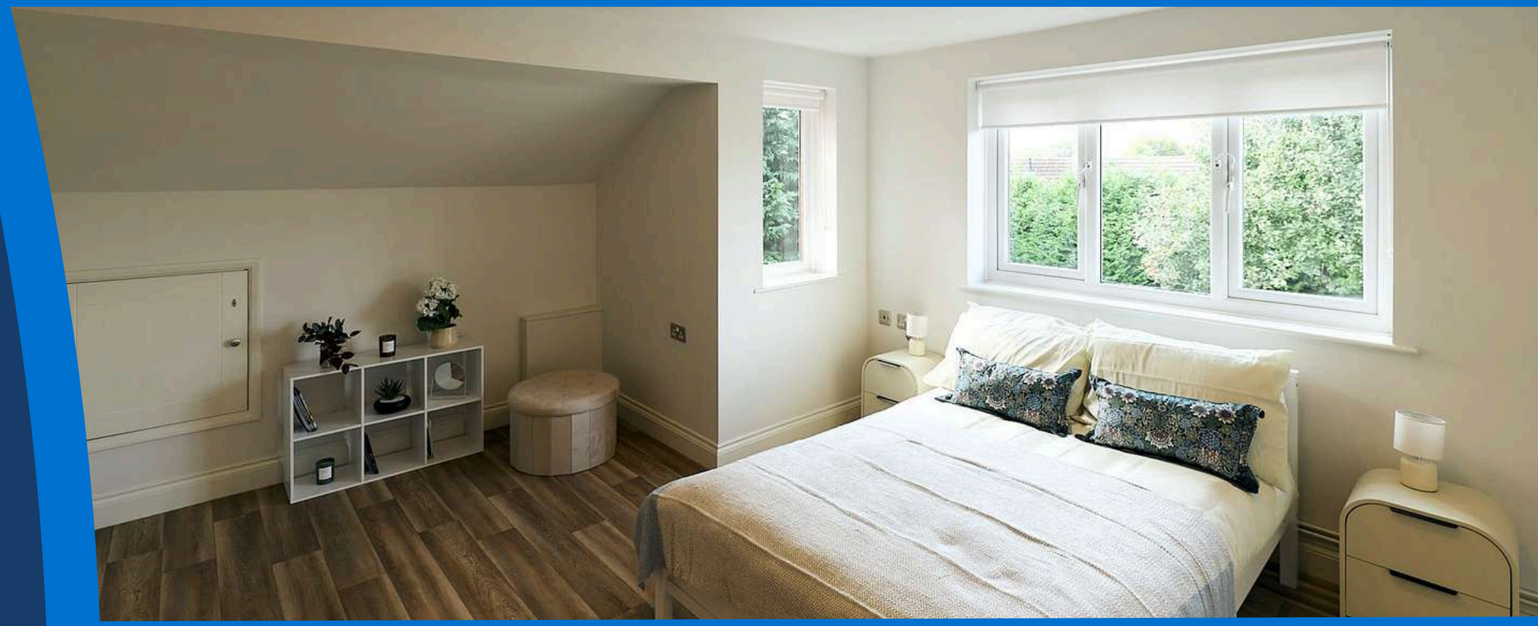
We'll work with you to tailor the environment to the specific needs of the person moving in.

- Fully Furnished Bedroom
- Communal Kitchen and Lounge
- Off-Street Parking
- Shared Garden
- Quiet Suburban Location
- Wider Regional Peer Network



Our Available Rooms Offer:

- **Fully-Furnished Bedroom:** Includes a double bed, dresser, and a wardrobe.
- **Private En-Suite Bathroom:** With a sink, toilet and a bathtub.
- **Communal Lounge:** Fully fitted with a sofa, TV and front door.
- **Shared Kitchen:** Shared kitchen with all white goods included.







Meet the Team



Brad, Regional General Manager for the South

Brad has over 25 years of experience across the learning disability sector and in senior leadership roles. He is passionate about partnership working and is dedicated to delivering person-led support that prioritises safety, independence, and helping people live their best lives.



Alexandra, Operations Manager for the South

Since 2013, Alexandra has shown the utmost dedication and passion that has seen her progress through senior leadership roles. Currently, she oversees homes across Basingstoke and Hampshire, driving high-quality support.



David, Walker House's Home Manager

David recently joined Liaise as Walker's new manager and a wealth of experience in care. He is deeply passionate about creating a homely environment and supporting the people achieve their ambitions and goals.



Committed to Co-Production

We have an established Influencers Group, made up of people we support, who play a pivotal role in shaping our services. Their insight ensures that everything we do reflects the needs, preferences, and aspirations of those with lived experience.

By actively listening to and involving this group, we embed authentic perspectives into every aspect of our work. From reviewing policies and practices to shaping key working approaches and designing new living opportunities, their voices directly influence how we develop and improve our support.



Every Day, We Help People Thrive

Our Outcomes Pathway Model ensures support is designed with and for each person, creating tailored strategies shaped around their hopes, goals, and aspirations.

This multidisciplinary approach enables us to deliver high-quality, personalised support so people can achieve what matters most to them.

Click here to read our latest stories



Progress that Matters, Led by the People We Support

When Michael moved into Sansa House, Thomas helped him feel welcome straight away. Michael is deaf, and Thomas, already confident in Makaton, supported him to communicate and settle into his new home. The two quickly formed a strong friendship. One of their favourite things to do is visit the pub together. Thomas signs the menu for Michael so he can choose exactly what he wants - small but meaningful moments that have boosted Michael's confidence, independence and sense of inclusion.

To make communication easier for everyone, Thomas also taught the whole Sansa House team Makaton. His leadership made such a difference that he was proudly given the title of Chief Communication Officer for Sansa!

Since moving in, Michael has grown significantly in independence, signing his daily choices - swimming, the cinema, cooking and more. His parents have shared how much happier he is, and how wonderful it is to see such a genuine friendship developing. Thomas's keyworker describes him as "one of the most helpful people she has ever met." His kindness, communication skills and peer support have had a real impact on Michael - and on the whole home.



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To make a referral, call or email
0330 500 5052
referrals@liaise.com

Inquiry Received
We will respond within **24 hours** of referral

Assessment
We will arrange an assessment to fully understand the needs of the individual within **5 working days**

Sending An Offer
Following the assessment, we will make an offer within **10 working days**

Invited To View Homes
We encourage you to visit our existing homes or new homes

Transition
We will begin co-produced transition planning once a placement offer has been accepted

Move In
To support a successful transition, we'll offer home visits and stays and we'll review the placement at frequent intervals within the **first three months**

Contact Us



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