liaise
Your goals are our goals

# Chingford

## Chingford, London





SRG
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External Audit Report

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# Liaise's Specialist Support



We are Liaise.



We provide specialist support for adults.



We help adult people with learning disabilities and autistic people.



This includes people with complex needs and behaviours of distress.

# Liaise's Specialist Support



Our approach is rooted in Positive Behaviour Support (PBS).



We also use PROACt-SCIPr-UK.



This means our support is respectful and focused on the person.



We help people become more independent and improve their wellbeing.

# Liaise's Specialist Support



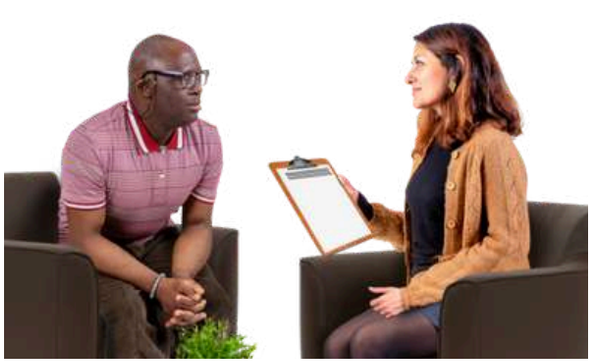
All staff receive special training in PBS and PROACT-SCIPr-UK



We work together as a team.

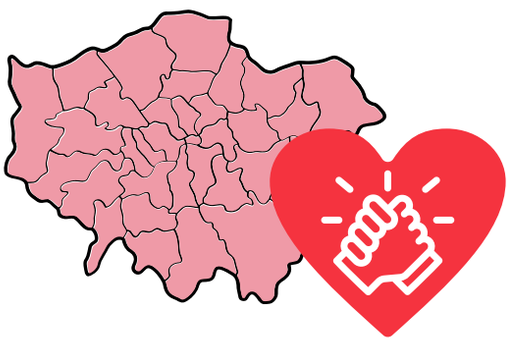


This helps us give high-quality, personalised support.



We focus on what is important to each person.

# Liaise's Specialist Support



In our London region, we provide six key areas of specialist support.



We have trained staff who support people with complex behaviour needs.



Our support staff are trained in PROACT-SCIPr-UK to provide safe and positive support.



We have Speech and Language Therapists in our team to support communication and safe eating and drinking.

# Liaise's Specialist Support



Some of our services provide specialist support for people with acquired brain injuries (ABI),



and offer short break (respite) care.



We offer both residential homes and supported living options.



We use a person-led outcomes approach to understand what is important to each person and measure their progress.

# Our Specialist Support Team



Chingford is supported by a special team called the **Positive Behaviour Support (PBS) Team**.




PBS helps people understand their needs and find positive ways to feel safe, calm and happy.




The PBS team will help you make a plan that is right for you and your goals.

# Our Specialist Support Team



There is a Positive Behaviour Specialist who supports Chingford.



They will help you build your PBS plan and make sure the team supports you in the right way.



The **Speech and Language Therapy** team also help London homes like Chingford.

# Our Specialist Support Team



This is Rose and Ellie.

They are the Speech and Language Therapists for Chingford.



They can help you and your team learn how to speak or use communication aid tools.



They can also help you with eating and drinking.



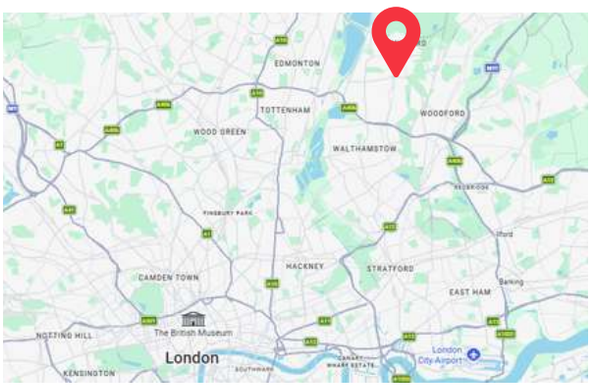
They will be helping lots of other people with similar difficulties around your home.

# About Chingford



This is Chingford.

Chingford is a dual supported living home in Chingford.




Chingford is an area in North London.



A supported living home is a place where people have their own home.



Chingford has a very large garden space which you and others can use.

# About Chingford



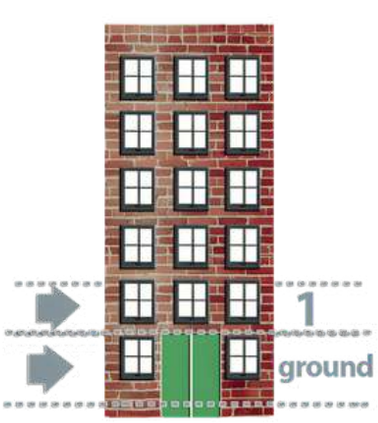
Chingford has a lift available to use.



Chingford has a big garden that everyone can use.

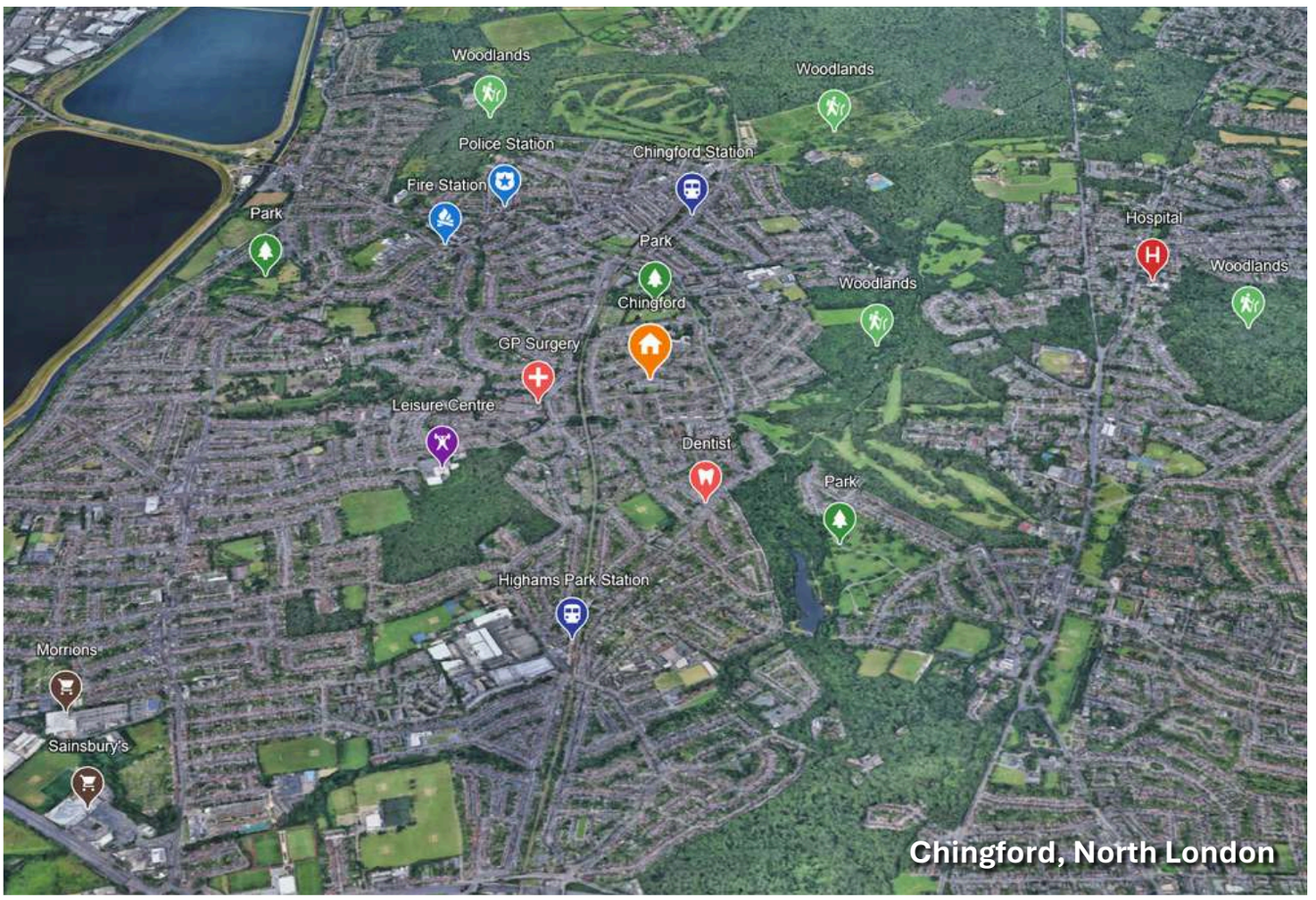


Chingford has one available shared apartment and one available room.




The apartment on the first-floor, and the room is on the ground floor.

# The Chingford  Area




This is near where Chingford home is located in the Chingford area.

Most places are a 15 minute drive from the home.

There are a lots of bus options near the home to the surrounding areas.

# Meet the Chingford Team



This is Suzanne.

She is the Regional General Manager for the London Region.




This means she is in charge of all the homes in London.



This is Anmolpreet.

She is the Operations Manager for London.



Operations Manager means he helps Suzanne and some of the London managers run their homes.

# Meet the Chingford Team



This is Jodi.

Jodi is Chingford's Registered Home Manager.



Home Manager means she runs the home, with help from Suzanne and Helen.



Jodi also supports both you and her team.




She wants to help you reach your goals and live your best life.

# Liaise Influencers



Liaise has a special group called The Influencers.



The Influencers are people we support, who help shape what we do.



The Influencers share what matters to people we support.



This helps us make good decisions for you and others.

# Liaise Influencers



This is Rachel.



Rachel is a Liaise Influencer. She lives at Chingford.



Rachel recently visited nearby Liaise homes to talk with people we support.

# Liaise Influencers



She helped record their stories so their voices can be heard.




By planning and recording the interviews, Rachel also built important skills.



She built skills like time management, communication, and building relationships.

# Liaise Influencers



Rachel helped share their stories at a Liaise Managers Conference.

She spoke to an audience of 70 people.



This helped managers improve the support they provide.

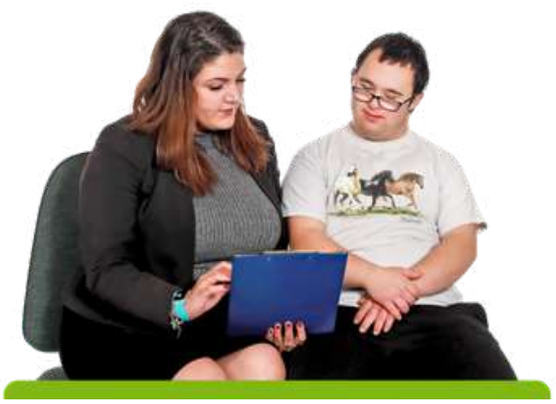


This experience helped Rachel build confidence and develop her communication skills.

# Our Outcomes Pathway Model




We use our Outcomes Pathway Model to plan support with each person.



This means support is designed around what each person wants and needs.




We focus on people's hopes, goals and aspirations.

# Our Outcomes Pathway Model



Different professionals work together as a team.



This helps us give high-quality, personalised support.



Liaise wants to support you to live the best life possible.



We will support you to learn the skills you want to learn.

# Our Outcomes Pathway Model




Our team will work with you to help you find your goals



They will also help you build skills to live everyday with confidence.



You are always at the centre of your support.



We listen to what is important to you and support your needs, choices and goals.

# Visiting the Home - See the Rooms



The team at Chingford would be glad to show you around.



You can look at the room and the house to see if it’s right for you.

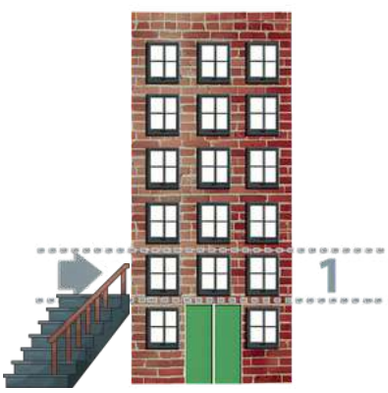


You can meet the manager and our specialist team

# Visiting the Home - See the Rooms



This is one of the available apartments at Chingford.




It’s located on the first floor.



You will have a kitchen and lounge area to share with one other person.



The bedroom comes with a bed, wardrobe and a bedside table.

# Visiting the Home - See the Rooms




This is one of the available rooms at Chingford.




It’s located on the ground floor.



You will have a kitchen and lounge area to share with one other person.



The bedroom comes with a bed, wardrobe and a bedside table.

# Get in Touch



This is Theresa.




Theresa is the London Referrals Manager.



If you are interested in visiting Chingford, you can contact her by phone or email.

**Give Us a Call**
**0330 500 5052**

**Make a Referral**
**referrals@liaise.com**

You can click the buttons to contact Theresa.

liaise

Your goals are our goals

We provide bespoke support for adults with learning disabilities and autistic people, including those with complex needs, behaviours of distress and co-occurring mental health conditions.

Guided by our in-house Specialist Support Team, our approach ensures support that is always person-led.

Get in touch today to find out how we can help support someone you know

**Call** **0330 500 5052**

**Email** **referrals@liaise.com**

**Website** **liaise.com**

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