



Shulas

Our Residential Home in
Cromer, Norfolk



External Audit Report

Rated Good



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Rated Good



NorCA Star award, Norfolk
Care Association



Specialist Support From Day One

We provide specialist, bespoke support for adults with learning disabilities and autistic people, including those with complex needs and behaviours of distress.

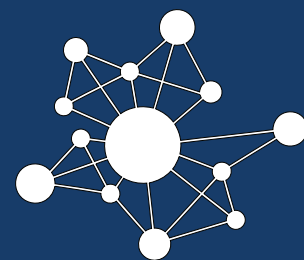
Our approach is rooted in **Positive Behaviour Support (PBS)** and **PROACT-SCIPr-UK**, ensuring support that is person-led and focused on promoting independence and wellbeing. All team members receive **PBS** and **PROACT-SCIPr-UK** training tailored to the needs of the people they support. This collaborative model enables us to deliver support that leads to meaningful progress, always driven by what matters most to the people we support.



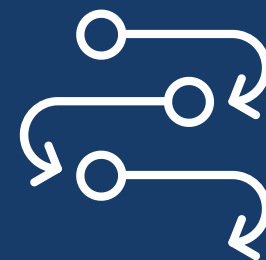
Access to expertise from our internal PBS specialists for complex behaviour



All staff trained in PROACT-SCIPr-UK



Engaged family and next-of-kin network



Clustered residential services and peer networks



Tailored environments in urban, coastal and rural areas



Bespoke Environments, Co-Developed with You

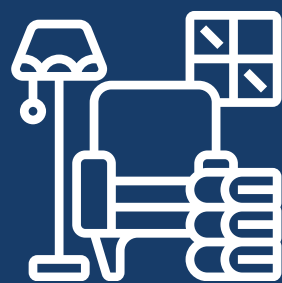
We'll work with you to tailor the environment to the specific needs of the person moving in.



Private Bedroom



Nearby Community
Centre



Shared Communal
Spaces



Easy Access to a
Nearby Park



Near the Coast



Wider Regional
Peer Network



Meet the Team



Lisa, Regional General Manager for East Anglia

Joining Liaise in November 2024, Lisa brings 30+ years' experience in Learning Disabilities and Autism, including senior leadership roles across the sector.



Beverley, Operations Manager for East Anglia

Beverley joined Liaise in 2025, bringing with her a wealth of experience across social care services. She is dedicated to ensuring the people we support receive high-quality care and always working to achieve the best possible outcomes.



Jessica, Lilas and Shula's Registered Home Manager

Jessica has over 16 years of experience in Health and Social Care. Since joining in 2009, she has progressed from Support Worker to Service Support Manager. Jessica is committed to fostering high-quality support and contributing to the continued success of the services she leads.



Committed to Co-Production

We have an established Influencers Group, made up of people we support, who play a pivotal role in shaping our services. Their insight ensures that everything we do reflects the needs, preferences, and aspirations of those with lived experience.

By actively listening to and involving this group, we embed authentic perspectives into every aspect of our work. From reviewing policies and practices to shaping key working approaches and designing new living opportunities, their voices directly influence how we develop and improve our support.

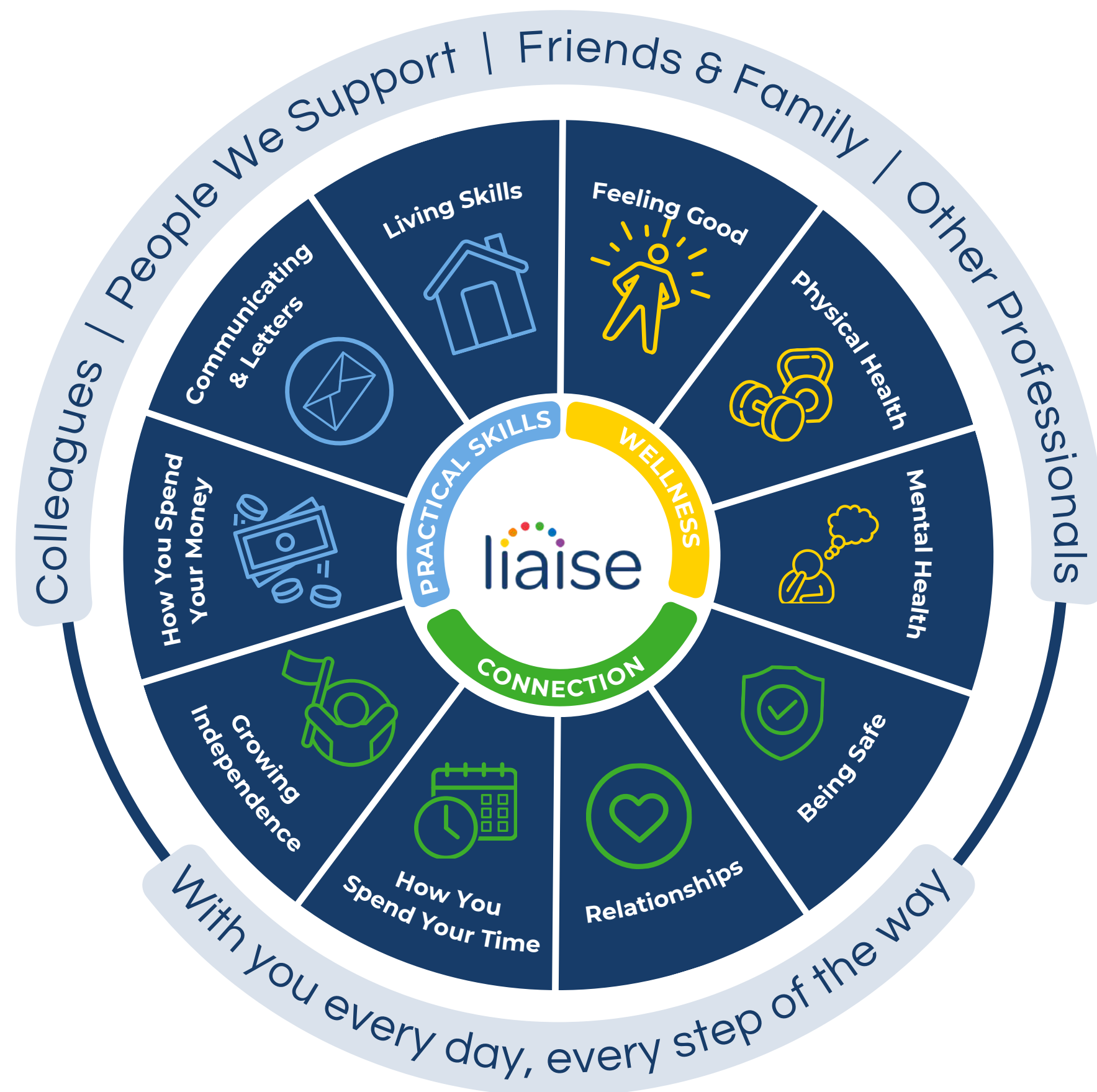


Every Day, We Help People Thrive

Our Outcomes Pathway Model ensures support is designed with and for each person, creating tailored strategies shaped around their hopes, goals, and aspirations.

This multidisciplinary approach enables us to deliver high-quality, personalised support so people can achieve what matters most to them.

Click here to read our latest stories



Progress that Matters, Led by the People We Support

Michelle is a creative and sociable individual who enjoys singing karaoke, making crafts, and designing her own jewellery. Spending time with friends at the local café and with her mum, who she is very close to, is especially important to her.

One of Michelle's highlights this year has been returning to volunteer at Break Charity, where she spends time pricing DVDs and interacting with customers.

Volunteering has helped Michelle build confidence, develop new skills, and enjoy being part of a friendly and supportive team, while contributing to her local community.



To make a referral, call or email

📞 0330 500 5052

✉️ referrals@liaise.com



Inquiry Received

We will respond within **24 hours** of referral



Assessment

We will arrange an assessment to fully understand the needs of the individual within **5 working days**



Sending an Offer

Following the assessment, we will make an offer within **10 working days**



Invited to View Homes

We encourage you to visit our existing homes or new homes



Transition

We will begin co-produced transition planning once a placement offer has been accepted



Move in

To support a successful transition, we'll offer home visits and stays and we'll review the placement at frequent intervals within the **first three months**

Contact Us



Rebecca Read

Referrals and Transitions Manager



referrals@liaise.com



0330 500 5052



<https://liaise.com/referral/>



LiaiseUK



Liaise_UK



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