



Linnet House

Our Residential Home in
Basingstoke, Hampshire



Inspected and rated

Good



External Audit Report

Rated Good



Specialist Support From Day One

We provide bespoke support for adults with **learning disabilities** and **autistic people**, including those with **complex needs**, **behaviours of distress** and **experiencing mental health conditions**. Our approach is rooted in **Positive Behaviour Support (PBS)** and **PROACT-SCIPr-UK**, ensuring support that is person-led and focused on promoting independence and wellbeing.

We have dedicated in-house **PBS Practitioners** and all team members receive **PBS** and **PROACT-SCIPr-UK** training tailored to the needs of the people they support. This collaborative model enables us to deliver support that leads to meaningful progress, always driven by what matters most to the people we support.



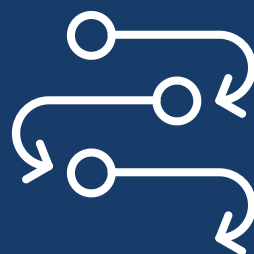
In-house PBS
practitioners for
complex
behaviour



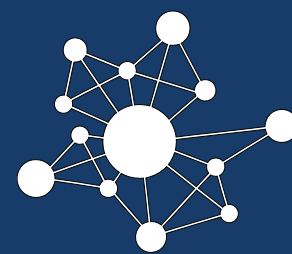
Proact-
SCIPr-UK
trained staff



Smooth transitions
into adult support
working with schools
and colleges



Discharge pathway
with clustered
residential services
and peer networks



Engaged family
and next-of-kin
network



Person-led dynamic
outcomes
framework and
measures

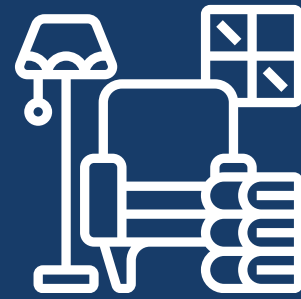


Tailored Environments, Co-Developed with You

We'll work with you to tailor the environment to the specific needs of the person moving in.



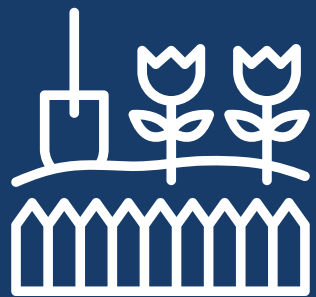
Fully Furnished
Bedroom



Shared Communal
Spaces



Off-Street
Parking



Shared Garden



Sensory Room



Wider Regional
Peer Network



Meet the Team



Brad, Regional General Manager for the South

Brad has over 25 years of experience across the learning disability sector and in senior leadership roles. He is passionate about partnership working and is dedicated to delivering person-led support that prioritises safety, independence, and helping people live their best lives.



Alexandra, Operations Manager for the South

Since 2013, Alexandra has shown the utmost dedication and passion that has seen her progress through senior leadership roles. Currently, she oversees homes across Basingstoke and Hampshire, driving high-quality support.



Damian, Linnet's Registered Home Manager

Damian has over 14 years of experience in health and social care, progressing from Support Worker to Dual Care Home Manager in 2021. He is passionate about person-led care and positively impacting the lives of those he supports. Committed to promoting independence, he takes pride in creating new experiences for all.



Committed to Co-Production

We have an established Influencers Group, made up of people we support, who play a pivotal role in shaping our services. Their insight ensures that everything we do reflects the needs, preferences, and aspirations of those with lived experience.

By actively listening to and involving this group, we embed authentic perspectives into every aspect of our work. From reviewing policies and practices to shaping key working approaches and designing new living opportunities, their voices directly influence how we develop and improve our support.

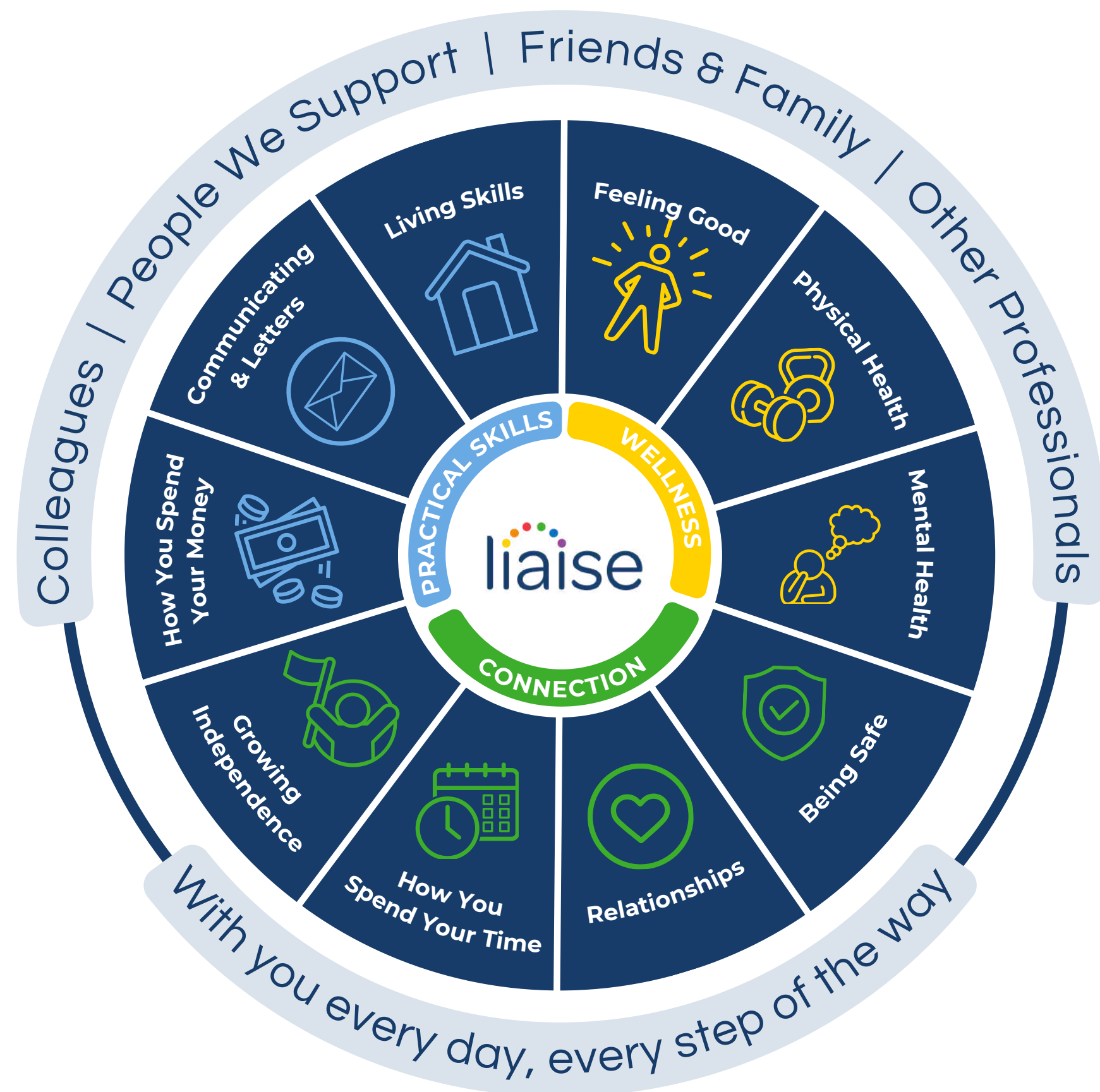


Every Day, We Help People Thrive

Our Outcomes Pathway Model ensures support is designed with and for each person, creating tailored strategies shaped around their hopes, goals, and aspirations.

This multidisciplinary approach enables us to deliver high-quality, personalised support so people can achieve what matters most to them.

Click here to read our latest stories



Progress that Matters, Led by the People We Support

Louise has long preferred going out only for drives and short visits to Costa, as walking in the community has been difficult for her for several years. This month, she chose to take a huge step forward. Supported by two staff members she deeply trusts, she led her own plan to go much further than usual. She walked to the bus stop, took the bus into town, walked around the town centre, and chose to enjoy a drink at Costa - something she has not felt able to do for a long time.

Throughout the outing, she directed the pace and used her preferred communication method - her notebook - to stay informed and reassured at each stage. This supported her to feel in control, safe, and confident. This achievement marks a major milestone for her, showing her growing independence, trust, and readiness to re-engage with the community on her own terms.



To make a referral, call or email

 0330 500 5052

 referrals@liaise.com



Inquiry Received

We will respond within **24 hours** of referral



Assessment

We will arrange an assessment to fully understand the needs of the individual within **5 working days**



Sending An Offer

Following the assessment, we will make an offer within **10 working days**



Invited To View Homes

We encourage you to visit our existing homes or new homes



Transition

We will begin co-produced transition planning once a placement offer has been accepted



Move In

To support a successful transition, we'll offer home visits and stays and we'll review the placement at frequent intervals within the **first three months**

Contact Us



Chelsea Chard

Referrals Partner and
Young Adults Lead



referrals@liaise.com



0330 500 5052



<https://liaise.com/referral/>



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