

Timaru

Basingstoke, Hampshire



External Audit Report

Rated Good

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Liaise's Specialist Support



We are Liaise.



We provide specialist support for adults.



We help adult people with learning disabilities and autistic people.



This includes people with complex needs and behaviours of distress.

Liaise's Specialist Support



Our approach is rooted in Positive Behaviour Support (PBS).



We also use PROACT-SCIPr-UK.



This means our support is respectful and focused on the person.



We help people become more independent and improve their wellbeing.

Liaise's Specialist Support



All staff receive special training in PBS and PROACT-SCIPr-UK



We work together as a team.



This helps us give high-quality, personalised support.



We focus on what is important to each person.

Liaise's Specialist Support



In our South region, we provide six key areas of specialist support.



We have trained staff who support people with complex behaviour needs.



Our support staff are trained in PROACT-SCIPr-UK to provide safe and positive support.



We help young people move into adult support.

Liaise's Specialist Support



We work with schools and colleges to do this.



We help people move into residential services in a planned way.



We work closely with families and next of kin to support each person.



We use a person-led outcomes approach to understand what is important to each person and measure their progress.

Our Specialist Support Team



Timaru is supported by a special team called the **Positive Behaviour Support (PBS) Team**.



PBS helps people understand their needs and find positive ways to feel safe, calm and happy.



The PBS team will help you make a plan that is right for you and your goals.

Our Specialist Support Team



This is Henrik.



Henrik is a Positive Behaviour Specialist who supports Timaru.



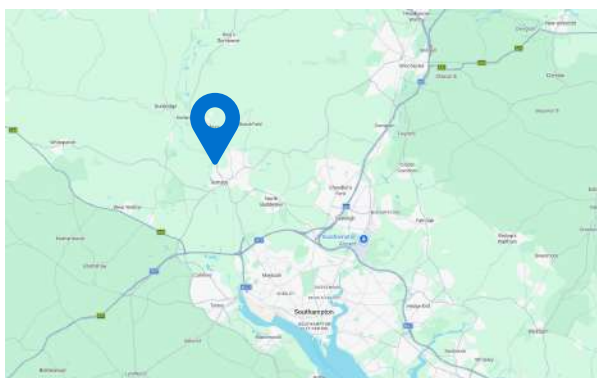
He will help you build your PBS plan and make sure the team supports you in the right way.

About Timaru



This is Timaru.

Timaru is a residential home in Romsey.



Romsey is a town near Southampton, in Hampshire.



A residential home is a place where you live with other people and get support where you live.



There are 6 supported people at the home.

The people we support are all adult males.

About Timaru



Timaru is a very quiet home.

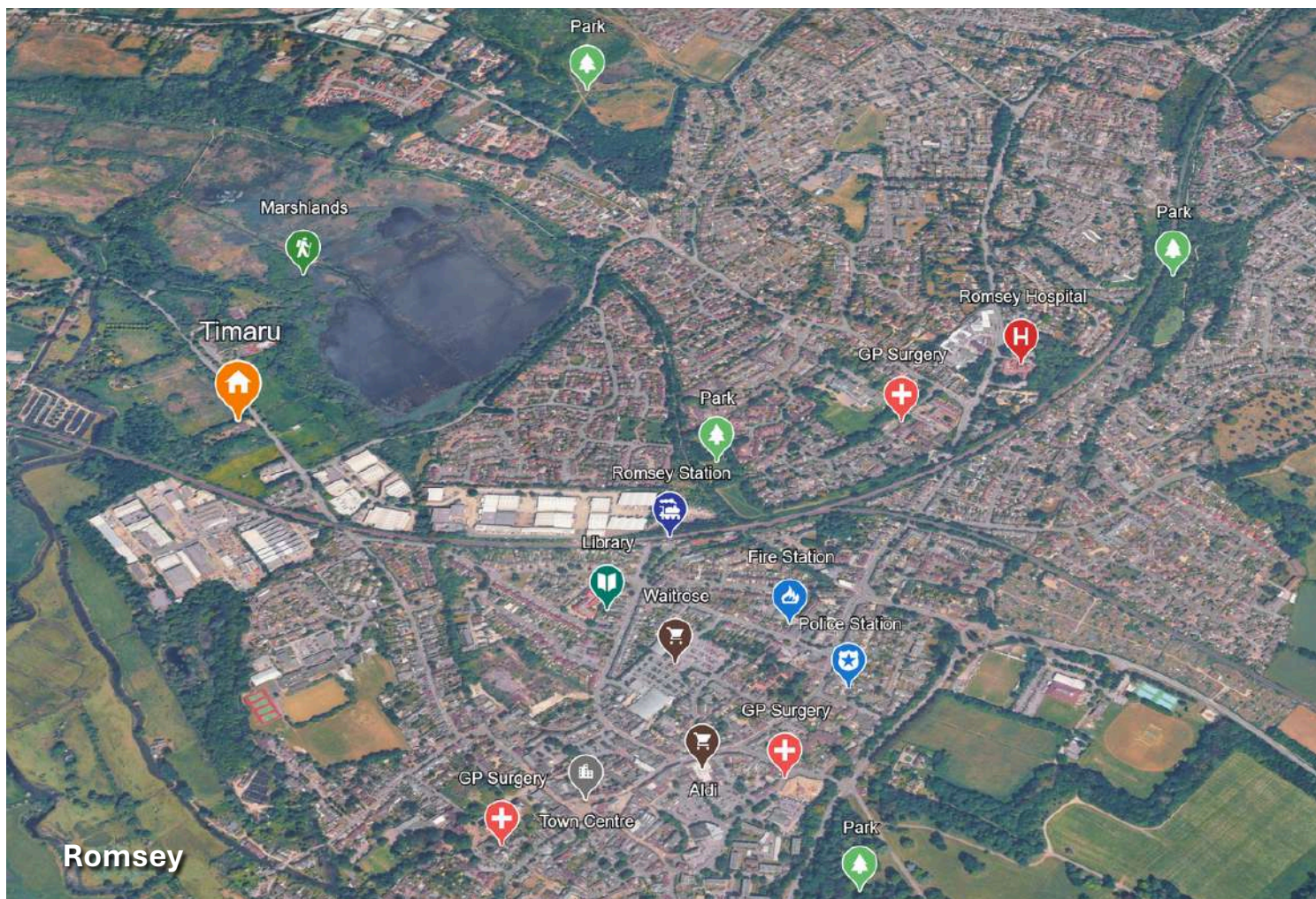


There is a big garden at Timaru, which you and everyone can use.



There is private parking available in front of the home.

The Romsey Area



This is where Timaru is located in Romsey.



Most places are a 15 minute drive from the home.



There are a few bus options near the home to the town centre or the surrounding areas.

Meet the Team



This is Brad.

He is the Regional General Manager for the South Region.



This means he is in charge of all the homes in the South Region.



This is Alexandra.

She is the Operations Manager for the South Region.



Operations Manager means she helps Brad and the South home managers run their homes.

Meet the Team



This is David.

David is Timaru's Registered Home Manager.



Home Manager means he runs the home, with help from Brad and Alexandra.



David also supports both you and her team.



He wants to help you reach your goals and live your best life.

Liaise Influencers



Liaise has a special group called The Influencers.



The Influencers are people we support, who help shape what we do.



The Influencers share what matters to people we support.



This helps us make good decisions for you and others.

Liaise Influencers



This is Charlotte.



Charlotte is a Liaise Influencer.

She lives in Cornfields.



Charlotte recently invited to talk to a PROACT-SCIPr-UK course with some people.

Liaise Influencers



She talked about what she does everyday.



She shared her activity schedule and menus.



Charlotte really likes to talk to people and make new friends.

Liaise Influencers



After the talk, Charlotte went out for tea and biscuits.



This experience help Charlotte build confidence skills.



It also helped her to improve her communication skills with other people.

Our Outcomes Pathway Model



We use our Outcomes Pathway Model to plan support with each person.

This means support is designed around what each person wants and needs.



We focus on people's hopes, goals and aspirations.

Our Outcomes Pathway Model



Different professionals work together as a team.



This helps us give high-quality, personalised support.



Liaise wants to support you to live the best life possible.



We will support you to learn the skills you want to learn.

Our Outcomes Pathway Model



Our team will work with you to help you find your goals



They will also help you build skills to live everyday with confidence.



You are always at the centre of your support.



We listen to what is important to you and support your needs, choices and goals.

Get in Touch



This is Chelsea.



Chelsea is the Referrals Partner and Young Adults Lead for the South Region.



If you are interested in visiting any of our South homes, you can contact her by phone or email.



Give Us a Call
0330 500 5052



You can click the buttons to contact Chelsea.



Make a Referral
referrals@liaise.com



We provide bespoke support for adults with learning disabilities and autistic people, including those with complex needs, behaviours of distress and co-occurring mental health conditions.

Guided by our in-house Specialist Support Team, our approach ensures support that is always person-led.

Get in touch today to find out how we can help support someone you know



Call **0330 500 5052**



Email **referrals@liaise.com**



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