



Willow Tree Lodge

Our Residential Home in
Basingstoke, Hampshire



Inspected and rated

Good



External Audit Report

Rated Good



Specialist Support From Day One

We provide bespoke support for adults with **learning disabilities** and **autistic people**, including those with **complex needs**, **behaviours of distress** and **experiencing mental health conditions**. Our approach is rooted in **Positive Behaviour Support (PBS)** and **PROACT-SCIPr-UK**, ensuring support that is person-led and focused on promoting independence and wellbeing.

We have dedicated **in-house PBS Practitioners** and all team members receive **non-restrictive PBS and PROACT-SCIPr-UK training**. This collaborative model enables us to deliver support that leads to meaningful progress, always driven by what matters most to the people we support.



In-house PBS practitioners for complex behaviour



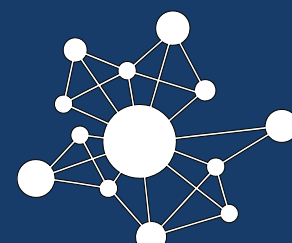
Proact-SCIPr-UK trained staff



Smooth transitions into adult support working with schools and colleges



Discharge pathway with clustered residential services and peer networks



Engaged family and next-of-kin network



Person-led dynamic outcomes framework and measures

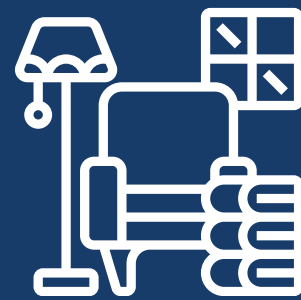


Tailored Environments, Co-Developed with You

We'll work with you to tailor the environment to the specific needs of the person moving in.



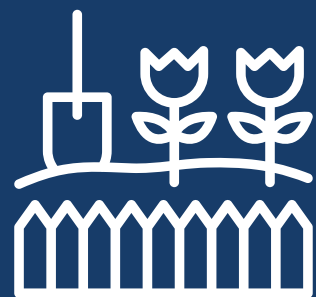
Fully Furnished
Bedroom



Shared Communal
Spaces



Off-Street
Parking



Shared Large
Garden



Nearby Learning
Disability Day
Centre



Wider Regional
Peer Network



Meet the Team



Brad, Regional General Manager for the South

Brad has over 25 years of experience across the learning disability sector and in senior leadership roles. He is passionate about partnership working and is dedicated to delivering person-led support that prioritises safety, independence, and helping people live their best lives.



Alexandra, Operations Manager for the South

Since 2013, Alexandra has shown the utmost dedication and passion that has seen her progress through senior leadership roles. Currently, she oversees homes across Basingstoke and Hampshire, driving high-quality support.



Bridget, Willow Tree Lodge's Registered Home Manager

Since 2024, Bridget has been dedicated to supporting individuals with learning disabilities and autism. Her work is driven by a genuine passion for delivering high-quality, person-led care that makes a meaningful difference in people's lives.



Committed to Co-Production

We have an established Influencers Group, made up of people we support, who play a pivotal role in shaping our services. Their insight ensures that everything we do reflects the needs, preferences, and aspirations of those with lived experience.

By actively listening to and involving this group, we embed authentic perspectives into every aspect of our work. From reviewing policies and practices to shaping key working approaches and designing new living opportunities, their voices directly influence how we develop and improve our support.

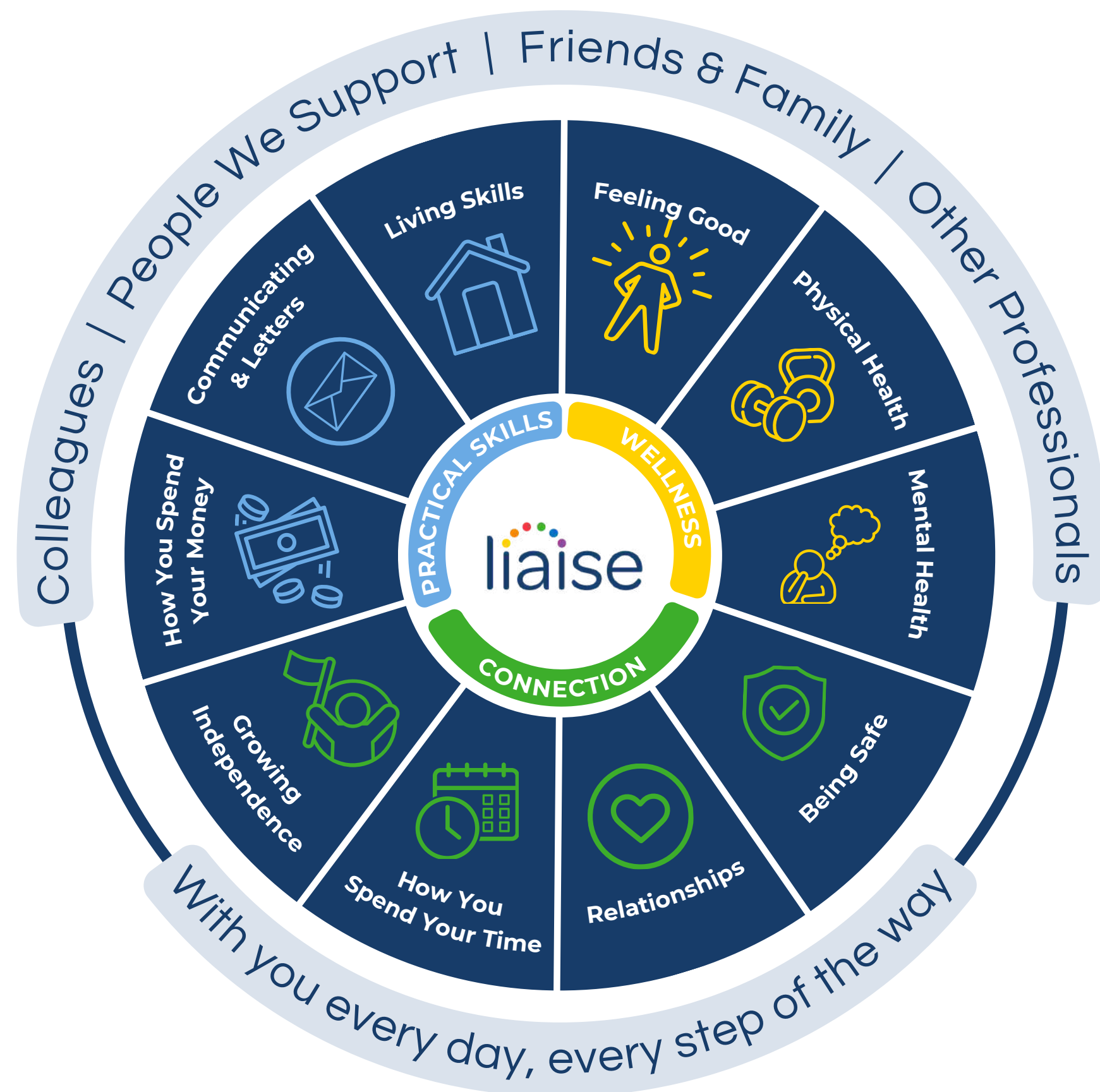


Every Day, We Help People Thrive

Our Outcomes Pathway Model ensures support is designed with and for each person, creating tailored strategies shaped around their hopes, goals, and aspirations.

This multidisciplinary approach enables us to deliver high-quality, personalised support so people can achieve what matters most to them.

Click here to read our latest stories



Progress that Matters, Led by the People We Support

Nicholas is an energetic man who chooses to spend much of his time jogging, enjoying water play, and exploring the herbs in his garden.

Over the past three years, he has found crowded places such as shopping centres, day centres, and leisure centres difficult to visit. With support from staff to make his routines predictable and his plans clear, Nicholas has been leading the pace and direction of his progress.

He has chosen when and how to re-approach community spaces, with staff following his cues and working alongside him. Recently, he achieved a significant milestone: he decided he was ready to visit the shopping centre to buy clothes for his upcoming holiday. He completed the visit successfully, showing growing confidence and an increased ability to manage environments that once felt overwhelming.



To make a referral, call or email

 0330 500 5052

 referrals@liaise.com



Inquiry Received

We will respond within **24 hours** of referral



Assessment

We will arrange an assessment to fully understand the needs of the individual within **5 working days**



Sending An Offer

Following the assessment, we will make an offer within **10 working days**



Invited To View Homes

We encourage you to visit our existing homes or new homes



Transition

We will begin co-produced transition planning once a placement offer has been accepted



Move In

To support a successful transition, we'll offer home visits and stays and we'll review the placement at frequent intervals within the **first three months**

Contact Us



Chelsea Chard

Referrals Partner and
Young Adults Lead



referrals@liaise.com



0330 500 5052



<https://liaise.com/referral/>



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