



Coppice Close

Our Residential Home in
Burgess Hill, West Sussex



Inspected and rated

Good



External Audit Report

Rated Good



Peronalised Support From Day One

We provide specialist, bespoke support for adults with PMLD and autistic people, including those with physical disabilities and other complex health needs. Using adaptive technology and tailored environments, we help people build live a life focused on what matters most to them.



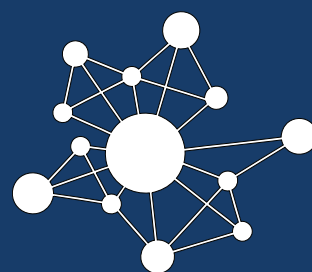
Expertise
Supporting
PMLD



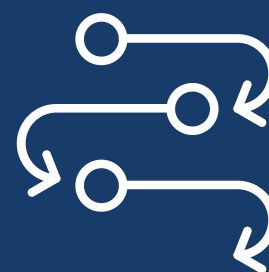
Knowledge and
Skills in Enteral
Feeding with a
Blended Diet



Tailored
Environment with
Ceiling-Tracking
Specialist Support
Available



Engage Family
and Next-of-
Kin Network



Residential to
Supporting Living
Pathways with
Clustered Services
and Peer Networks



Bespoke Spaces, Co-Developed with You

We'll work with you to tailor the environment to the specific needs of the person moving in.



Private
Bedroom



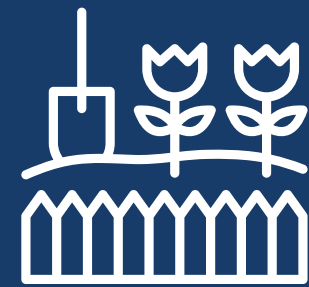
Wider Regional
Peer Network



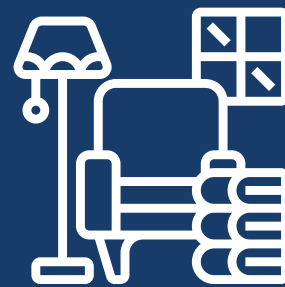
Accessible
Environment



Quiet Suburban
Location



Shared Rear
Garden



Shared
Communal
Areas



Meet the Team



Suzanne, Regional General Manager for the South East

Suzanne brings over 28 years of social care experience, including senior roles with the Active Care Group. She is committed to delivering outstanding outcomes and leads by example, creating supportive, high-quality environments for both the people we support and her colleagues



Stephanie, Operations Manager for the South East

Stephanie's background includes leading a 26-bed nursing service for Voyage Care. She is committed to collaboration and teamwork, ensuring the people we support receive high-quality care with dignity and respect, always striving to deliver the best possible outcomes.



Committed to Co-Production

We have an established Influencers Group, made up of people we support, who play a pivotal role in shaping our services. Their insight ensures that everything we do reflects the needs, preferences, and aspirations of those with lived experience.

By actively listening to and involving this group, we embed authentic perspectives into every aspect of our work. From reviewing policies and practices to shaping key working approaches and designing new living opportunities, their voices directly influence how we develop and improve our support.

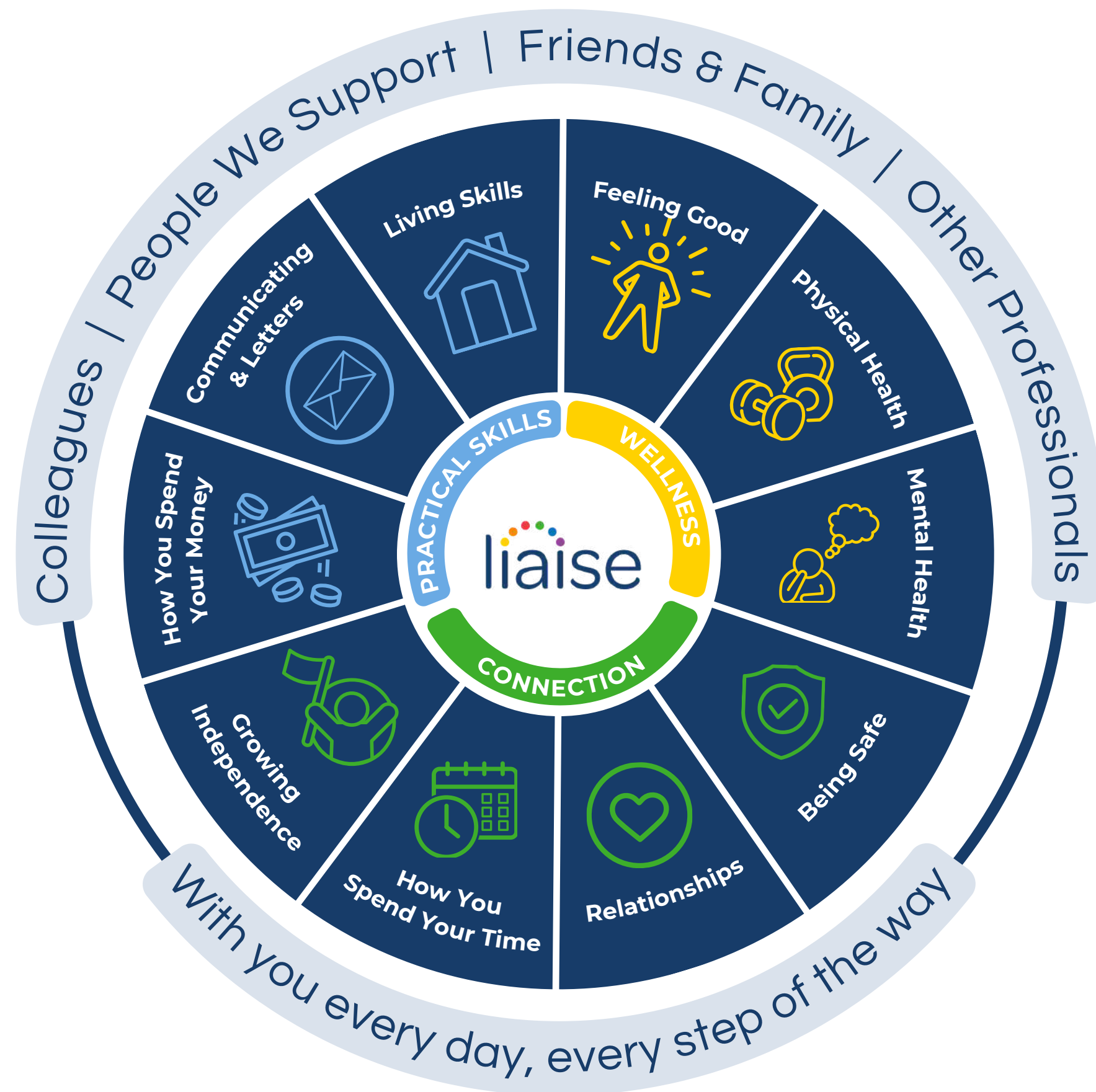


Every Day, We Help People Thrive

Our Outcomes Pathway Model ensures support is designed with and for each person, creating tailored strategies shaped around their hopes, goals, and aspirations.

This multidisciplinary approach enables us to deliver high-quality, personalised support so people can achieve what matters most to them.

Click here to read our latest stories



Progress that Matters, Led by the People We Support

Chris achieved a highly positive outcome during his gym session, demonstrating strong motivation, determination, and engagement throughout.

With encouragement from staff and gym instructors, he actively participated in a range of exercises, using equipment confidently and embracing the full experience. Chris appeared happy, proud, and motivated, responding particularly well to the supportive and encouraging environment.

The session not only supported his physical health but also provided valuable opportunities to build confidence, develop social connections, and work towards personal goals.



To make a referral, call or email

📞 0330 500 5052

✉️ referrals@liaise.com



Inquiry Received

We will respond within **24 hours** of referral



Assessment

We will arrange an assessment to fully understand the needs of the individual within **5 working days**



Sending An Offer

Following the assessment, we will make an offer within **10 working days**



Invited To View Homes

We encourage you to visit our existing homes or new homes



Transition

We will begin co-produced transition planning once a placement offer has been accepted



Move In

To support a successful transition, we'll offer home visits and stays and we'll review the placement at frequent intervals within the **first three months**

Contact Us



Chelsea Chard

Referrals Partner and Young Adults Lead



referrals@liaise.com



0330 500 5052



<https://liaise.com/referral/>



<https://liaise.com/home/coppice-close/>



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