

Coppice Close

Burgess Hill, West Sussex



Inspected and rated

Rated Good



External Audit Report

Rated Good

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Liaise's Specialist Support



We are Liaise.



We provide specialist support for adults.



We help adult people with learning disabilities and autistic people.



This includes people with complex needs and behaviours of distress.

Liaise's Specialist Support



Our approach is rooted in Positive Behaviour Support (PBS).



We also use PROAct-SCIPr-UK.



This means our support is respectful and focused on the person.



We help people become more independent and improve their wellbeing.

Liaise's Specialist Support



All staff receive special training in PBS and PROACT-SCIPr-UK



We work together as a team.

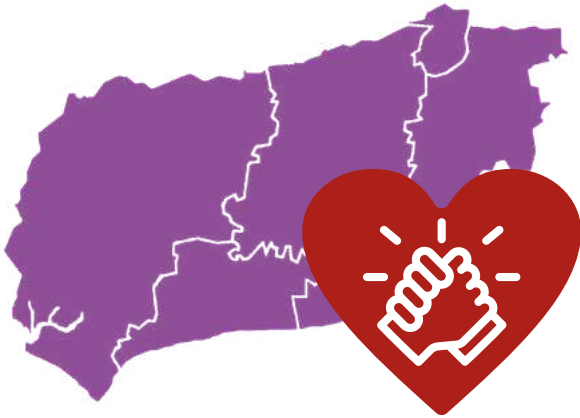


This helps us give high-quality, personalised support.



We focus on what is important to each person.

Liaise's Specialist Support



In our South East region, we provide five key areas of specialist support.



We have experience supporting people with profound and multiple learning disabilities (PMLD).



Our staff are trained to support people who are fed through a tube, including blended diets.

Liaise's Specialist Support



We help young people move into adult support.



We work closely with families and next of kin.



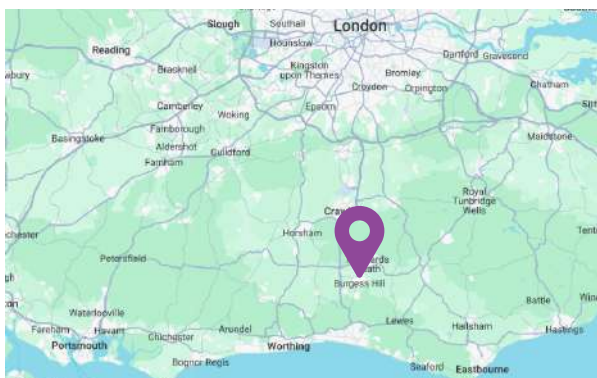
We support people to move from residential care to supported living, with support from others around them.

About Coppice Close



This is Coppice Close.

Coppice Close is a residential home in Burgess Hill.



Burgess Hill is a town in West Sussex.



A residential home is a place where you live with other people and get support where you live.



There are 4 supported people at the home.

The people we support are all adult males and females.

About Coppice Close



Coppice Close is a bungalow home.

A bungalow only has one floor, meaning they have no upstairs or downstairs.



There are four bungalows at Coppice Close.

There are four people living in each bungalow.



People at the home share all communal areas.

About Coppice Close



People at Coppice Close are encouraged to take part in lots of activities.

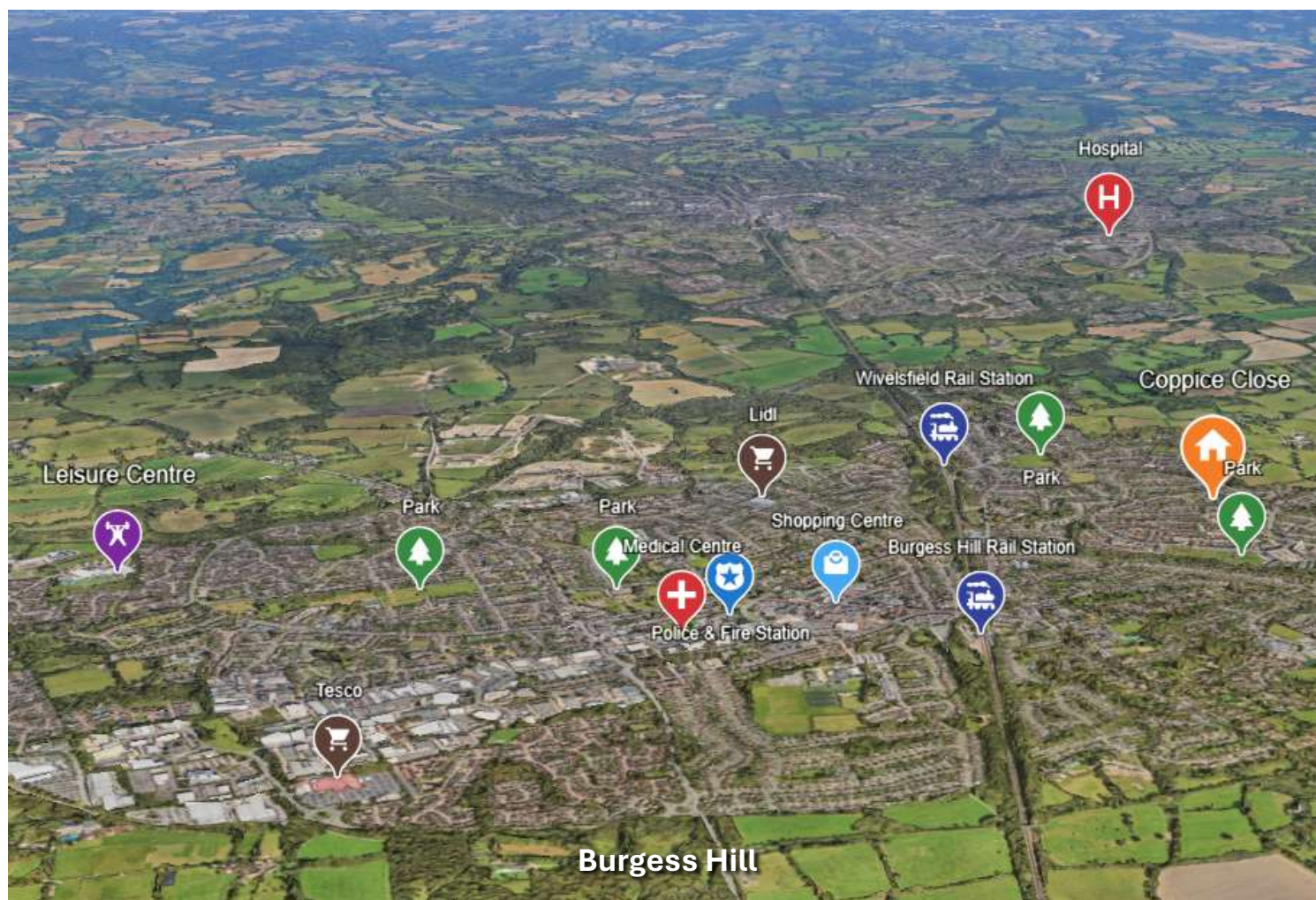


You can do in-house activities such as arts and craft, gardening or cooking.



You can even choose to do community activities such as shopping, eating out or going to a museum or concert.

The Burgess Hill Area



This is where Coppice Close is located in Burgess Hill



Most places are a 10-15 minute drive from the home.



There are a few bus options near the home to the town centre or the surrounding areas.

Meet the Team



This is Suzanne.

She is the Regional General Manager for the South East Region.



This means she is in charge of all the homes in the South Region.



This is Stephanie.

She is the Operations Manager for the South East Region.



Operations Manager means she helps Suzanne and the South East home managers run their homes.

Meet the Team



Coppice Close's Registered Home Manager is a man called Louie.



Home Manager means he runs the home, with help from Suzanne and Stephanie.



Louie also supports both you and his team.



He wants to help you reach your goals and live your best life.

Liaise Influencers



Liaise has a special group called The Influencers.



The Influencers are people we support, who help shape what we do.



The Influencers share what matters to people we support.



This helps us make good decisions for you and others.

Liaise Influencers



This is Rachel.



Rachel is a Liaise Influencer.

She lives in Coppice Close.



Rachel is a super creative artist.

Liaise Influencers



Rachel works at a place that employs people with learning and physical disabilities.



She creates artwork that goes on clothing.



In her spare time, Rachel loves to paint.

Liaise Influencers



One day, she went to sell her paintings at a show.



Having a job and a hobby makes Rachel very happy.



She builds lots of skills, like how to spend her time, communication and relationship building.

Our Outcomes Pathway Model



We use our Outcomes Pathway Model to plan support with each person.

This means support is designed around what each person wants and needs.



We focus on people’s hopes, goals and aspirations.

Our Outcomes Pathway Model



Different professionals work together as a team.



This helps us give high-quality, personalised support.



Liaise wants to support you to live the best life possible.



We will support you to learn the skills you want to learn.

Our Outcomes Pathway Model



Our team will work with you to help you find your goals



They will also help you build skills to live everyday with confidence.



You are always at the centre of your support.



We listen to what is important to you and support your needs, choices and goals.

Get in Touch



This is Chelsea.



Chelsea is the Referrals Partner and Young Adults Lead for the South East Region.



If you are interested in visiting any of our South East homes, you can contact her by phone or email.



Give Us a Call
0330 500 5052



You can click the buttons to contact Chelsea.



Make a Referral
referrals@liaise.com



We provide bespoke support for adults with learning disabilities and autistic people, including those with complex needs, behaviours of distress and co-occurring mental health conditions.

Guided by our in-house Specialist Support Team, our approach ensures support that is always person-led.

Get in touch today to find out how we can help support someone you know



Call **0330 500 5052**



Email **referrals@liaise.com**



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