



Lucas House

Supported Living
Opportunity for Young Adults
in Buckinghamshire



External Audit Report

Rated Good



Specialist Support From Day One

We provide specialist, bespoke support for adults with learning disabilities and autistic people, including those with complex needs and behaviours of distress.

Our approach is rooted in **Positive Behaviour Support (PBS)** and **PROACT-SCIPr-UK**, ensuring support that is respectful, person-led, and focused on promoting independence and wellbeing. We have dedicated **in-house PBS Practitioners and Speech and Language therapists** and all team members receive **specialist PBS and PROACT-SCIPr-UK training**. This collaborative model enables us to deliver high-quality, personalised support that leads to meaningful progress, always driven by what matters most to the people we support.



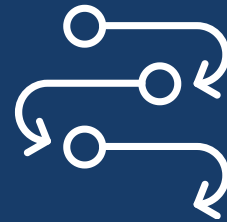
Positive Behaviour Support (PBS) for complex behaviour



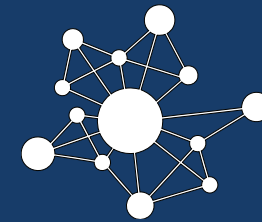
Proact-SCIPr-UK Trained Staff



In-house SALT for communication and safe eating and drinking



Smooth transitions into adult support working with schools and colleges



Engaged family and next-of-kin network



Ideally situated near High Wycombe town centre with easy access to the train station



Supported Living Opportunity for Young Adults

Lucas House offers a dedicated supported living environment for three young adults taking their first steps into adult support. With our joined-up, person-led approach, we ensure a smooth and confident transition where each young person feels understood, well-supported, and ready for their next chapter

We work with each young adult to find out about their goals, wellbeing needs, interests, and the community support available to them

For young adults who need more time, we offer gradual introductions, consistent familiar staff, and optional overnight trial stays

We collaborate with families, existing teams, and local professionals to build on current strengths and ensure joined-up support



Independent Living with Shared Community Spaces



Three self-contained apartments with en suites



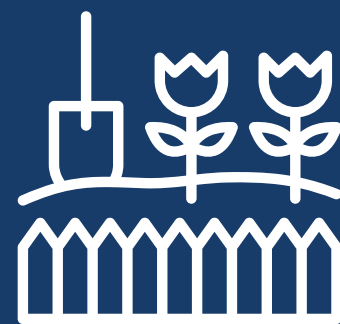
Communal lounges and kitchen to support cooking skills, delivered 1:1 or in small groups



24/7 on-site staff and Registered Manager



Nearby Learning Disability Day Centre



Communal garden that supports shared social time



Suburban location with nearby bus and train links



Meet the Team



Suzanne, Regional General Manager

Suzanne brings over 28 years of social care experience, including senior roles with the Active Care Group. She is committed to delivering outstanding outcomes and leads by example, creating supportive, high-quality environments for both the people we support and her colleagues.



Helen, Operations Manager

With a leadership career spanning back to 2007, Helen has transformed social care services across London, creating high-performing, values-led teams and delivering exceptional outcomes for the people we support.



Angela, Registered Manager

Angela brings 35 years of experience in care, spanning learning disabilities, and mental health. With a background at Epilepsy Society and Autism Care UK, she is passionate about creating a homely environment where people thrive.



Committed to Co-Production

We have an established Influencers Group, made up of people we support, who play a pivotal role in shaping our services. Their insight ensures that everything we do reflects the needs, preferences, and aspirations of those with lived experience.

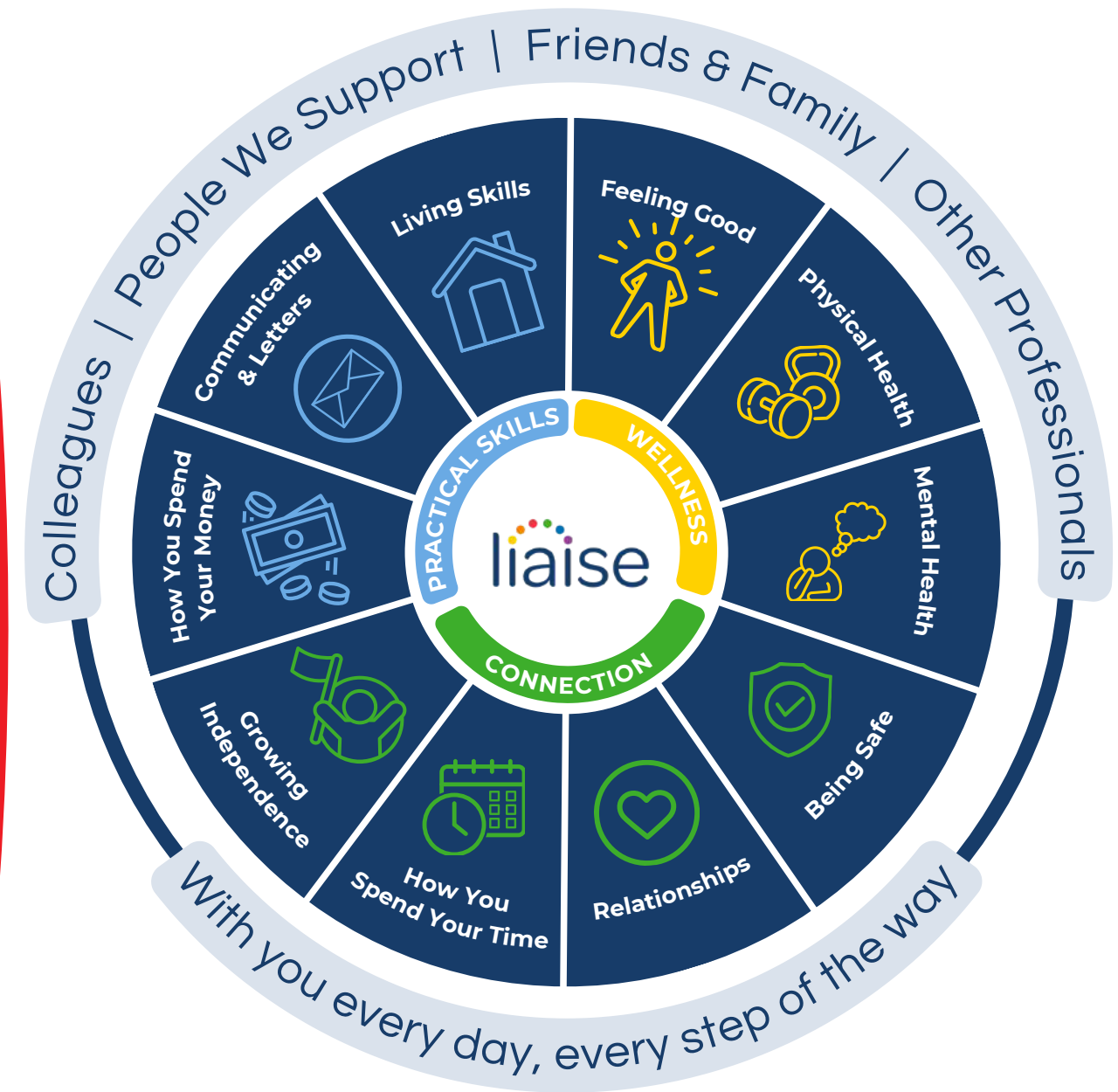
By actively listening to and involving this group, we embed authentic perspectives into every aspect of our work. From reviewing policies and practices to shaping key working approaches and designing new living opportunities, their voices directly influence how we develop and improve our support.



Every Day, We Help People Thrive

Grounded in Positive Behaviour Support (PBS) and Proact-SCIPr-UK approaches, our model places each person's needs, preferences, and strengths at the centre.

Every team member receives specialist PBS and Proact-SCIPr-UK training, supported by our in-house PBS Practitioners, Speech and Language Therapists, and Occupational Therapists. Our Outcomes Pathway Model (right) ensures support is designed with and for each person, creating tailored strategies shaped around their hopes, goals, and aspirations. This multidisciplinary approach enables us to deliver high-quality, personalised support so people can achieve what matters most to them.



Progress that Matters, Led by the People We Support

Recently, Sophie moved from her family home to our support for the first time. To make the transition as positive as possible, the team worked closely with her in school and at home, arranged settling-in visits, learned how she communicates, and gathered insights from the people who know her best.

With this understanding, we created a personalised environment. Her bedroom was renovated, and specialist equipment - including a high-low bath and tracking hoist - was installed to support her comfort, safety, and independence. Sophie now calls her new place her “home away from home.” She’s taking part in activities she enjoys, contributing ideas like helping design the communal activity board, and staying closely connected with her family through regular visits.



To make a referral, call or email

0330 500 5052

referrals@liaise.com



Inquiry Received

We will respond within **24 hours** of referral



Assessment

We will arrange an assessment to fully understand the needs of the individual within **5 working days**



Sending An Offer

Following the assessment, we will make an offer within **10 working days**



Invited To View Homes

We encourage you to visit our existing homes or new homes



Transition

We will begin co-produced transition planning once a placement offer has been accepted



Move In

To support a successful transition, we'll offer home visits and stays and review the placement at frequent intervals within the **first three months**



Chelsea Chard

Referrals Partner and Young Adults Lead



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Theresa Cook

Referrals & Placements Manager



Theresa.Cook@liaise.com



0330 500 5052



<https://liaise.com/referral/>