



# Upwell Lodge

Supported Living in  
March, Cambridgeshire



# Specialist Support From Day One

We provide bespoke support for adults with **learning disabilities** and **autistic people**, including those with **complex needs**, **behaviours of distress** and **experiencing mental health conditions**. Our approach is rooted in **Positive Behaviour Support (PBS)** and **PROACT-SCI Pr-UK**, ensuring support that is person-led and focused on promoting independence and wellbeing.

We have dedicated **in-house PBS Practitioners** and all team members receive **non-restrictive PBS and PROACT-SCI Pr-UK training**. This collaborative model enables us to deliver support that leads to meaningful progress, always driven by what matters most to the people we support.



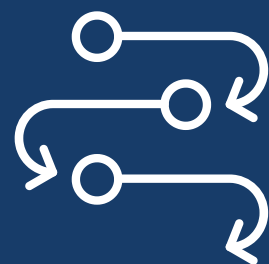
In-house PBS Practitioner with a nursing background for complex behaviours



All staff trained in PROACT-SCI Pr-UK



Co-produced flexible supported-living models with opportunities to open new services



Step-down discharge pathways to supported living



Smooth transitions into adult support with support tailored for young adults



# Independent Homes, Shared Community

We'll work closely with you to tailor the environment to the specific needs of the person moving in.



Self Contained  
Apartments



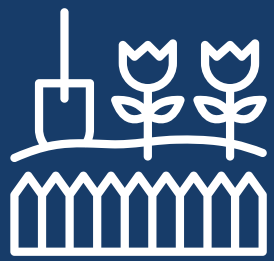
Wider Regional Peer  
Network



Off-Street  
Parking



Local Amenities



Shared  
Garden



Accessible  
Environment



Nearby Green  
Spaces



Independent  
Registered Social  
Landlord



## Each Apartments Offers:

- **Private Bathrooms** - Each apartment has its own bathroom, which can be adapted into a wetroom.
- **Private Spaces** - Every apartment features an open-plan kitchenette and lounge area.
- **Communal Spaces** - A shared garden is available for everyone to enjoy, with easy access from around the home.



# Meet the Team



**Lisa**, Regional General Manager for the Midlands

Joining Liaise in November 2024, Lisa brings 30+ years' experience in Learning Disabilities and Autism, including senior leadership roles across the sector.



**Ethan**, Operations Manager for the Midlands

Ethan has built his career in the supported living sector, working alongside people with learning disabilities for many years, where he's committed to delivering high-quality, person-led support.



# Committed to Co-Production

We have an established Influencers Group, made up of people we support, who play a pivotal role in shaping our services. Their insight ensures that everything we do reflects the needs, preferences, and aspirations of those with lived experience.

By actively listening to and involving this group, we embed authentic perspectives into every aspect of our work. From reviewing policies and practices to shaping key working approaches and designing new living opportunities, their voices directly influence how we develop and improve our support.

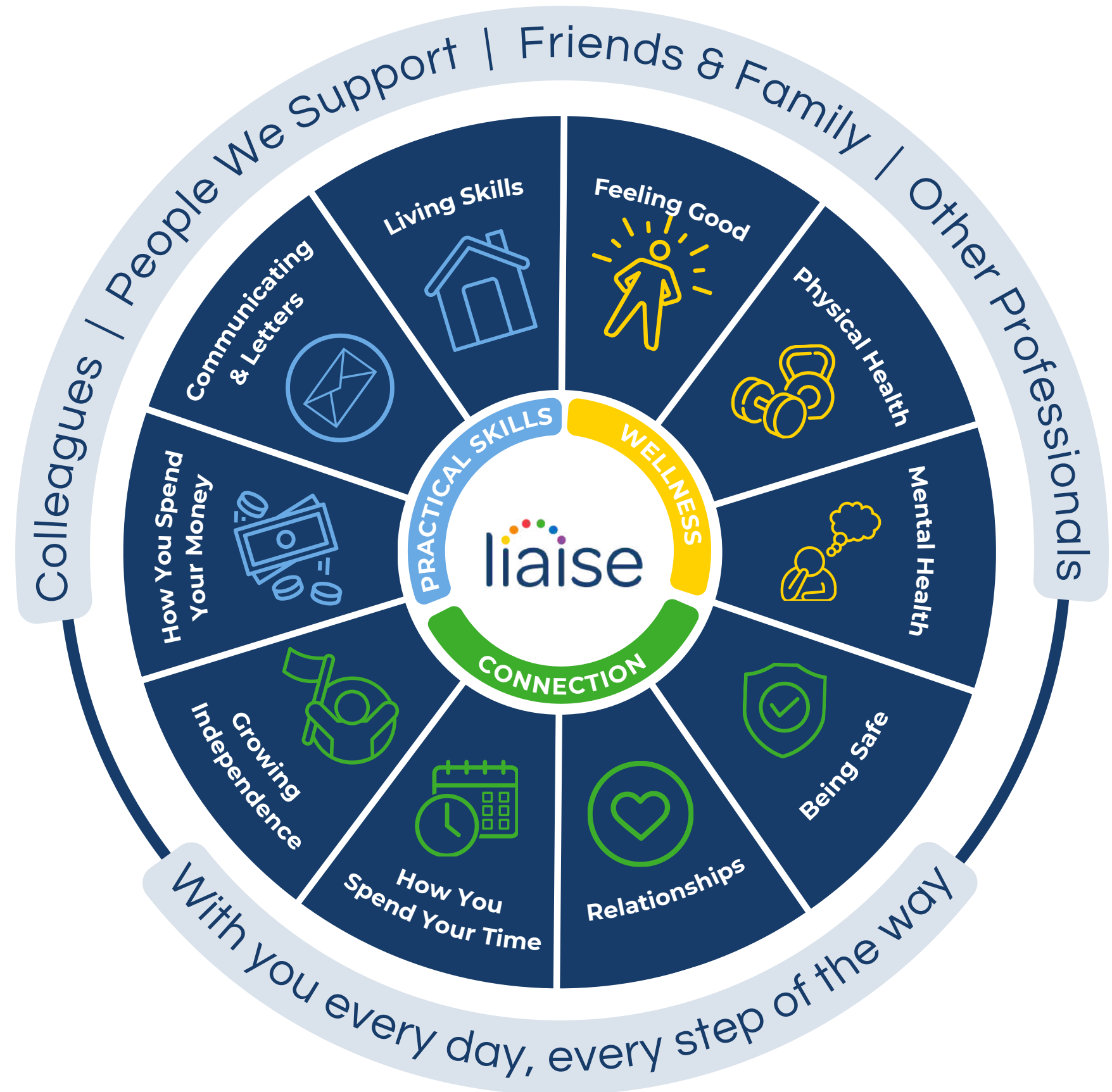


# Every Day, We Help People Thrive

Our Outcomes Pathway Model ensures support is designed with and for each person, creating tailored strategies shaped around their hopes, goals, and aspirations.

This multidisciplinary approach enables us to deliver high-quality, personalised support so people can achieve what matters most to them.

Click here to read our latest stories



# Progress that Matters, Led by the People We Support

Recently, Sophie moved from her family home to our support for the first time. To make the transition as positive as possible, the team worked closely with her in school and at home, arranged settling-in visits, learned how she communicates, and gathered insights from the people who know her best.

With this understanding, we created a personalised environment. Her bedroom was renovated, and specialist equipment - including a high-low bath and tracking hoist - was installed to support her comfort, safety, and independence. Sophie now calls her new place her “home away from home.” She’s taking part in activities she enjoys, contributing ideas like helping design the communal activity board, and staying closely connected with her family through regular visits.



To make a referral, call or email

📞 0330 500 5052

✉️ referrals@liaise.com



### Inquiry Received

We will respond within **24 hours** of referral



### Assessment

We will arrange an assessment to fully understand the needs of the individual within **5 working days**



### Sending An Offer

Following the assessment, we will make an offer within **10 working days**



### Invited To View Homes

We encourage you to visit our existing homes or new homes



### Transition

We will begin co-produced transition planning once a placement offer has been accepted



### Move In

To support a successful transition, we'll offer home visits and stays and we'll review the placement at frequent intervals within the **first three months**

## Contact Us



### Rebecca Read

Referrals and Transitions Manager



referrals@liaise.com



0330 500 5052



<https://liaise.com/referral/>



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