



Sansa House

Our residential home in
Basingstoke, Hampshire

 **Care Quality Commission** Inspected and rated
Outstanding 

 **SRG**
Care Consultancy & Training
External Audit Report
Rated Good



Experience you can trust, support you can rely on

Our residential homes provide specialist, bespoke support for adults with learning disabilities and autistic people, including individuals with complex needs and behaviours of concern. Every home is grounded in Positive Behaviour Support (PBS), ensuring consistent, proactive, and person-led approaches. With over 20 years of trusted expertise, we deliver care that's as individual as the people we support.



Why choose us?

Tailored Living - Our home offers spacious and calming environments designed around individual needs. Nearby amenities include various entertainment venues, open green spaces and a regional support network.

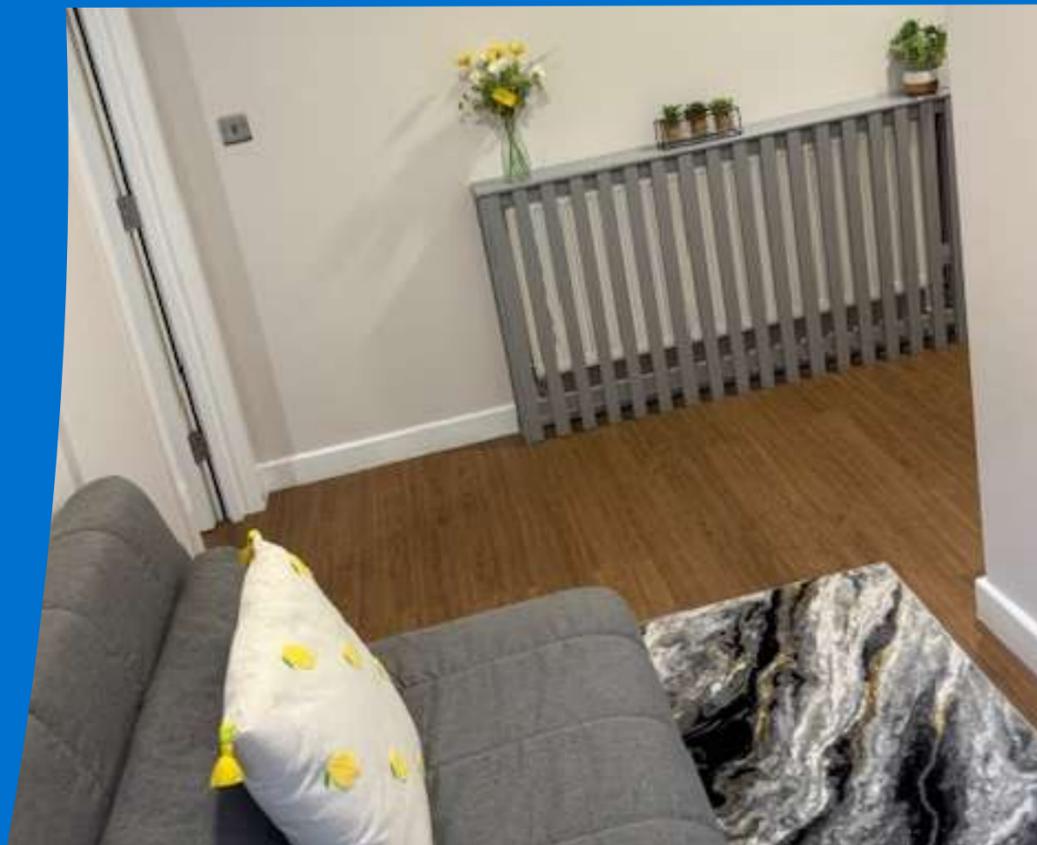
Co-Produced, Person-Led Support - Shaped by people with lived experience, we build care plans around each person's strengths and goals - like supporting someone with a passion for art to lead classes.

Expert, Caring Team - All our staff are Proact-SCIPr-UK trained. Each person we support has a tailored plan with PBS strategies.



Our Available Annex Offers:

- **Fully Furnished Bedroom:** A comfortable double bedroom complete with a bed, dresser, and wardrobe.
- **Private Wet Room:** A self-contained wet room equipped with a sink and toilet.
- **Private Lounge:** A cosy lounge space with direct access via a private front door.
- **Shared Kitchen and Garden Area:** Access to a fully equipped shared kitchen and a communal garden area, which includes a basketball hoop for leisure and outdoor activity.



Features



Private Bedroom



Wet room



Off-Street Parking



Shared Kitchen



Shared Garden



Private lounge area



Nearby town centre

Benefits



Staff On-Site 24/7



Positive Behaviour Support (PBS)



Proact-SCIPr trained staff



Outcomes-Based Support



Regional Support Network



Person-Led Care



Near A Learning Disability Day Centre



Personal Skill Development



Meet the team



Brad, Regional General Manager for the South

With over 25 years of experience in the learning disability sector, Brad has held senior roles across care homes, supported living, and brain injury services. He is passionate about partnership working and is dedicated to delivering person-led support that prioritises safety, independence, and helping people live their best lives.



Alexandra, Operations Manager for the South

Alex's journey with Liaise began in 2013 as a Deputy Manager. Over the years, her dedication and passion have seen her progress to Registered Manager, then Area Manager, and now Operations Manager. In her current role, she oversees homes across Basingstoke and Hampshire, driving high-quality support.



Claire, Registered Manager at Sansa House

Claire has been a Registered Manager with Sansa for five years and has successfully led multiple services as a dual manager, helping turn "Requires Improvement" and "Inadequate" ratings into "Good" and even "Outstanding." With over 15 years in health and social care, she brings strong leadership, deep sector knowledge, and a commitment to quality. As a parent of a disabled son, Claire combines professional expertise with lived experience. She believes that if a service isn't good enough for her own son, it isn't good enough for anyone - a principle that guides her leadership every day.



Co-production

We're proud to have an established Influencers Group, made up of people we support. This group plays a pivotal role in shaping our plans, ensuring they are genuinely aligned with the needs and aspirations of all those living in a Liaise home.

By listening to people with lived experience, we bring an enriched, authentic perspective to everything we do. From policy and practice reviews to designing new homes, their voices directly influence our approach to key working, goal setting, and designing homes.

Our commitment to co-production means creating meaningful partnerships that drive inclusion and deliver homes truly tailored to those we support.



Improving lives

Built on the principles of Positive Behaviour Support (PBS) and Proact-SCIPr-UK training, our approach prioritises respect for individual needs, promotes independence, and ensures safety and well-being.

We go beyond standard care by equipping all team members with specialist PBS training, guided by the expertise of PBS Practitioners. Our approach enables us to deliver high-quality, tailored support that drives meaningful outcomes for the people we support.

Our Outcomes Pathway Model helps us design bespoke care strategies based on each person’s hopes, goals, and aspirations.



Outcomes Based Success

When Michael moved into Sansa House, Thomas helped him feel welcome straight away. Michael is deaf, and Thomas, already confident in Makaton, supported him to communicate and settle into his new home. The two quickly formed a strong friendship. One of their favourite things to do is visit the pub together. Thomas signs the menu for Michael so he can choose exactly what he wants - small but meaningful moments that have boosted Michael's confidence, independence and sense of inclusion.

To make communication easier for everyone, Thomas also taught the whole Sansa House team Makaton. His leadership made such a difference that he was proudly given the title of Chief Communication Officer for Sansa!

Since moving in, Michael has grown significantly in independence, signing his daily choices - swimming, the cinema, cooking and more. His parents have shared how much happier he is, and how wonderful it is to see such a genuine friendship developing. Thomas's keyworker describes him as "one of the most helpful people she has ever met." His kindness, communication skills and peer support have had a real impact on Michael - and on the whole home.



Working Together: Environment, Social and Governance

With Liaise as your partner, you can confidently meet ESG commitments while making a meaningful difference in the lives of the people we support.

Environmental Responsibility

- Energy-efficient homes featuring heat-pump technology and natural light tunnels
- Sustainable procurement and environmentally conscious operations
- Promotion of green habits across our homes and local communities

Social Impact

- Clear measurement of outcomes to demonstrate real progress
- An active co-production group ensuring equity, inclusion, and lived-experience leadership

Governance Leadership

- Robust safeguarding, compliance, and ethical governance
- Strong stakeholder engagement to drive accountability and continuous improvement

To make a referral, call or email

0330 500 5052

referrals@liaise.com



Inquiry Received

We will respond within **24 hours** of referral



Assessment

We will arrange an assessment to fully understand the needs of the individual within **5 working days**



Sending An Offer

Following the assessment, we will make an offer within **10 working days**



Invited To View Homes

We encourage you to visit our existing homes or new homes



Transition

We will begin co-produced transition planning once a placement offer has been accepted



Move In

To support a successful transition, we'll offer home visits and stays and we'll review the placement at frequent intervals within the **first three months**

Contact Us



Chelsea Chard
Referrals Partner



referrals@liaise.com



0330 500 5052



<https://liaise.com/referral/>



LiaiseUK



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