



# Upwell Lodge

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Our supported living home in  
March, Cambridgeshire



# Experience you can trust, support you can rely on

Our Midlands supported living homes provide specialist, bespoke support for adults with learning disabilities, autistic people, and individuals with complex needs and behaviours of concern. Backed by over 20 years of expertise, we use Positive Behaviour Support (PBS) to deliver truly person-led care.





# Why choose us?

**Tailored Living** - Our home offers spacious and calming environments designed around individual needs. Nearby amenities include scenic walks, a local disability day centre and March town centre.

**Co-Produced, Person-Centred Support** - Shaped by people with lived experience, we build care plans around each person's strengths and goals - like supporting someone with a passion for art to lead classes.

**Expert, Caring Team** - All our staff are trained in Positive Behaviour Support (PBS) and Proact-SCIPr-UK. Each person we support has a tailored PBS plan, with input from our in-house PBS Practitioners.





## Our Apartments Offers:

- **Bedrooms:** All apartments have one bedroom
- **Private Bathrooms:** There is a private bathroom for each apartment. These can be altered to provide extra support.
- **Private spaces:** Each apartment has its own open-plan kitchenette and lounge area
- **Communal Spaces:** There is a communal garden for everyone to enjoy, easily accessible through or around the home





# Features



Private Bedroom



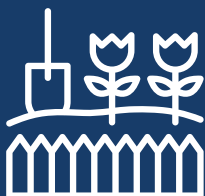
En-Suite Bathroom



Off-Street Parking



Private Open-Plan Kitchenette and Lounge



Shared Garden



Wheelchair Accessible Ground Floor



Suburban Location



Public Transport Links

# Benefits



Staff On-Site 24/7



Positive Behaviour Support (PBS)



Proact-SCIPr trained staff



Outcomes-Based Support



Regional Support Network



Person-Led Care



Near A Learning Disability Day Centre



Personal Skill Development





# Meet the team



**Lisa**, Regional General Manager for the East Anglia and Midlands Region

Lisa joined Liaise in November 2024, bringing over 30 years of experience in Learning Disabilities and Autism. Starting as a support worker, she quickly advanced to leadership roles, including Head of Operations for a charity in Cambridgeshire. Lisa is passionate about fostering a supportive environment for both those we support and her colleagues.

“I want to thank the team for how they’ve been supporting an individual and how much they’ve improved since moving in.”

- Social Care Professional

“I want to pass on my thanks to all the staff for supporting an individual with their birthday and making it a special day. Thank you for all your care and understanding.”

- Social Care Professional





# Co-production

Built on the principles of Positive Behaviour Support (PBS) and Proact-SCIPr-UK training, our approach prioritises respect for individual needs, promotes independence, and ensures safety and well-being.

We go beyond standard care by equipping all team members with specialist PBS training, guided by the expertise of PBS Practitioners. Our approach enables us to deliver high-quality, tailored support that drives meaningful outcomes for the people we support.

Our Outcomes Pathway Model helps us design bespoke care strategies based on each person's hopes, goals, and aspirations.

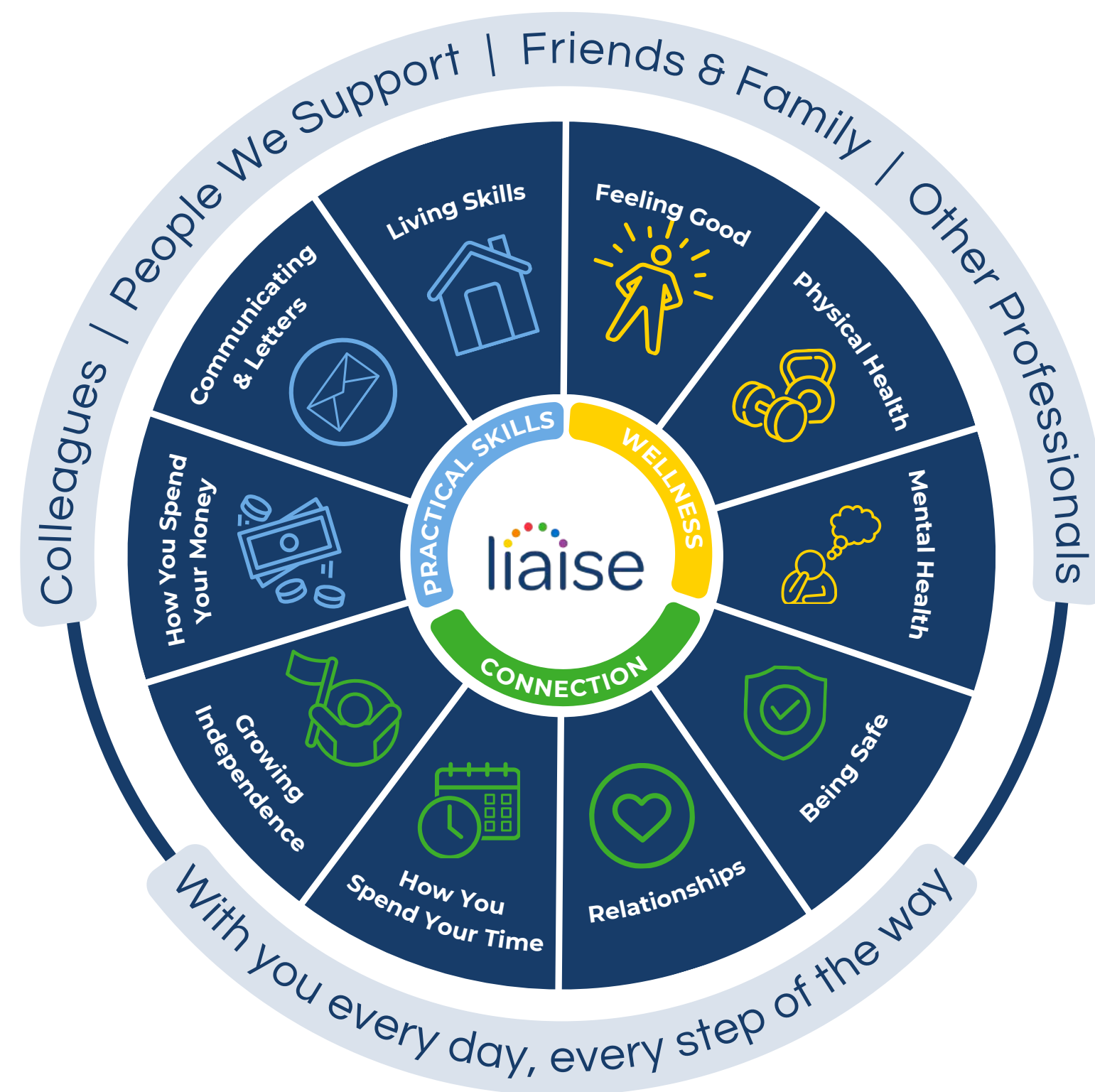


# Improving lives

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# Outcomes Based Success

Phillip recently sat down for an interview to share his experience living at St James, and he spoke with real confidence.

He described how having his own space has helped him feel more independent and settled. Opening up in the interview was a big step for Phillip, and it showed just how far he's come.





# Working Together: Environment, Social and Governance

With Liaise as your partner, you can confidently meet ESG obligations while together we make a tangible difference in the lives of those we support.

- Environmental Responsibility
  - Energy-efficient homes, with heat pump technology and natural light tunnels.
  - Commitment to sustainable procurement and operations.
  - Promoting green practices across our homes and communities.
- Social Impact
  - Measurement of outcomes and goals, to demonstrate impact.
  - Active co-production group to ensure equity and representation.
  - Quality of life improved via high-quality care, skill development, and community engagement.
- Governance Leadership
  - Transparent ESG aligned reporting.
  - Rigorous safeguarding, compliance, and ethical practices.
  - Stakeholder engagement at all levels to ensure accountability and continuous improvement.



To make a referral, call or email

 0330 500 5052

 referrals@liaise.com



### Inquiry Received

We will respond within **24 hours** of referral



### Assessment

We will arrange an assessment to fully understand the needs of the individual within **5 working days**



### Sending An Offer

Following the assessment, we will make an offer within **10 working days**



### Invited To View Homes

We encourage you to visit our existing homes or new homes



### Transition

We will begin co-produced transition planning once a placement offer has been accepted



### Move In

To support a successful transition, we'll offer home visits and stays and we'll review the placement at frequent intervals within the **first three months**

## Contact Us



**Chelsea Chard**  
Referrals Partner



referrals@liaise.com



0330 500 5052



<https://liaise.com/referral/>



LiaiseUK



Liaise\_UK



LiaiseUK