

liaise

# Totteridge House

Our residential care home in  
High Wycombe, Buckinghamshire



External Audit Report

Rated Good



# Experience you can trust, support you can rely on

Our London residential and supported living homes provide specialist, bespoke support for adults with learning disabilities, autistic people, and individuals with complex needs and behaviours of concern, supported by Positive Behaviour Support (PBS) and Speech and Language Therapy (SALT) expertise. With over 20 years of trusted expertise, we deliver truly person-led care that's as individual as the people we support.



# Why choose us?

**Tailored Living** - Our home offers spacious and calming environments designed around individual needs. Nearby amenities include open green spaces and High Wycombe town centre.

**Co-Produced, Person-Led Support** - Shaped by people with lived experience, we build care plans around each person's strengths and goals - like supporting someone with a passion for art to lead classes.

**Expert, Caring Team** - All our staff are trained in Positive Behaviour Support (PBS) and Proact-SCIPr-UK. Each person we support has a tailored PBS plan, with input from our in-house PBS Practitioners, Speech and Language Therapists, and Occupational Therapists.



## Our Available First Floor Bedroom Offers:

- **Fully-Furnished Bedroom:** Includes a double bed, dresser, wardrobe, and a table and chairs.
- **Private En-Suite Bathroom:** With a sink, toilet and a bathtub
- **Natural Light:** The space features two windows that provide ample natural light, offering a view of the back garden.

Explore A Short Video Of The Bedroom



[View The Room Tour](#)



# Features



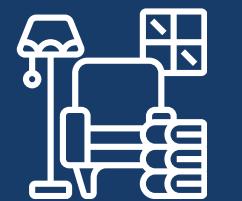
Private Bedroom



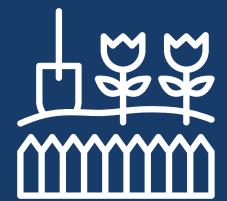
En-Suite Bathroom



Off-Street Parking



Shared Communal Areas



Shared Garden



Wheelchair Accessible Ground Floor



Suburban Location



Sensory / Game Room

# Benefits



Person Led Care



Proact-SCIPr trained staff



Outcomes-Based Support



Regional Support Network



Speech And Language Therapy



Near A College



Personal Skill Development



# Meet the team



## **Suzanne**, Regional General Manager for London and the South East Region

Suzanne offers over 28 years of social care experience, including leadership roles at Active Care Group. Dedicated to achieving exceptional outcomes for individuals, Suzanne leads by example, transforming care and fostering supportive environments for both those we support and her colleagues.



## **Helen**, Operations Manager for the London Region

Since 2007, Helen has been committed to the social care sector, leading services to achieve positive outcomes. She focuses on building high-performing teams with a strong culture, believing these foundations are key to delivering exceptional care for those we support.



## **Angela**, Registered Manager at Lucas House and Totteridge House

As Registered Manager at Totteridge, Angela brings 35 years of experience in care, spanning older adults, learning disabilities, and mental health. With a background at the Epilepsy Society and Autism Care UK, she is passionate about creating a homely environment.



# Co-production

We're proud to have an established Influencers Group, made up of supported individuals from our homes. This group plays a pivotal role in shaping our plans, ensuring they are genuinely aligned with the needs and aspirations of all those living in a Liaise home.

By listening to people with lived experience, we bring an enriched, authentic perspective to everything we do. From policy and practice reviews to designing new homes, their voices directly influence our approach to key working, goal setting, and designing services.

Our commitment to co-production means creating meaningful partnerships that drive inclusion and deliver homes truly tailored to those we support.

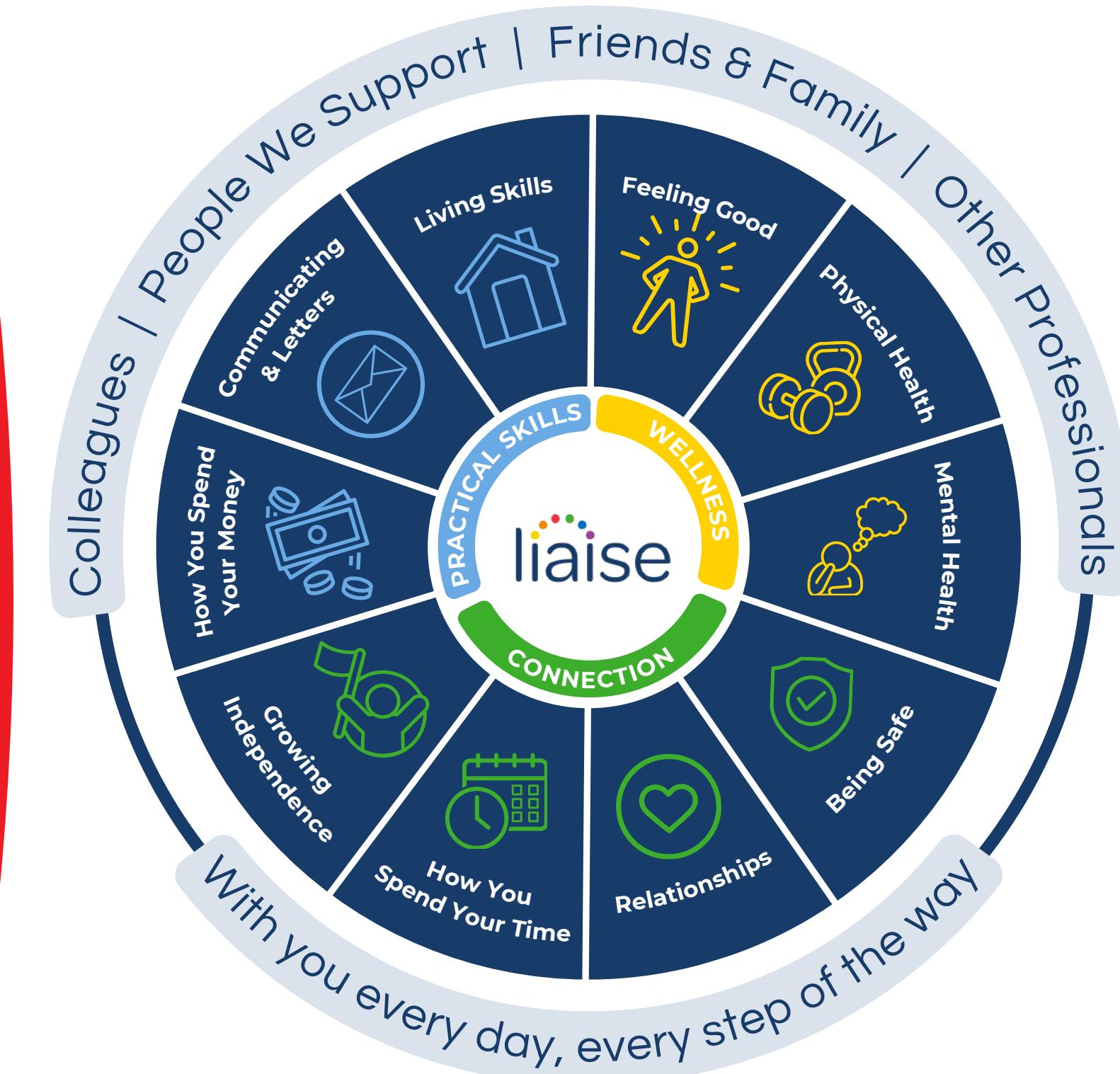


# Improving lives

Built on the principles of Positive Behaviour Support (PBS) and Proact-SCIPr-UK training, our approach prioritises respect for individual needs, promotes independence, and ensures safety and well-being.

We go beyond standard care by equipping all team members with specialist PBS training, guided by the expertise of PBS Practitioners, Speech and Language Therapists, and Occupational Therapists. This collaborative approach enables us to deliver high-quality, tailored support that drives meaningful outcomes for the people we support.

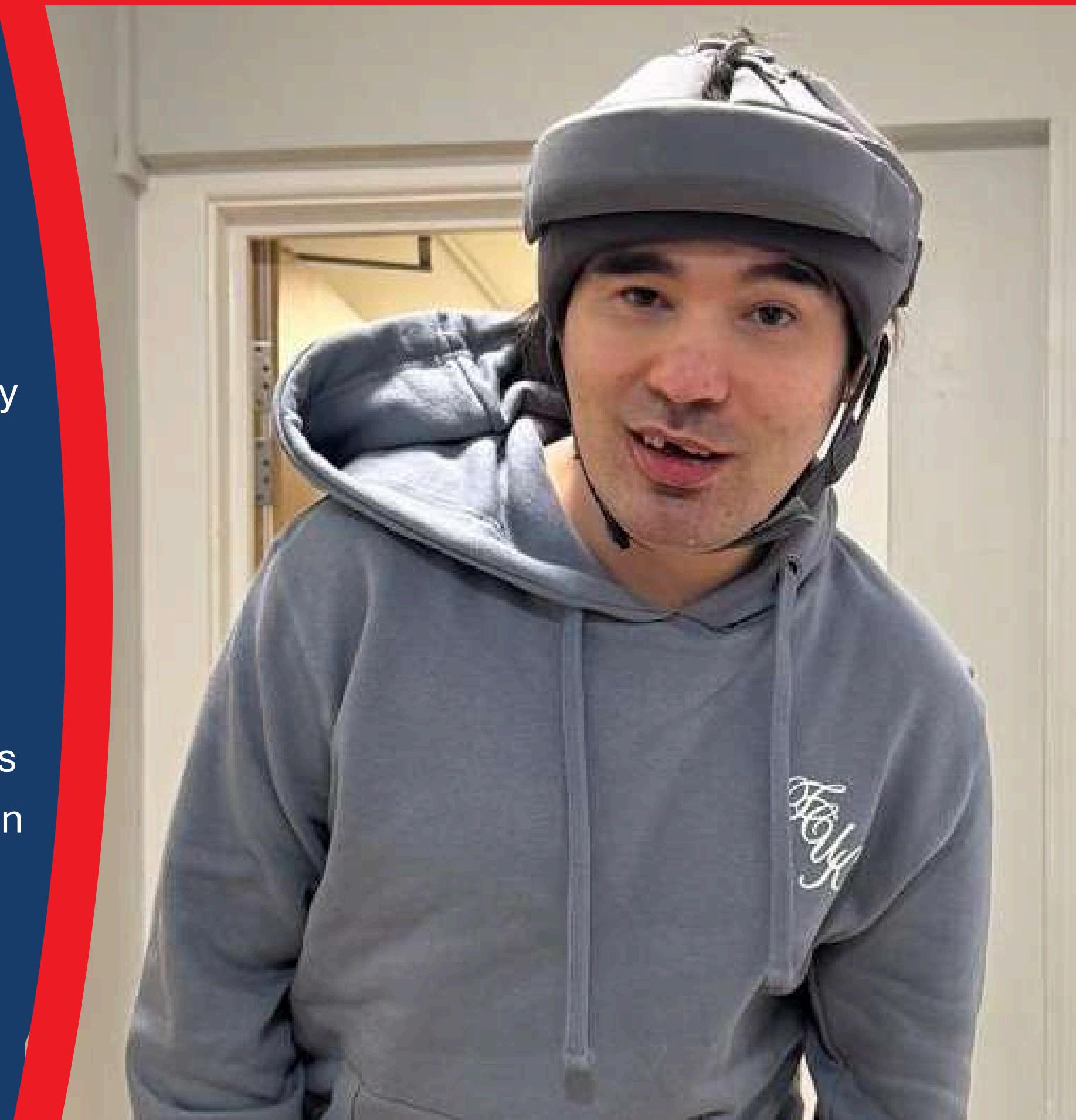
Our Outcomes Pathway Model helps us design bespoke care strategies based on each person's hopes, goals, and aspirations.



# Outcomes Based Success

When Harry's previous home closed, he faced an uncertain future. His complex needs had not been fully supported, preventing him from living the active and fulfilling life he deserved. But moving to Totteridge changed everything.

Before his arrival, the team made important adaptations to ensure that Totteridge could truly be his home. Understanding that Harry had a health condition our team had never managed before, they took the time to receive specialist training, ensuring the team could provide him with the best possible care.



# Working Together: Environment, Social and Governance

With Liaise as your partner, you can confidently meet ESG obligations while together we make a tangible difference in the lives of those we support.

- Environmental Responsibility
  - Energy-efficient homes, with heat pump technology and natural light tunnels.
  - Commitment to sustainable procurement and operations.
  - Promoting green practices across our homes and communities.
- Social Impact
  - Measurement of outcomes and goals, to demonstrate impact.
  - Active co-production group to ensure equity and representation.
  - Quality of life improved via high-quality care, skill development, and community engagement.
- Governance Leadership
  - Transparent ESG aligned reporting.
  - Rigorous safeguarding, compliance, and ethical practices.
  - Stakeholder engagement at all levels to ensure accountability and continuous improvement.

To make a referral, call or email

 0330 500 5052

 referrals@liaise.com



To support a successful transition, we'll offer home visits and stays and we'll review the placement at frequent intervals within the **first three months**

## Contact Us



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Referrals & Placements Manager

 referrals@liaise.com

 0330 500 5052

 <https://liaise.com/referral/>