

liaise

Meridian

Our supported living home in
Woolwich, London



Experience you can trust, support you can rely on

Our London residential and supported living homes provide specialist, bespoke support for adults with learning disabilities, autistic people, and individuals with complex needs and behaviours of concern. Backed by over 20 years of expertise, we combine Positive Behaviour Support (PBS) and Speech and Language Therapy (SALT) to deliver truly person-led care.



Why choose us?

Tailored Living - Enjoy the perfect mix of privacy and community in our two-storey self-contained flats, with shared communal areas and group activities such as sports, cycling, and arts.

Co-Produced, Person-Led Support - Shaped by people with lived experience, our support is built around each person's strengths, passions, and goals. That could mean volunteering in a charity shop, publishing blog posts, or leading art workshops - whatever matters most to them.

Expert, Caring Team - All our staff are trained in Positive Behaviour Support (PBS) and Proact-SCIPr-UK. Each person we support has a personalised PBS plan, shaped by our in-house Resident PBS Practitioner - who plays a central role in the support we provide - alongside input from Speech and Language Therapists and Occupational Therapists.



Our Available Apartments Offer:

- **Spacious Bedroom** - A generously sized, comfortable room with a built-in wardrobe for convenient storage.
- **En-Suite Bathroom** - Private bathroom featuring a sink, toilet, and full-size bathtub.
- **Lounge Area** - A warm, open-plan communal space with a cosy seating area and kitchenette.
- **Garden** - A compact outdoor space, perfect for small scale gardening or relaxing.



Features



Private Bedroom



Private Apartment



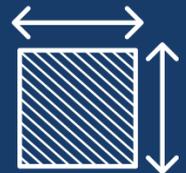
Private Spaces



Shared Communal Areas



Shared Garden



Large Open Areas



Suburban Location



Nearby Public Transport Links

Benefits



Staff On-Site 24/7



Resident Positive Behaviour Support (PBS) Practitioners



Proact-SCIPr trained staff



Outcomes-Based Support



Regional Support Network



Speech And Language Therapy



Near SEN Colleges



Personal Skill Development



Meet the team



Suzanne, Regional General Manager for London and the South East Region

Suzanne offers over 28 years of social care experience, including leadership roles at Active Care Group. Dedicated to achieving exceptional outcomes for individuals, Suzanne leads by example, transforming care and fostering supportive environments for both those we support and her colleagues.



Stoyan, Operations Manager for the London Region

Since 2013, Stoyan has built extensive experience within the social care sector, progressing through a variety of operational and leadership roles across supported living and complex care services. With a strong focus on quality improvement and person-led practice, he has successfully led teams through service development, regulatory compliance, and cultural change.



Billie, Interim Manager at Meridian

Billie has extensive experience within the social care sector, with experience managing various homes including Meridian, Knoll House and Marlow.



Co-production

We're proud to have an established Influencers Group, made up of supported individuals from our homes. This group plays a pivotal role in shaping our plans, ensuring they are genuinely aligned with the needs and aspirations of all those living in a Liaise home.

By listening to people with lived experience, we bring an enriched, authentic perspective to everything we do. From policy and practice reviews to designing new homes, their voices directly influence our approach to key working, goal setting, and designing services.

Our commitment to co-production means creating meaningful partnerships that drive inclusion and deliver homes truly tailored to those we support.

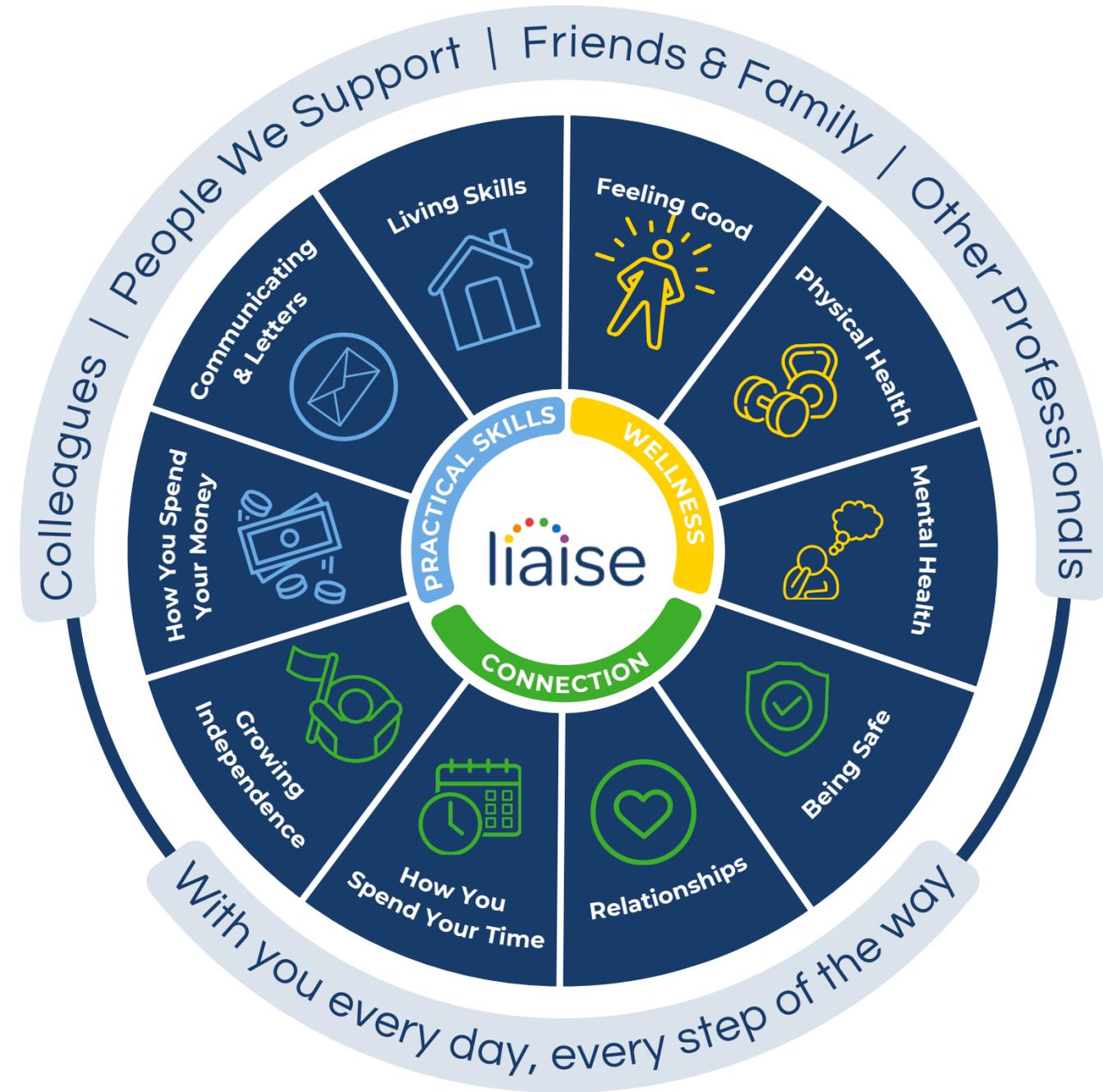


Improving lives

Built on the principles of Positive Behaviour Support (PBS) and Proact-SCI Pr-UK training, our approach prioritises respect for individual needs, promotes independence, and ensures safety and well-being.

We go beyond standard care by equipping all team members with specialist PBS training, guided by the expertise of PBS Practitioners, Speech and Language Therapists, and Occupational Therapists. This collaborative approach enables us to deliver high-quality, tailored support that drives meaningful outcomes for the people we support.

Our Outcomes Pathway Model helps us design bespoke care strategies based on each person's hopes, goals, and aspirations.



Outcomes Based Success

Rachael, a person we support from Somerford Place and a proud member of the Liaise Influencers (our co-production network), is a creative and enthusiastic individual who loves to stay active. Her passion for art shines through her hobbies, and she also enjoys spending time working in her home's garden and assisting with various office tasks.

Spending quality time with her friends and family is important to Rachael. These moments are special to her, whether it's sharing a meal, chatting, or hanging out with her mum. One of Rachael's highlights this year has been attending college weekly to study retail, where she enjoys learning and connecting with her fellow students.



Working Together: Environment, Social and Governance

With Liaise as your partner, you can confidently meet ESG obligations while together we make a tangible difference in the lives of those we support.

- Environmental Responsibility
 - Energy-efficient homes, with heat pump technology and natural light tunnels.
 - Commitment to sustainable procurement and operations.
 - Promoting green practices across our homes and communities.
- Social Impact
 - Measurement of outcomes and goals, to demonstrate impact.
 - Active co-production group to ensure equity and representation.
 - Quality of life improved via high-quality care, skill development, and community engagement.
- Governance Leadership
 - Transparent ESG aligned reporting.
 - Rigorous safeguarding, compliance, and ethical practices.
 - Stakeholder engagement at all levels to ensure accountability and continuous improvement.

To make a referral, call or email

0330 500 5052

referrals@liaise.com



Inquiry Received

We will respond within **24 hours** of referral



Assessment

We will arrange an assessment to fully understand the needs of the individual within **5 working days**



Sending An Offer

Following the assessment, we will make an offer within **10 working days**



Invited To View Homes

We encourage you to visit our existing homes or new homes



Transition

We will begin co-produced transition planning once a placement offer has been accepted



Move In

To support a successful transition, we'll offer home visits and stays and we'll review the placement at frequent intervals within the **first three months**

Contact Us



Theresa Cook
Referrals & Placements Manager



referrals@liaise.com



0330 500 5052



<https://liaise.com/referral/>



LiaiseUK



Liaise_UK



LiaiseUK