

liaise

Somerford Place

Our residential home in
Tottenham, North London



External Audit Report

Rated Good



Experience you can trust, support you can rely on

Our London residential and supported living homes provide specialist, bespoke support for adults with learning disabilities, autistic people, and individuals with complex needs and behaviours of concern. Backed by over 20 years of expertise, we combine Positive Behaviour Support (PBS) and Speech and Language Therapy (SALT) to deliver truly person-led care.



Why choose us?

Tailored Living - Each resident enjoys the comfort of a spacious private bedroom with an en-suite bathroom. The shared lounge and garden offer warm, inviting spaces perfect for relaxing or socialising. Regular communal activities - like gardening and cooking - help foster connection and a strong sense of community.

Co-Produced, Person-Led Support - Shaped by people with lived experience, our support is built around each person's strengths, passions, and goals. That could mean volunteering in a charity shop, publishing blog posts, or leading art workshops - whatever matters most to them.

Expert, Caring Team - All our staff are trained in Positive Behaviour Support (PBS) and Proact-SCIPr-UK. Each person we support has a tailored PBS plan, with input from our in-house PBS Practitioners, Speech and Language Therapists, and Occupational Therapists.



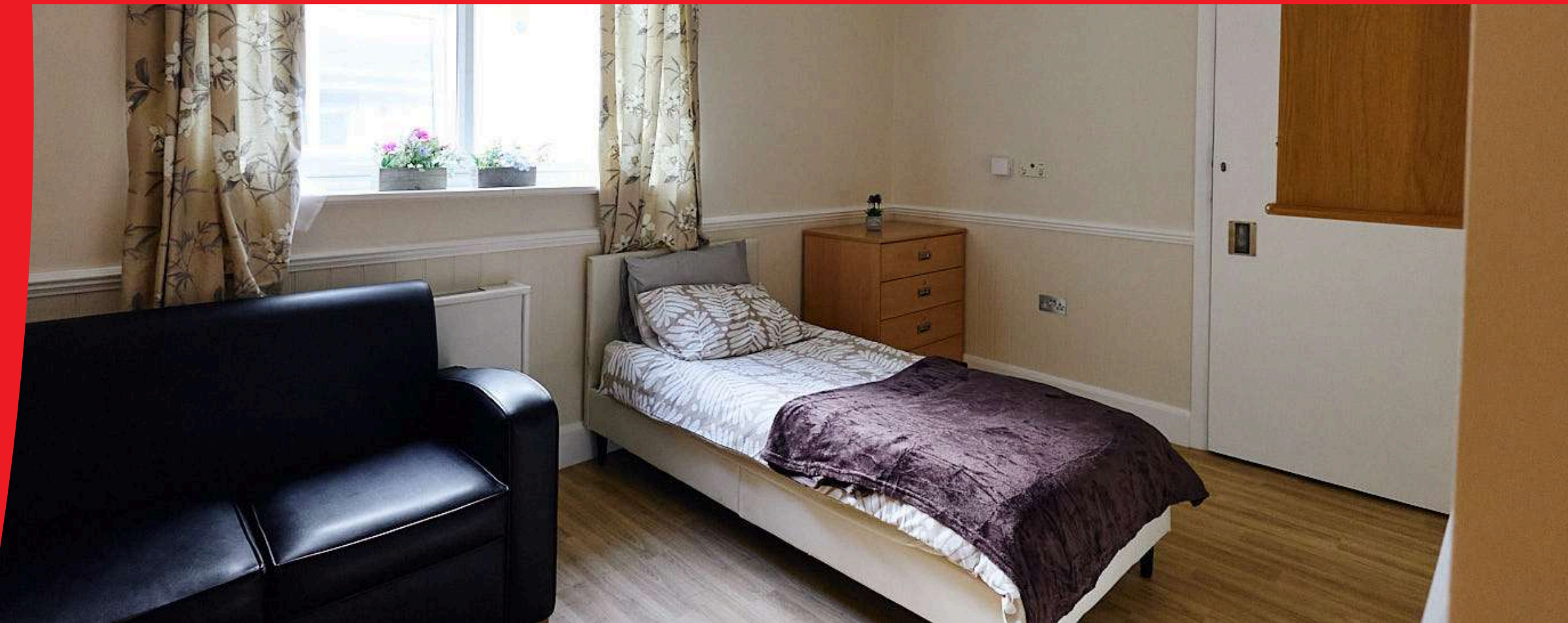
Our Available Ground-Floor Bedroom Offers:

- **Fully-Furnished Bedroom:** Includes a bed, dresser, wardrobe, a comfort chair, and a desk table.
- **Private En-Suite Bathroom:** With a sink, toilet and a bathtub
- **Natural Light:** The space features a window providing ample natural light, offering a view of the back garden.



Our Other Available Ground-Floor Bedroom Offers:

- Fully-Furnished Bedroom:**
 Includes a bed, dresser, wardrobe, and a sofa.
- Private En-Suite Bathroom:** With a sink, toilet and a bathtub
- Natural Light:** The space features a window that provides ample natural light, offering a view of a private outdoor area.



Features



Private Bedroom



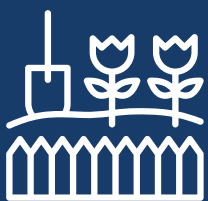
En-Suite Bathroom



Public Transport Links Nearby



Shared Communal Areas



Small Garden



Wheelchair Accessible Home



Suburban Location



Spacious Communal Rooms

Benefits



Staff On-Site 24/7



Positive Behaviour Support (PBS)



Proact-SCIPr trained staff



Outcomes-Based Support



Regional Support Network



Speech And Language Therapy



Near A Learning Disability Day Centre



Personal Skill Development



Meet the team



Suzanne, Regional General Manager for London and the South East Region

Suzanne offers over 28 years of social care experience, including leadership roles at Active Care Group. Dedicated to achieving exceptional outcomes for individuals, Suzanne leads by example, transforming care and fostering supportive environments for both those we support and her colleagues.



Helen, Operations Manager for the London Region

Since 2007, Helen has been committed to the social care sector, leading services to achieve positive outcomes. She focuses on building high-performing teams with a strong culture, believing these foundations are key to delivering exceptional care for those we support.



Pascale, Registered Manager at Somerford Court and Somerford Place

Pascale recently joined Somerford Place as an experienced care professional with 26 years in the sector, specialising in supporting individuals with learning disabilities, autism, and elderly care. Her career began as a support worker before progressing into leadership roles, including six years as a domiciliary and bank deputy manager.



Co-production

We're proud to have an established Influencers Group, made up of supported individuals from our homes. This group plays a pivotal role in shaping our plans, ensuring they are genuinely aligned with the needs and aspirations of all those living in a Liaise home.

By listening to people with lived experience, we bring an enriched, authentic perspective to everything we do. From policy and practice reviews to designing new homes, their voices directly influence our approach to key working, goal setting, and designing services.

Our commitment to co-production means creating meaningful partnerships that drive inclusion and deliver homes truly tailored to those we support.

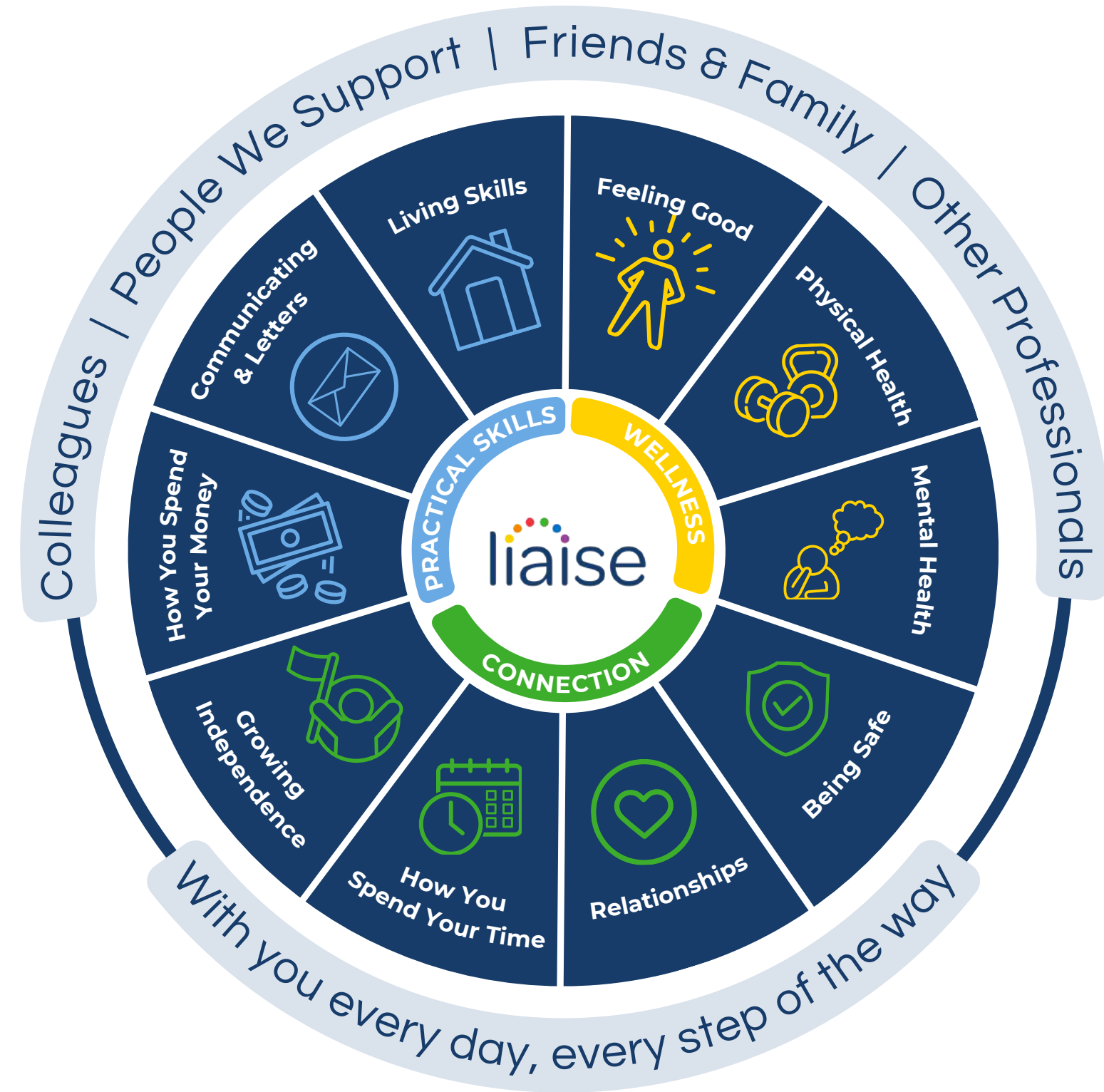


Improving lives

Built on the principles of Positive Behaviour Support (PBS) and Proact-SCI Pr-UK training, our approach prioritises respect for individual needs, promotes independence, and ensures safety and well-being.

We go beyond standard care by equipping all team members with specialist PBS training, guided by the expertise of PBS Practitioners, Speech and Language Therapists, and Occupational Therapists. This collaborative approach enables us to deliver high-quality, tailored support that drives meaningful outcomes for the people we support.

Our Outcomes Pathway Model helps us design bespoke care strategies based on each person’s hopes, goals, and aspirations.



Outcomes Based Success

Rachael, a person we support from Somerford Place and a proud member of the Liaise Influencers (our co-production network), is a creative and enthusiastic individual who loves to stay active. Her passion for art shines through her hobbies, and she also enjoys spending time working in her home's garden and assisting with various office tasks.

Spending quality time with her friends and family is important to Rachael. These moments are special to her, whether it's sharing a meal, chatting, or hanging out with her mum. One of Rachael's highlights this year has been attending college weekly to study retail, where she enjoys learning and connecting with her fellow students.



Working Together: Environment, Social and Governance

With Liaise as your partner, you can confidently meet ESG obligations while together we make a tangible difference in the lives of those we support.

- Environmental Responsibility
 - Energy-efficient homes, with heat pump technology and natural light tunnels.
 - Commitment to sustainable procurement and operations.
 - Promoting green practices across our homes and communities.
- Social Impact
 - Measurement of outcomes and goals, to demonstrate impact.
 - Active co-production group to ensure equity and representation.
 - Quality of life improved via high-quality care, skill development, and community engagement.
- Governance Leadership
 - Transparent ESG aligned reporting.
 - Rigorous safeguarding, compliance, and ethical practices.
 - Stakeholder engagement at all levels to ensure accountability and continuous improvement.

To make a referral, call or email

0330 500 5052

referrals@liaise.com



Inquiry Received

We will respond within **24 hours** of referral



Assessment

We will arrange an assessment to fully understand the needs of the individual within **5 working days**



Sending An Offer

Following the assessment, we will make an offer within **10 working days**



Invited To View Homes

We encourage you to visit our existing homes or new homes



Transition

We will begin co-produced transition planning once a placement offer has been accepted



Move In

To support a successful transition, we'll offer home visits and stays and we'll review the placement at frequent intervals within the **first three months**

Contact Us



Theresa Cook
Referrals & Placements Manager



referrals@liaise.com



0330 500 5052



<https://liaise.com/home/somerford-place/>



LiaiseUK



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