



Marlow

Our residential care home in
Worthing, West Sussex



External Audit Report

Rated Good



Experience you can trust, support you can rely on

Our South East residential homes provide specialist, bespoke support for adults with learning disabilities, autistic people, and individuals with complex needs and behaviours of concern supported by significant Positive Behaviour Support (PBS) strategies. With over 20 years of trusted expertise, we deliver truly person-led care that's as individual as the people we support.



Why choose us?

Tailored Living - Our home offers spacious and calming environments designed around individual needs. Nearby amenities include Worthing town centre, the seafront and nearby sea-side towns of Brighton and Bognor Regis.

Co-Produced, Person-Centred Support - Shaped by people with lived experience, we build care plans around each person's strengths and goals - like supporting someone with a passion for art to lead classes.

Expert, Caring Team - All our staff are Proact-SCIPr-UK trained. Each person we support has a tailored plan with significant PBS strategies.



Our Rooms Offer:

- **Fully-Furnished Bedroom:**
Includes a bed and a wardrobe
- **Private En-Suite Wetroom:** With a sink, toilet and a shower.
- **Natural Light:** The space features windows that provide ample natural light



Features



Private Bedroom



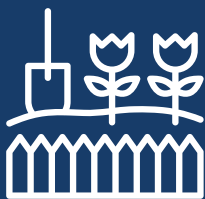
En-Suite Bathroom



Residential Home



Shared Communal Areas



Shared Garden



Wheelchair Accessible Home



Suburban Location



Near the coast

Benefits



Staff On-Site 24/7



Registered Manager On-Site



Proact-SCIPr trained staff



Outcomes-Based Support



Regional Support Network



Local Amenities



Person-Led Care



Personal Skill Development



Meet the team



Suzanne, Regional General Manager for London and the South East Region

Suzanne offers over 28 years of social care experience, including leadership roles at Active Care Group. Dedicated to achieving exceptional outcomes for individuals, Suzanne leads by example, transforming care and fostering supportive environments for both those we support and her colleagues.



Stephanie, Operations Manager for the South East Region

Stephanie's background includes leading a 26-bed nursing service for Voyage Care. She is committed to collaboration and teamwork, ensuring the people we support receive high-quality care with dignity and respect, always striving to deliver the best possible outcomes.



Steve, Registered Manager at Marlow

After a career in the building industry, Steve semi-retired in 2012, picking up a part-time role as a support worker, and quickly realised he'd been on the wrong career path. As a devoted family man, Steve loves supporting people and likes to think that the people he supports and the staff team feel like a big family, all working towards the same goal: to ensure we all live our best lives.



Co-production

We're proud to have an established Influencers Group, made up of supported individuals from our homes. This group plays a pivotal role in shaping our plans, ensuring they are genuinely aligned with the needs and aspirations of all those living in a Liaise home.

By listening to people with lived experience, we bring an enriched, authentic perspective to everything we do. From policy and practice reviews to designing new homes, their voices directly influence our approach to key working, goal setting, and designing services.

Our commitment to co-production means creating meaningful partnerships that drive inclusion and deliver homes truly tailored to those we support.

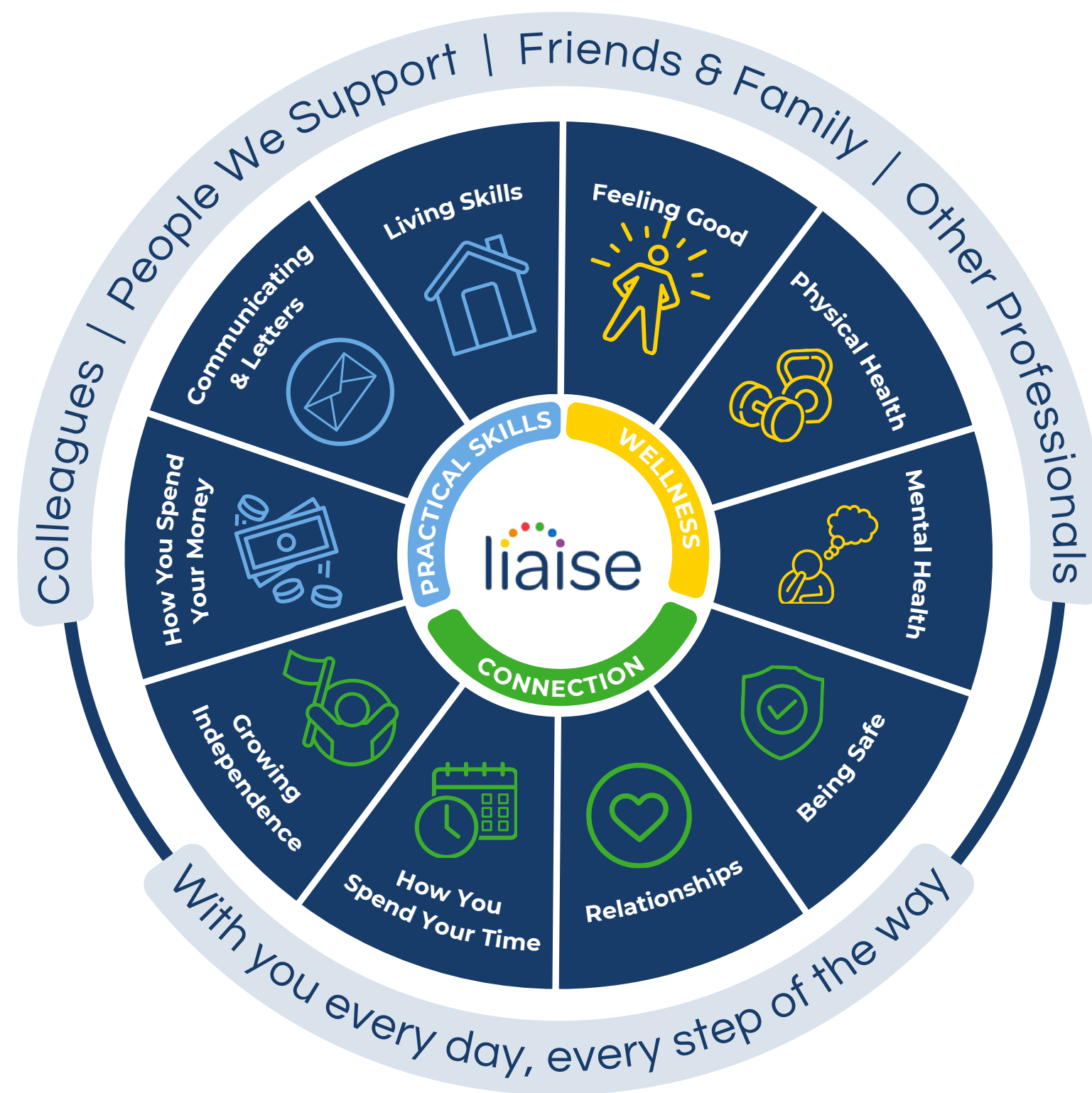


Improving lives

Built on the principles of Positive Behaviour Support (PBS) and Proact-SCIPr-UK training, our approach prioritises respect for individual needs, promotes independence, and ensures safety and well-being.

We go beyond standard care by equipping all team members with specialist PBS training, guided by the expertise of PBS Practitioners. Our approach enables us to deliver high-quality, tailored support that drives meaningful outcomes for the people we support.

Our Outcomes Pathway Model helps us design bespoke care strategies based on each person's hopes, goals, and aspirations.



Outcomes Based Success

When Bradley first arrived at Marlow, social situations were a real challenge. Living with autism and the impact of past trauma, even small interactions felt overwhelming. But through patience, consistency, and person-led support, things began to change.

Today, Bradley's confidence has flourished. He enjoys meals with friends, chats openly with staff, and embraces new experiences, from visiting farms to travelling independently by public transport. His journey is a powerful reminder of how understanding, encouragement, and the right support can help someone rediscover joy and independence.



Working Together: Environment, Social and Governance

With Liaise as your partner, you can confidently meet ESG obligations while together we make a tangible difference in the lives of those we support.

- Environmental Responsibility
 - Energy-efficient homes, with heat pump technology and natural light tunnels.
 - Commitment to sustainable procurement and operations.
 - Promoting green practices across our homes and communities.
- Social Impact
 - Measurement of outcomes and goals, to demonstrate impact.
 - Active co-production group to ensure equity and representation.
 - Quality of life improved via high-quality care, skill development, and community engagement.
- Governance Leadership
 - Transparent ESG aligned reporting.
 - Rigorous safeguarding, compliance, and ethical practices.
 - Stakeholder engagement at all levels to ensure accountability and continuous improvement.

To make a referral, call or email

 0330 500 5052

 referrals@liaise.com



Inquiry Received

We will respond within **24 hours** of referral



Assessment

We will arrange an assessment to fully understand the needs of the individual within **5 working days**



Sending An Offer

Following the assessment, we will make an offer within **10 working days**



Invited To View Homes

We encourage you to visit our existing homes or new homes



Transition

We will begin co-produced transition planning once a placement offer has been accepted



Move In

To support a successful transition, we'll offer home visits and stays and we'll review the placement at frequent intervals within the **first three months**

Contact Us



Theresa Cook

Referrals & Placement Manager



referrals@liaise.com



0330 500 5052



<https://liaise.com/marlow/>



LiaiseUK



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