

# Walker House

Our new residential home in Andover, Hampshire





## Experience you can trust, support you can rely on

Our South residential homes provide specialist, bespoke support for adults with learning disabilities, autistic people, and individuals with complex needs and behaviours of concern supported by significant Positive Behaviour Support (PBS) strategies. With over 20 years of trusted expertise, we deliver truly person-led care that's as individual as the people we support.





## Why choose us?

Overview

Tailored Living - Walker House is a purpose-built home with private bedrooms, spacious communal areas, and a large garden across two adjoining properties. Rooms can be adapted with wet rooms, robust furniture, and personalised décor.

Those living at Walker House will benefit from amenities including:

- Anton Lakes Nature Reserve ideal for peaceful walks and sensory experiences
- Andover Leisure Centre offering accessible swimming and fitness facilities
- Transport links making it easy to explore the town and surrounding areas





# Why choose us?

Overview

Co-Produced, Person-Led Support - Shaped by people with lived experience, we build care plans around each person's strengths and goals - like supporting someone with a passion for art to lead classes.

Expert, Caring Team - All our staff are Proact-SCIPr-UK trained. Each person we support has a tailored plan with significant PBS strategies.







Reduced ligature design



Overview

Robust safety windows



Room Information Features And Benefits

DDA compliant



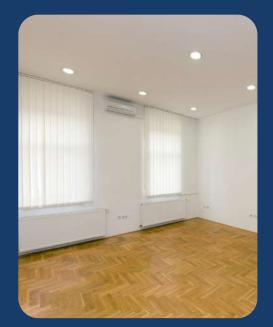
Independent apartment design



Bespoke bathroom or wetroom



Increased sound-proofing



Dimmable lighting



Natural light tunnels



Lockable meds / COSH space



Robust interior doors



Additional wall reinforcement



Bespoke paint finish



#### Features



5x bed home



Spacious bedroom



Residential home



Staff on-site 24/7

Benefits



Positive Behaviour Support (PBS)



**Outcomes-based** support



Private off-street parking available



Two internal staircase access to first floor



Shared communal areas



Proact-SCIPr training



Person-led care



Registered manager on-site



Private Garden access



Private bathroom/wetroom



Rural location



Regional support network



Near local amenities



Personal skill development



Overview Room Information Features And Benefits Meet The Team Our Approach Referral Process

























#### Meet the team



**Brad**, Regional General Manager for the South Region

With 25+ years in the learning disability sector, Brad has held senior roles across care homes, supported living, and brain injury services. Passionate about working in partnership, he focuses on delivering person-centred support that ensures safety and helps individuals live their best lives.



Alexandra, Operations Manager for the South Region

Alex's journey with Liaise began in 2013 as a deputy manager and, over time, has become a Registered Manager and an Area Manager. Her dedication and passion have propelled her to the role of Operations Manager, overseeing homes in Basingstoke and Hampshire.



Carl, Registered Peripatetic Manager for Walker House

Carl joined Liaise in September 2023, bringing over 14 years of experience in health and social care. With a background in learning disabilities and complex care, he has spent nine years managing residential and supported living services. As a Registered Manager, he is committed to delivering high-quality, person-centred support, empowering individuals to achieve their goals and lead fulfilling lives.



## Co-production

We're proud to have an established Influencers Group, made up of supported individuals from our homes. This group plays a pivotal role in shaping our plans, ensuring they are genuinely aligned with the needs and aspirations of all those living in a Liaise home.

By listening to people with lived experience, we bring an enriched, authentic perspective to everything we do. From policy and practice reviews to designing new homes, their voices directly influence our approach to key working, goal setting, and designing services.

Our commitment to co-production means creating meaningful partnerships that empower individuals, drives inclusion, and deliver homes truly tailored to those we support.





## Improving lives

Built on the principles of Positive Behaviour Support (PBS) and Proact-SCIPr-UK training, our approach prioritises respect for individual needs, promotes independence, and ensures safety and well-being.

Overview

We go beyond standard care by equipping all team members with specialist PBS training, guided by the expertise of PBS Practitioners, Speech and Language Therapists, and Occupational Therapists. This collaborative approach enables us to deliver high-quality, tailored support that drives meaningful outcomes for the people we support. Our Outcomes Pathway Model helps us design bespoke care strategies based on each person's hopes, goals, and aspirations.



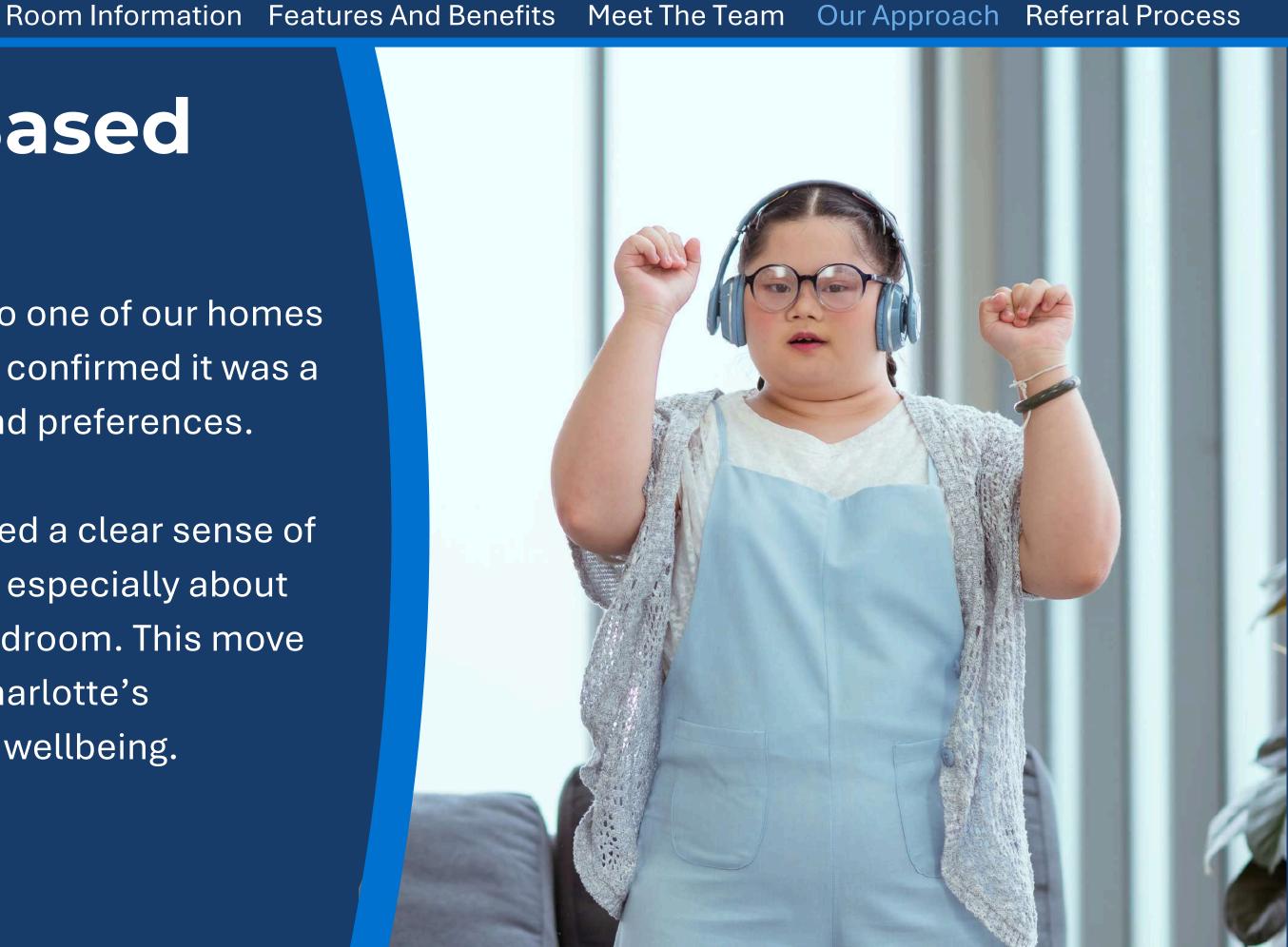


#### Outcomes Based Success

Charlotte recently moved into one of our homes after a thorough assessment confirmed it was a strong match for her goals and preferences.

From her first visit, she showed a clear sense of connection and excitement - especially about the kitchen and her future bedroom. This move is a key step in supporting Charlotte's independence, comfort, and wellbeing.

Image changed



## Working Together: Environment, Social and Governance

With Liaise as your partner, you can confidently meet ESG obligations while together we make a tangible difference in the lives of those we support.

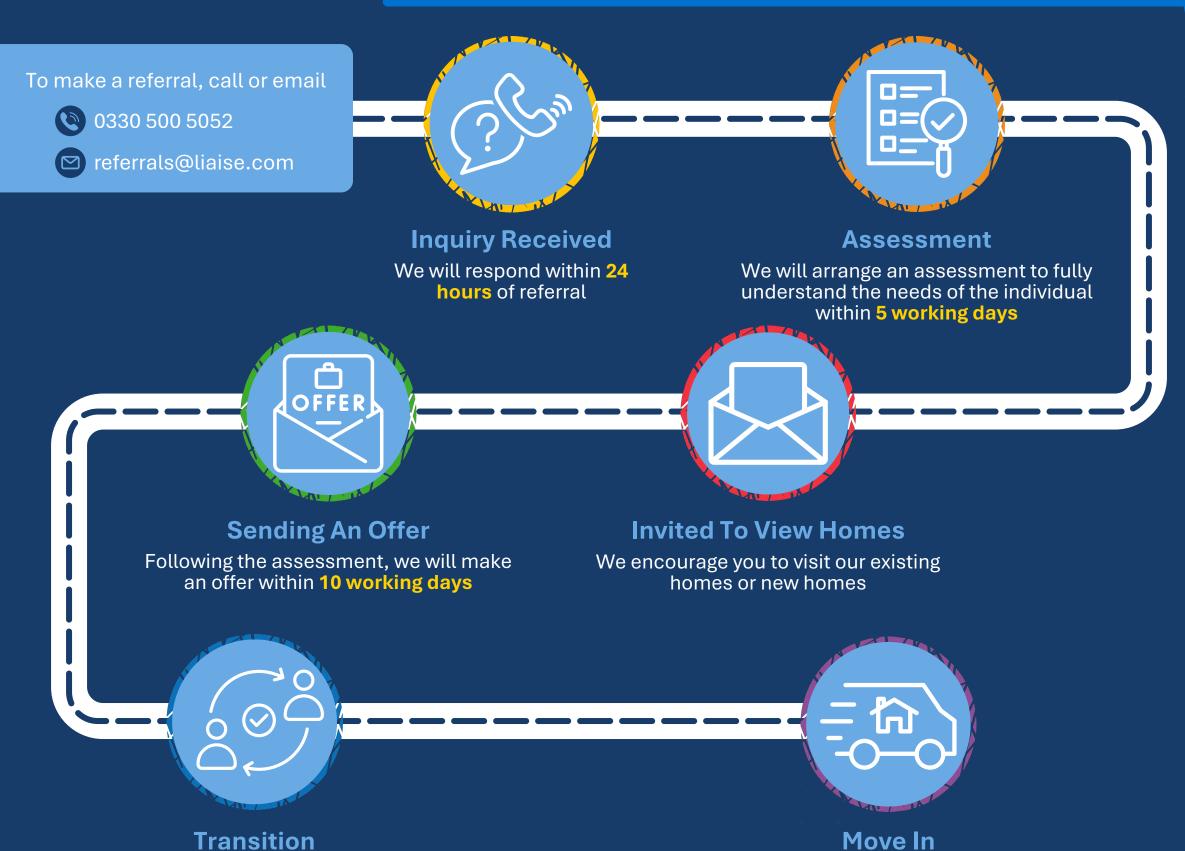
- Environmental Responsibility
  - Energy-efficient homes, with heat pump technology and natural light tunnels.
  - Commitment to sustainable procurement and operations.
  - Promoting green practices across our homes and communities.
- Social Impact
  - Measurement of outcomes and goals, to demonstrate impact.
  - Active co-production group to ensure equity and representation.
  - Quality of life improved via high-quality care, skill development, and community engagement.
- Governance Leadership
  - Transparent ESG aligned reporting.
  - Rigorous safeguarding, compliance, and ethical practices.
  - Stakeholder engagement at all levels to ensure accountability and continuous improvement.

Room Information Features And Benefits Meet The Team Our Approach Referral Process



We will begin co-produced transition planning

once a placement offer has been accepted



#### **Contact Us**



Chelsea Chard Referrals Partner













