



# Walker House

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Our new residential home in  
Andover, Hampshire



# Experience you can trust, support you can rely on

Our South residential homes provide specialist, bespoke support for adults with learning disabilities, autistic people, and individuals with complex needs and behaviours of concern supported by significant Positive Behaviour Support (PBS) strategies. With over 20 years of trusted expertise, we deliver truly person-led care that's as individual as the people we support.



# Why choose us?

**Tailored Living** - Walker House is a purpose-built home with private bedrooms, spacious communal areas, and a large garden across two adjoining properties. Rooms can be adapted with wet rooms, robust furniture, and personalised décor.

**Co-Produced, Person-Led Support** - Shaped by people with lived experience, we build care plans around each person's strengths and goals - like supporting someone with a passion for art to lead classes.

**Expert, Caring Team** - All our staff are Proact-SCIPr-UK trained. Each person we support has a tailored plan with significant PBS strategies.





Reduced ligature design



Robust safety windows



DDA compliant



Independent apartment design



Bespoke bathroom or wetroom



Increased sound-proofing



Dimmable lighting



Natural light tunnels



Lockable meds / COSH space



Robust interior doors



Additional wall reinforcement



Bespoke paint finish

# Features



5x bed home



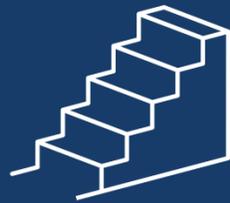
Spacious bedroom



Residential home



Private off-street parking available



Two internal staircase access to first floor



Shared communal areas



Private Garden access



Private bathroom/wetroom



Rural location

# Benefits



Staff on-site 24/7



Positive Behaviour Support (PBS)



Outcomes-based support



Proact-SCIPr training



Person-Led care



Registered manager on-site



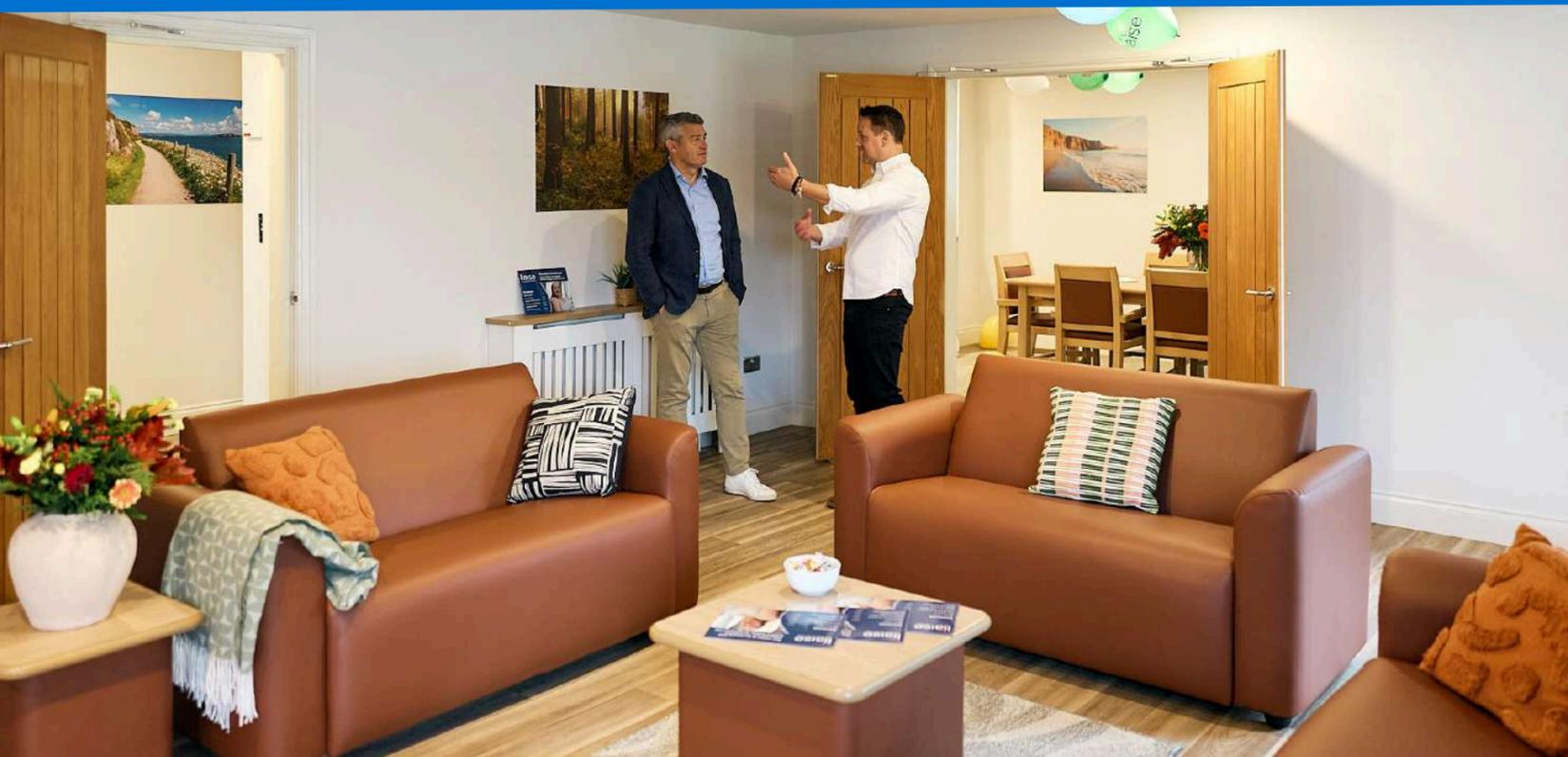
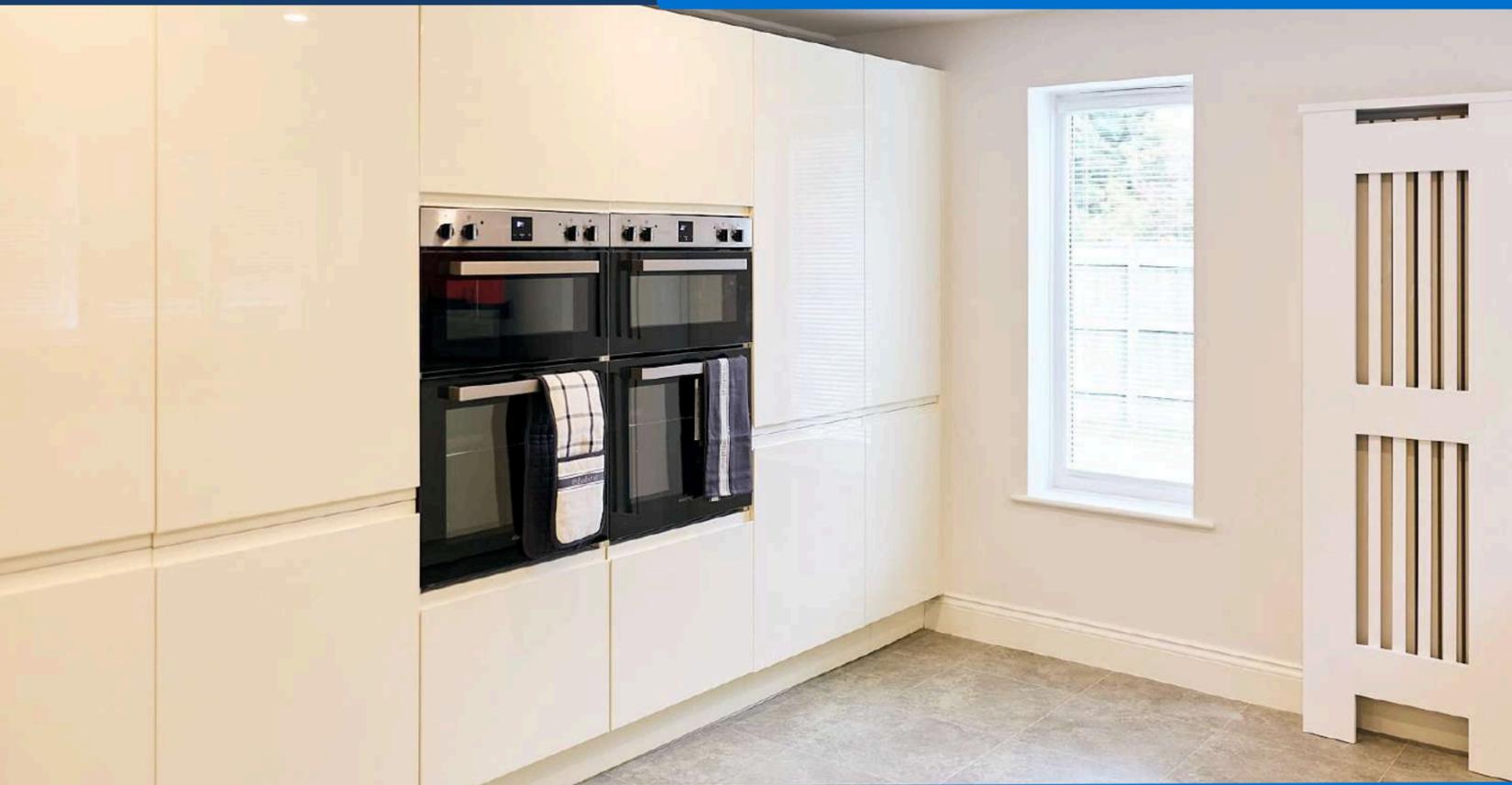
Regional support network

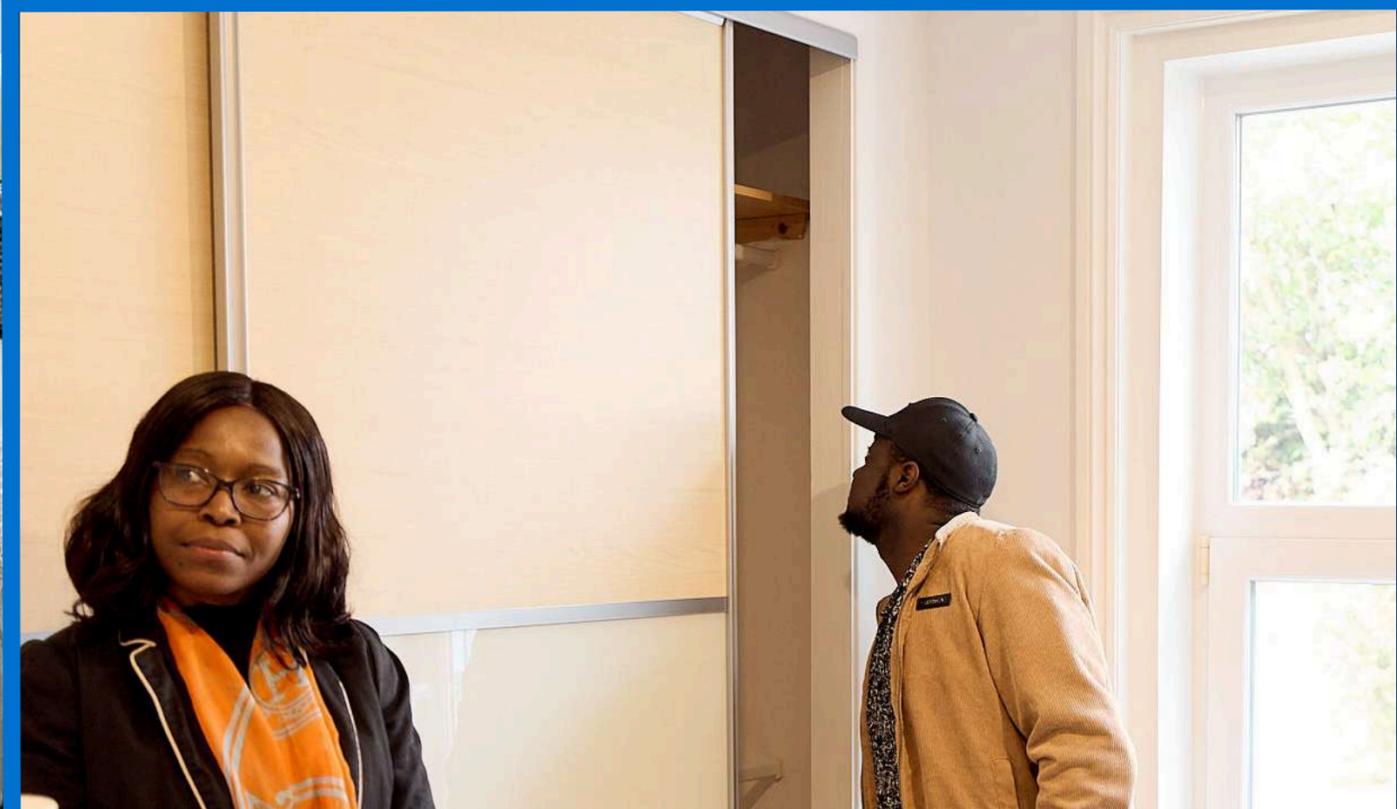
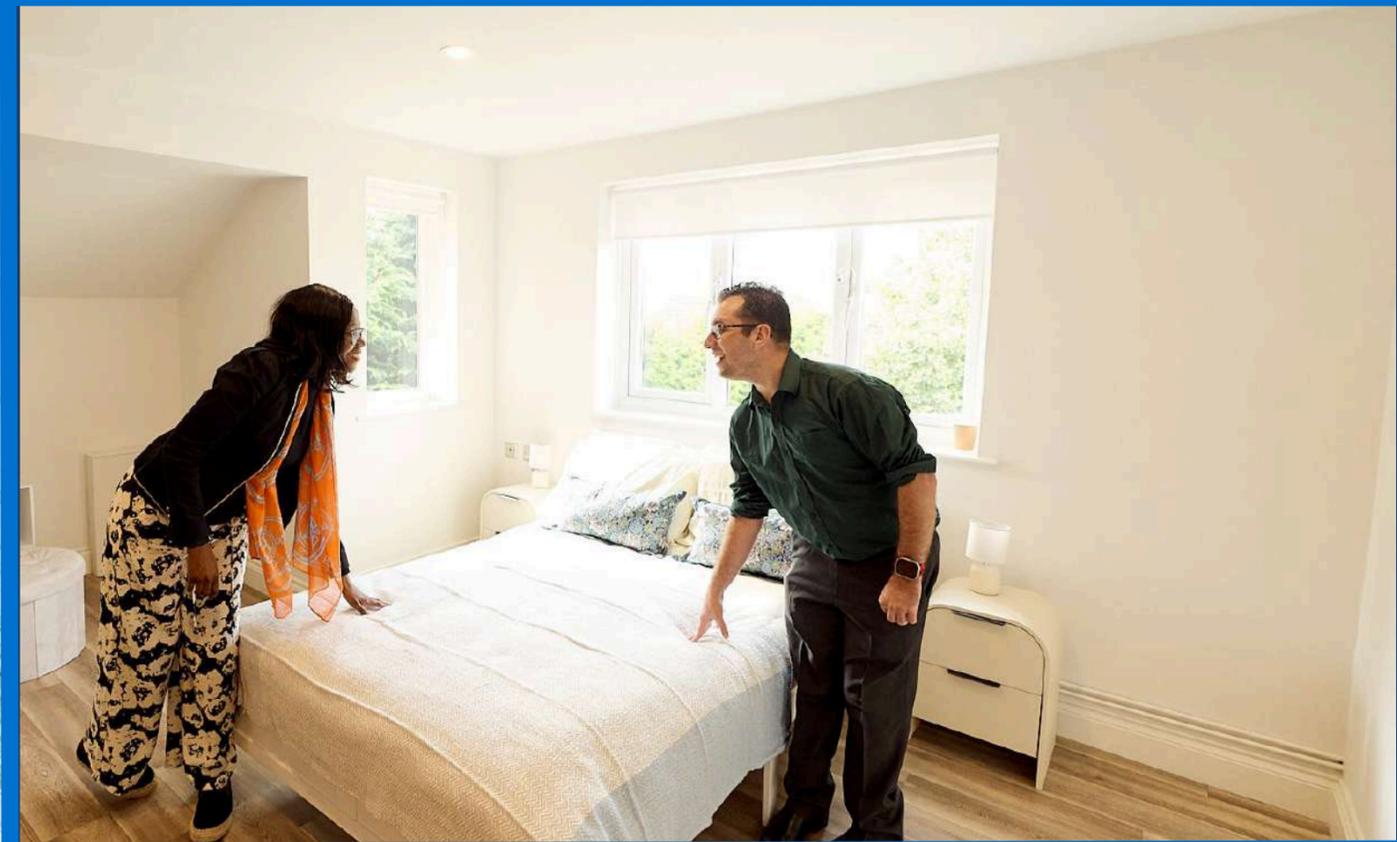
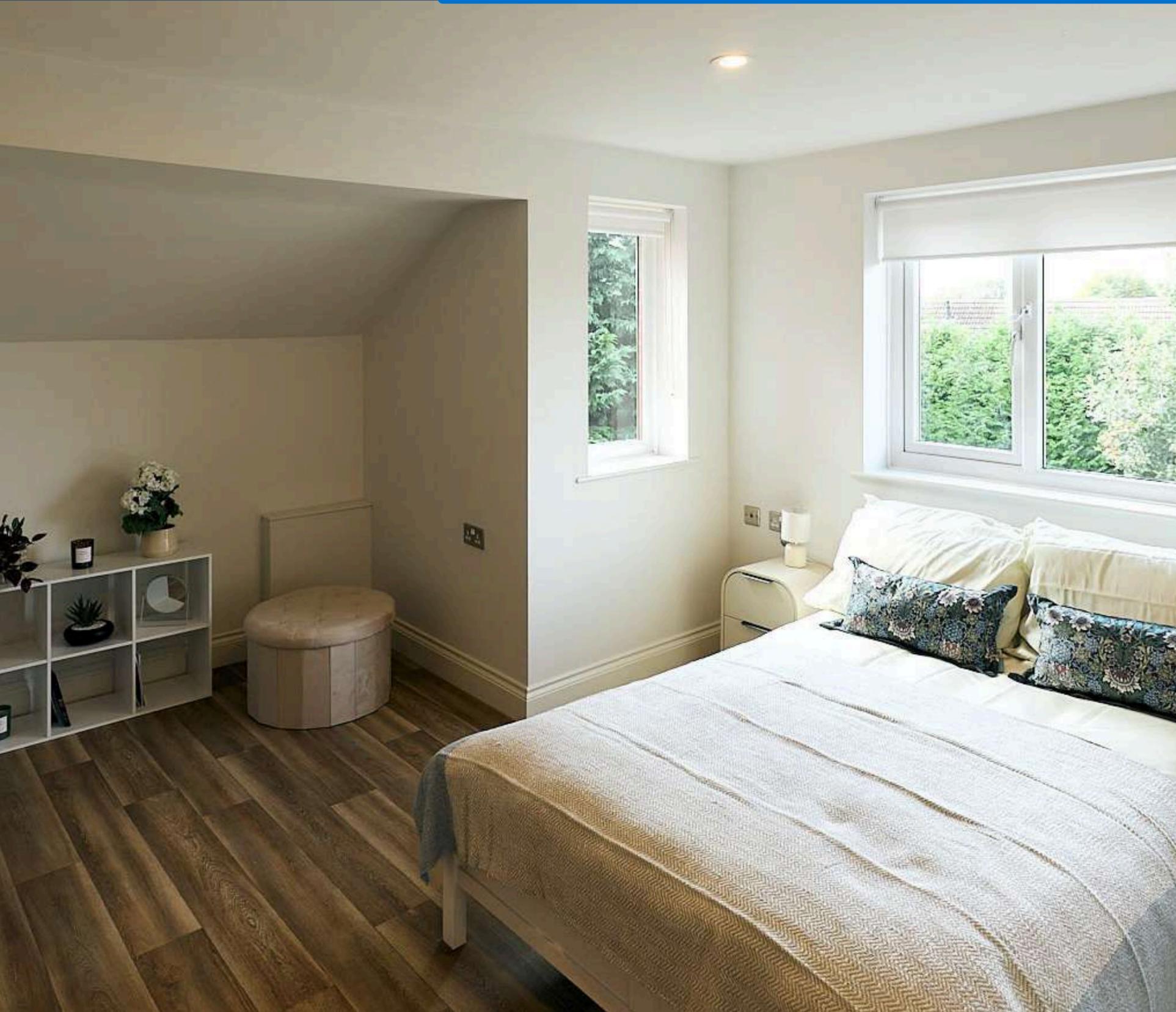


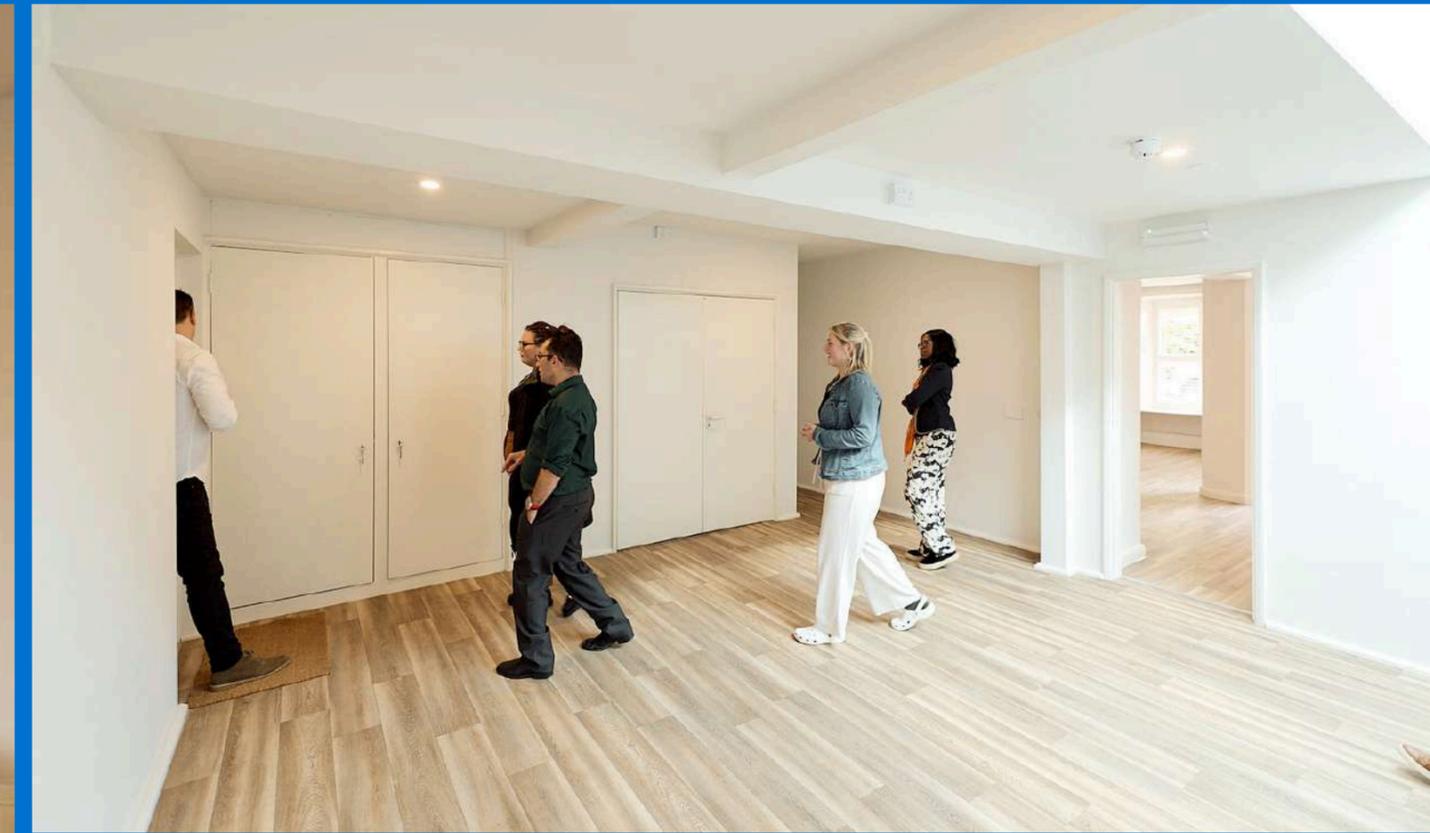
Near local amenities



Personal skill development







# Meet the team



**Brad**, Regional General Manager for the South

With over 25 years of experience in the learning disability sector, Brad has held senior roles across care homes, supported living, and brain injury services. He is passionate about partnership working and is dedicated to delivering person-led support that prioritises safety, independence, and helping people live their best lives.



**Alexandra**, Operations Manager for the South

Alex's journey with Liaise began in 2013 as a Deputy Manager. Over the years, her dedication and passion have seen her progress to Registered Manager, then Area Manager, and now Operations Manager. In her current role, she oversees homes across Basingstoke and Hampshire, driving high-quality support.



**Carl**, Registered Peripatetic Manager for Walker House

Carl joined Liaise in September 2023, bringing over 14 years of experience in health and social care. With a strong background in learning disabilities and complex care, he has spent nine years managing residential and supported living services.



# Co-production

We're proud to have an established Influencers Group, made up of people we support. This group plays a pivotal role in shaping our plans, ensuring they are genuinely aligned with the needs and aspirations of all those living in a Liaise home.

By listening to people with lived experience, we bring an enriched, authentic perspective to everything we do. From policy and practice reviews to designing new homes, their voices directly influence our approach to key working, goal setting, and designing homes.

Our commitment to co-production means creating meaningful partnerships that drive inclusion and deliver homes truly tailored to those we support.

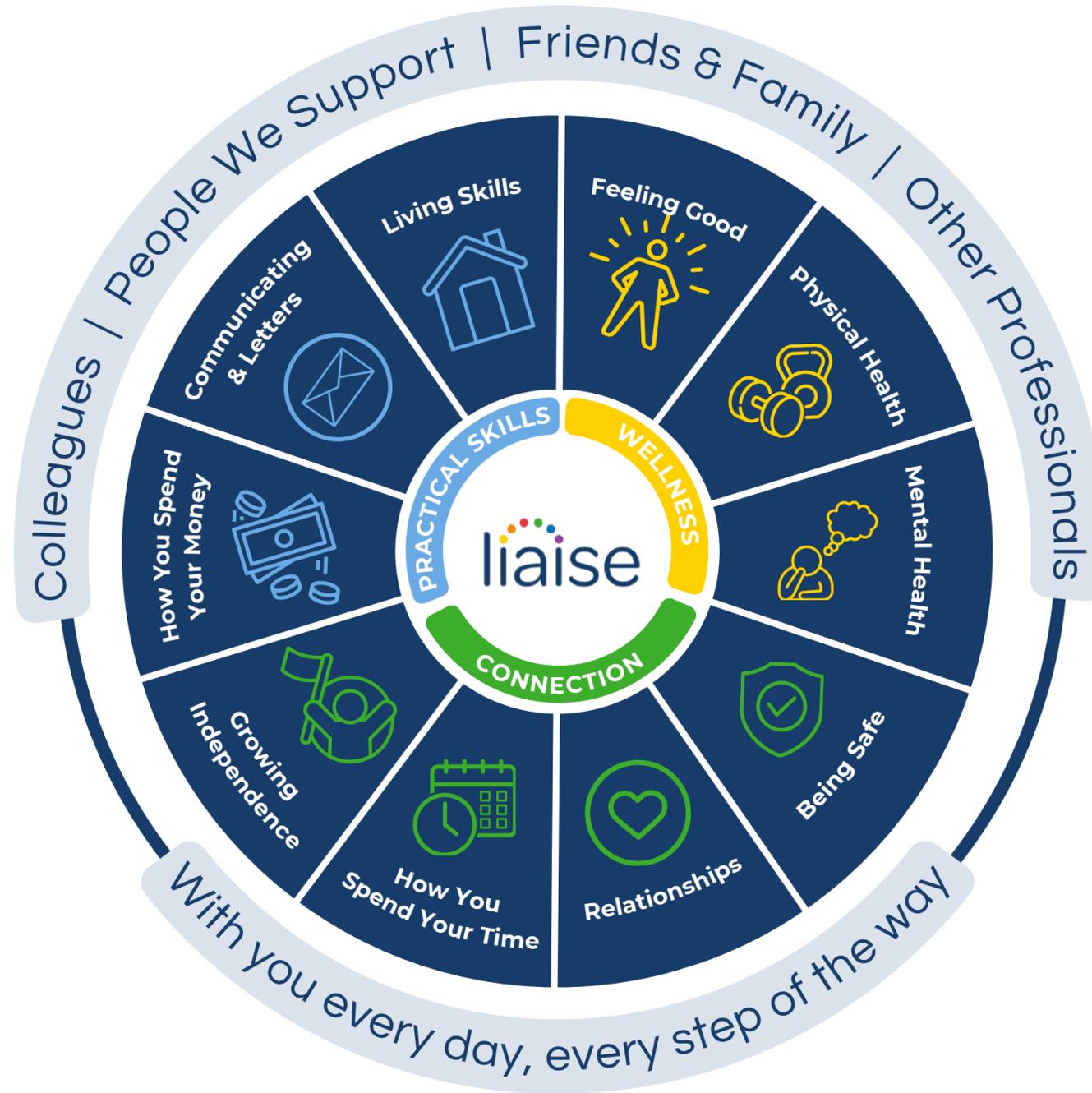


# Improving lives

Built on the principles of Positive Behaviour Support (PBS) and Proact-SCIPr-UK training, our approach prioritises respect for individual needs, promotes independence, and ensures safety and well-being.

We go beyond standard care by equipping all team members with specialist PBS training, guided by the expertise of PBS Practitioners. Our approach enables us to deliver high-quality, tailored support that drives meaningful outcomes for the people we support.

Our Outcomes Pathway Model helps us design bespoke care strategies based on each person’s hopes, goals, and aspirations.



# Outcomes Based Success

Charlotte recently moved into one of our homes after a thorough assessment confirmed it was a strong match for her goals and preferences.

From her first visit, she showed a clear sense of connection and excitement - especially about the kitchen and her future bedroom. This move is a key step in supporting Charlotte's independence, comfort, and well-being.

*Image changed*



# Working Together: Environment, Social and Governance

With Liaise as your partner, you can confidently meet ESG commitments while making a meaningful difference in the lives of the people we support.

## Environmental Responsibility

- Energy-efficient homes featuring heat-pump technology and natural light tunnels
- Sustainable procurement and environmentally conscious operations
- Promotion of green habits across our homes and local communities

## Social Impact

- Clear measurement of outcomes to demonstrate real progress
- An active co-production group ensuring equity, inclusion, and lived-experience leadership

## Governance Leadership

- Robust safeguarding, compliance, and ethical governance
- Strong stakeholder engagement to drive accountability and continuous improvement

To make a referral, call or email

- 0330 500 5052
- referrals@liaise.com



**Inquiry Received**  
We will respond within **24 hours** of referral



**Assessment**  
We will arrange an assessment to fully understand the needs of the individual within **5 working days**



**Sending An Offer**  
Following the assessment, we will make an offer within **10 working days**



**Invited To View Homes**  
We encourage you to visit our existing homes or new homes



**Transition**  
We will begin co-produced transition planning once a placement offer has been accepted



**Move In**  
To support a successful transition, we'll offer home visits and stays and we'll review the placement at frequent intervals within the **first three months**

## Contact Us



**Chelsea Chard**  
Referrals Partner

- referrals@liaise.com
- 0330 500 5052
- <https://liaise.com/referral/>