

liaise

Ramsey

Providing supported living in
Ramsey, Cambridgeshire



Experience you can trust, support you can rely on

We deliver tailored care and support to adults with learning disabilities, autism, and complex needs. Backed by over 20 years of expertise, we combine Positive Behaviour Support (PBS) and Speech and Language Therapy (SALT) to shape the delivery of truly person-led care



Why choose us?

Community, Nature, and Connection - Local amenities like Ramsey Library and One Leisure Centre help people stay active and engaged, while nearby green spaces such as Ramsey Heights Nature Reserve offer peaceful spots for sensory exploration. Accessible bus routes, including the RH5, connect residents to surrounding towns, supporting independence and community involvement.

Co-Produced, Person-Led Support - Shaped by people with lived experience, our support is built around each person's strengths, passions, and goals. That could mean volunteering in a charity shop, publishing blog posts, or leading art workshops - whatever matters most to them.

Expert, Caring Team - All our staff are trained in Positive Behaviour Support (PBS) and Proact-SCIPr-UK. Each person we support has a tailored PBS plan, with input from our in-house PBS Practitioners, Speech and Language Therapists, and Occupational Therapists.



We're offering four thoughtfully designed flats - two on the ground floor and two on the first floor, accessible via a widened central staircase. Each flat includes:

- **One or two spacious rooms:**
Depending on the flat, these can be used flexibly as bedrooms or a bedroom and private living space
- **Wet room-style bathroom:**
Equipped with a toilet and sink
- **Self-contained kitchen**
- **Shared garden access:** Enjoy outdoor space in a welcoming community setting



Features



Self contained flat with bedroom and living room



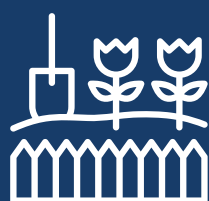
Private Kitchen



Off-Street Parking



Private Wetroom



Shared Garden



Wheelchair Accessible Ground Floor



Suburban Location



Widened staircase

Benefits



Registered Manager On-Site 24/7



Positive Behaviour Support (PBS)



Proact-SCIPr trained staff



Outcomes-Based Support



Nearby Green Spaces



Speech And Language Therapy



Nearby SEN College



Personal Skill Development



Meet the team



Lisa, Regional General Manager for the East Anglia and Midlands Region

Lisa joined Liaise in November 2024, bringing over 30 years of experience in Learning Disabilities and Autism. Starting as a support worker, she quickly advanced to leadership roles, including Head of Operations for a Cambridgeshire charity. With 25 years of management experience across various sectors, Lisa is passionate about empowering individuals.

“I want to thank the team for how they’ve been supporting an individual and how much they’ve improved since moving in.”

- Social Care Professional

“I want to pass on my thanks to all the staff for supporting an individual with their birthday and making it a special day. Thank you for all your care and understanding.”

- Social Care Professional



Co-production

We're excited to have an established Influencers Group, made up of supported individuals from our homes. This group plays a pivotal role in shaping our plans, ensuring they are genuinely aligned with the needs and aspirations of all those living in a Liaise home.

By listening to people with lived experience, we bring an enriched, authentic perspective to everything we do. From policy and practice reviews to designing new homes, their voices directly influence our approach to key working, goal setting, and designing services.

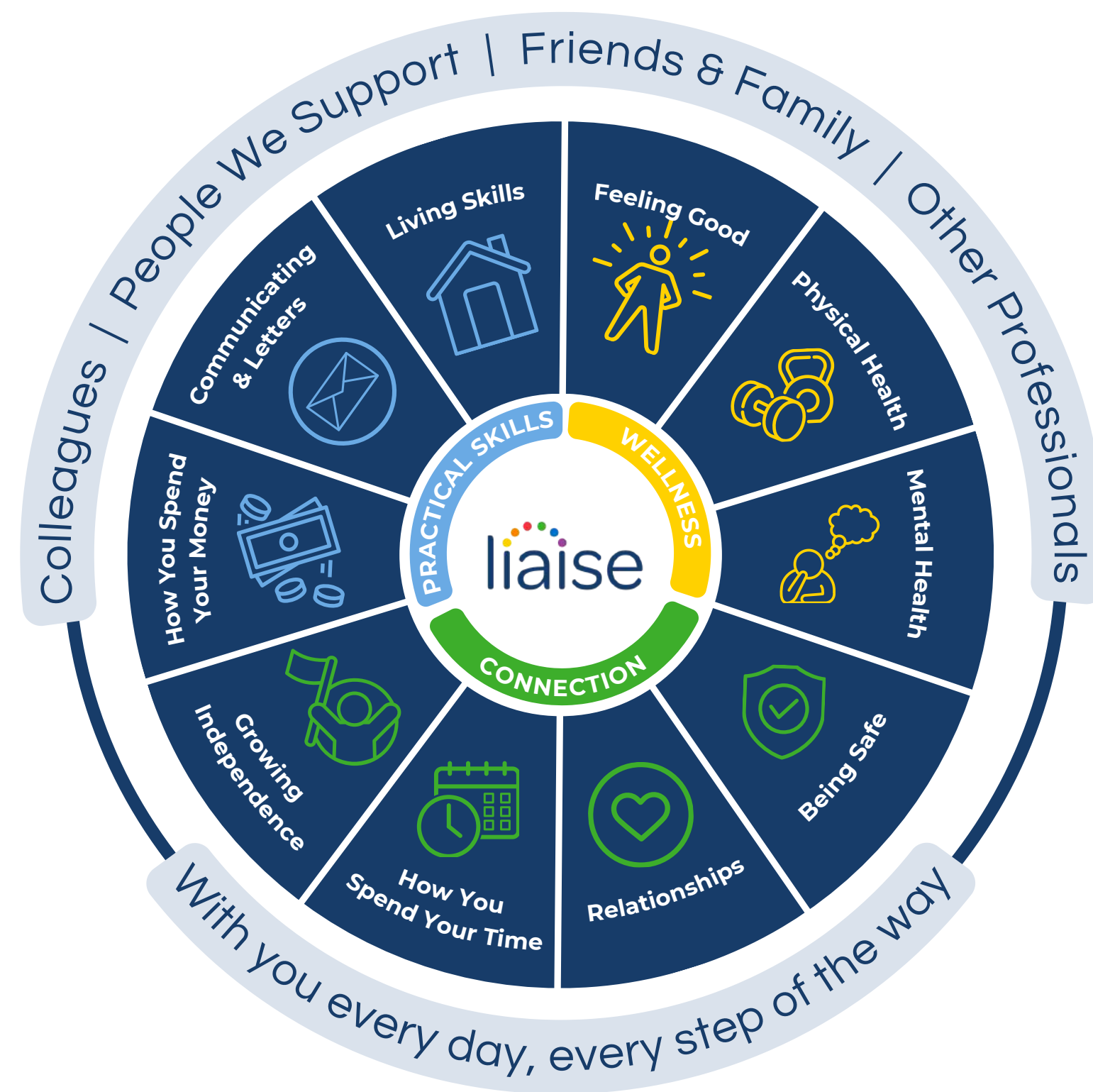
Our commitment to co-production means creating meaningful partnerships that empower individuals, drives inclusion, and deliver homes truly tailored to those we support.



Improving lives

Built on the principles of Positive Behaviour Support (PBS) and Proact-SCIPr-UK training, our approach prioritises respect for individual needs, promotes independence, and ensures safety and well-being.

We go beyond standard care by equipping all team members with specialist PBS training, guided by the expertise of PBS Practitioners, Speech and Language Therapists, and Occupational Therapists. This collaborative approach enables us to deliver high-quality, tailored support that drives meaningful outcomes for the people we support. Our Outcomes Pathway Model helps us design bespoke care strategies based on each person's hopes, goals, and aspirations.



Outcomes Based Success

Rachel, one of our brilliant influencers, recently interviewed several people we support - bringing their stories to life with warmth and authenticity.

She then presented the findings at our leadership conference, sparking meaningful conversations.

Rachel's storytelling helped connect our leaders to the voices that matter most.



Working Together: Environment, Social and Governance

With Liaise as your partner, you can confidently meet ESG obligations while together we make a tangible difference in the lives of those we support.

- Environmental Responsibility
 - Energy-efficient homes, with heat pump technology and natural light tunnels.
 - Commitment to sustainable procurement and operations.
 - Promoting green practices across our homes and communities.
- Social Impact
 - Measurement of outcomes and goals, to demonstrate impact.
 - Active co-production group to ensure equity and representation.
 - Quality of life improved via high-quality care, skill development, and community engagement.
- Governance Leadership
 - Transparent ESG aligned reporting.
 - Rigorous safeguarding, compliance, and ethical practices.
 - Stakeholder engagement at all levels to ensure accountability and continuous improvement.

To make a referral, call or email

 0330 500 5052

 referrals@liaise.com



Inquiry Received

We will respond within **24 hours** of referral



Assessment

We will arrange an assessment to fully understand the needs of the individual within **5 working days**



Sending An Offer

Following the assessment, we will make an offer within **10 working days**



Invited To View Homes

We encourage you to visit our existing homes or new homes



Transition

We will begin co-produced transition planning once a placement offer has been accepted



Move In

To support a successful transition, we'll offer home visits and stays and we'll review the placement at frequent intervals within the **first three months**

Contact Us



Hellen Beresford
Referrals & Placements Manager



referrals@liaise.com



0330 500 5052



<https://liaise.com/home/ramsey-cambridgeshire/>



LiaiseUK



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