

# Walker House

Andover, Hampshire



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# Liaise's Specialist Support



We are Liaise.



We provide specialist support for adults.



We help adult people with learning disabilities and autistic people.



This includes people with complex needs and behaviours of distress.

## Liaise's Specialist Support



Our approach is rooted in Positive Behaviour Support (PBS).



We also use PROACT-SCIPr-UK.



This means our support is respectful and focused on the person.



We help people become more independent and improve their wellbeing.

# Liase's Specialist Support



All staff receive special training in PBS and PROACT-SCIPr-UK



We work together as a team.



This helps us give high-quality, personalised support.



We focus on what is important to each person.

# Liaise's Specialist Support



In our South region, we provide six key areas of specialist support.



We have trained staff who support people with complex behaviour needs.



Our support staff are trained in PROACT-SCIPr-UK to provide safe and positive support.



We help young people move into adult support.

## Liase's Specialist Support



We work with schools and colleges to do this.



We help people move into residential services in a planned way.



We work closely with families and next of kin to support each person.



We use a person-led outcomes approach to understand what is important to each person and measure their progress.

## Our Specialist Support Team



Walker House is supported by a special team called the **Positive Behaviour Support (PBS) Team**.



PBS helps people understand their needs and find positive ways to feel safe, calm and happy.



The PBS team will help you make a plan that is right for you and your goals.

## Our Specialist Support Team



This is Henrik.



Henrik is a Positive Behaviour Specialist who supports Walker House.



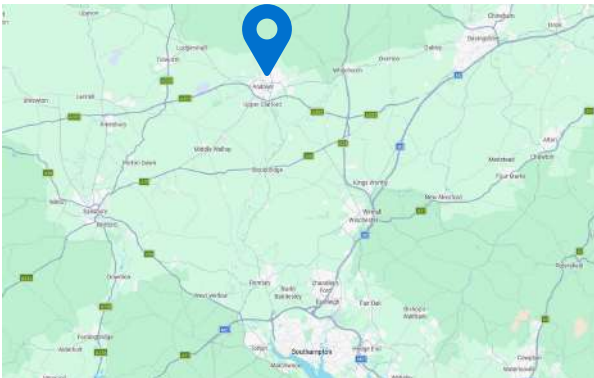
He will help you build your PBS plan and make sure the team supports you in the right way.

## About Walker House



This is Walker House.

Walker House is a residential home in Andover.



Andover is a town in Hampshire.



A residential home is a place where you live with other people and get support where you live.



Walker House is a new home.

The home will support adult people.

## About Walker House



Walker House has four available rooms.



The rooms are on the ground and first floor.

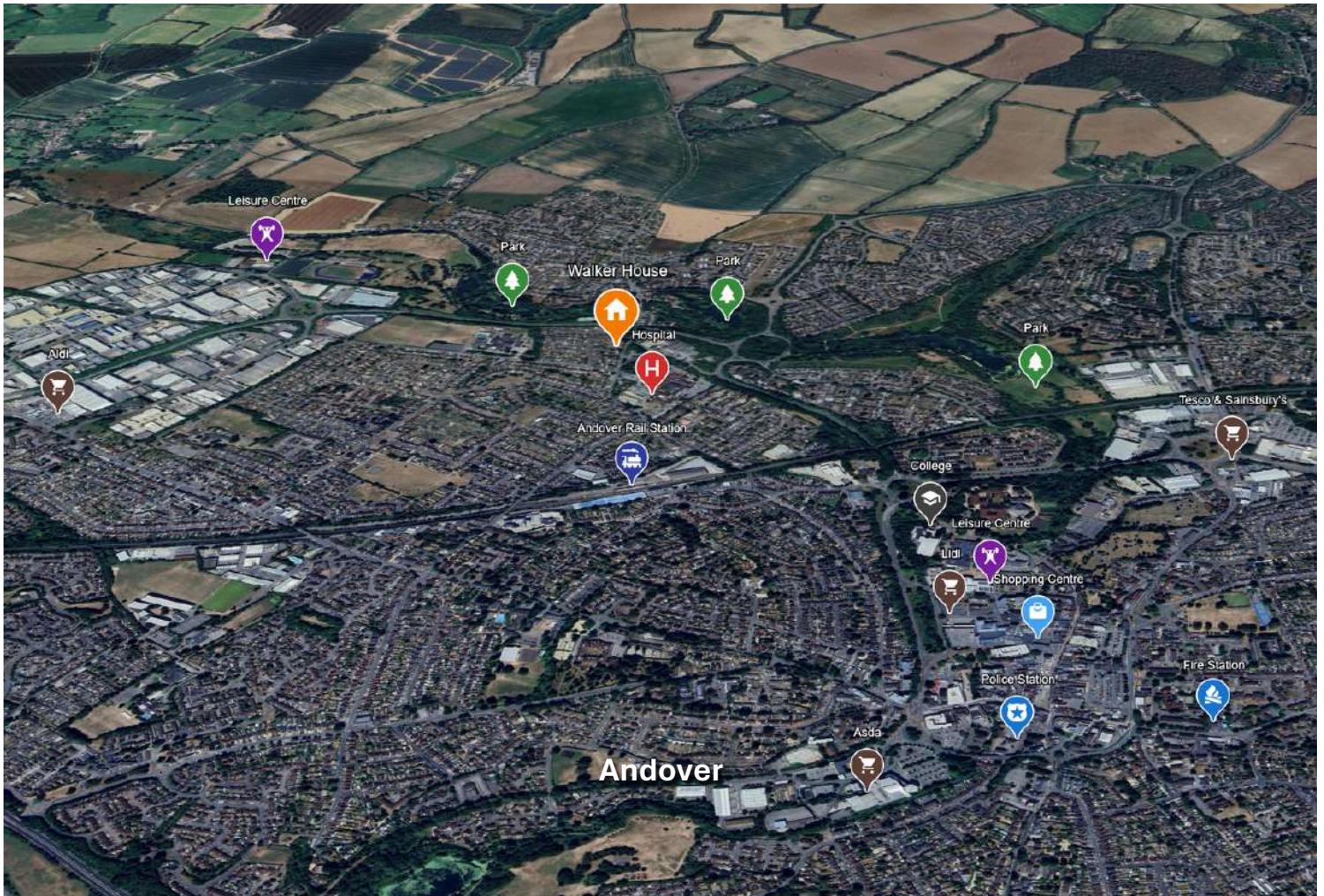


People at the home share all communal areas.



People at the home share all communal areas.

## The Andover Area



This is where Walker House is located in Andover.



Most places are a 10 minute drive from the home.



There are a few bus options near the home to the town centre or the surrounding areas.

## Meet the Walker House Team



This is Brad.

He is the Regional General Manager for the South Region.



This means he is in charge of all the homes in the South Region.



This is Alexandra.

She is the Operations Manager for the South Region.



Operations Manager means she helps Brad and the South home managers run their homes.

## Meet the Walker House Team



This is Carl.

Carl is Walker House's temporary Home Manager.



Home Manager means he runs the home, with help from Brad and Alexandra.



Carl also supports both you and her team.



He wants to help you reach your goals and live your best life.

## Liaise Influencers



Liaise has a special group called The Influencers.



The Influencers are people we support, who help shape what we do.



The Influencers share what matters to people we support.



This helps us make good decisions for you and others.

## Liaise Influencers



This is Thomas.



Thomas is a Liaise Influencer.

He lives in Sansa House.



Thomas has recently been helping Michael communicate.

# Liaise Influencers



Thomas has been using Makaton to talk with Michael.

**Makaton Advent Calender**

Saturday	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
1st  Snowman	2nd  Christmas Tree	3rd  Sleigh	4th  Family	5th  Stars	6th  Happy	7th  Bells
8th  Pudding	9th  Winter	10th  Jesus	11th  Reindeer	12th  Holiday	13th  Presents	14th  Church
15th  Donkey	16th  Stable	17th  Candle	18th  Angel	19th  King	20th  Cake	21st  Robis
22nd  Turkey	23rd  Toys	24th  Sleep	25th <b>Christmas Day</b>  		26th <b>Father Christmas</b>  	

Makaton is a way of communicating with signs and symbols.



Thomas helps by asking Michael what he wants to do or what he wants to eat.

## Liaise Influencers



He has also shown other staff how to use Makaton



This makes Michael happy, feeling heard and understood.



It has improved his communication and relationships

# Our Outcomes Pathway Model



We use our Outcomes Pathway Model to plan support with each person.

This means support is designed around what each person wants and needs.



We focus on people's hopes, goals and aspirations.



## Our Outcomes Pathway Model



Different professionals work together as a team.



This helps us give high-quality, personalised support.



Liaise wants to support you to live the best life possible.



We will support you to learn the skills you want to learn.

## Our Outcomes Pathway Model



Our team will work with you to help you find your goals



They will also help you build skills to live everyday with confidence.



You are always at the centre of your support.



We listen to what is important to you and support your needs, choices and goals.

## Visiting the Home - See the Room



The team at Walker House would be glad to show you around.



You can look at the available room to see if it's right for you.



You can meet the manager and our specialist team

## Visiting the Home - See the Room



The room is on the ground and first-floor.



You will have your very own private bedroom and en-suite bathroom.



Your room will come with furniture such as a bed, a wardrobe, a dresser, and more.

## Get in Touch



This is Chelsea.



Chelsea is the Referrals Partner and Young Adults Lead for the South Region.



If you are interested in visiting the Walker House, you can contact her by phone or email.



**Give Us a Call**  
0330 500 5052



You can click the buttons to contact Chelsea.



**Make a Referral**  
[referrals@liaise.com](mailto:referrals@liaise.com)



Your goals are our goals

We provide bespoke support for adults with learning disabilities and autistic people, including those with complex needs, behaviours of distress and co-occurring mental health conditions.

Guided by our in-house Specialist Support Team, our approach ensures support that is always person-led.

Get in touch today to find out how we can help support someone you know



Call **0330 500 5052**



Email **[referrals@liaise.com](mailto:referrals@liaise.com)**



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