

liaise

Riverside Haven

Supported living in
Spalding, Lincolnshire



Experience you can trust, support you can rely on

Our supported living model provides specialist, bespoke support for adults with learning disabilities and autistic people, including those with complex needs and behaviours of concern. Backed by over 20 years of expertise, we use Positive Behaviour Support (PBS) to deliver truly person-led care.



Why choose us?

Tailored Living - Enjoy the ideal balance of privacy and community in this self-contained home for up to six people. Each apartment offers private space, is fully wheelchair-friendly, and provides a warm, comfortable living environment.

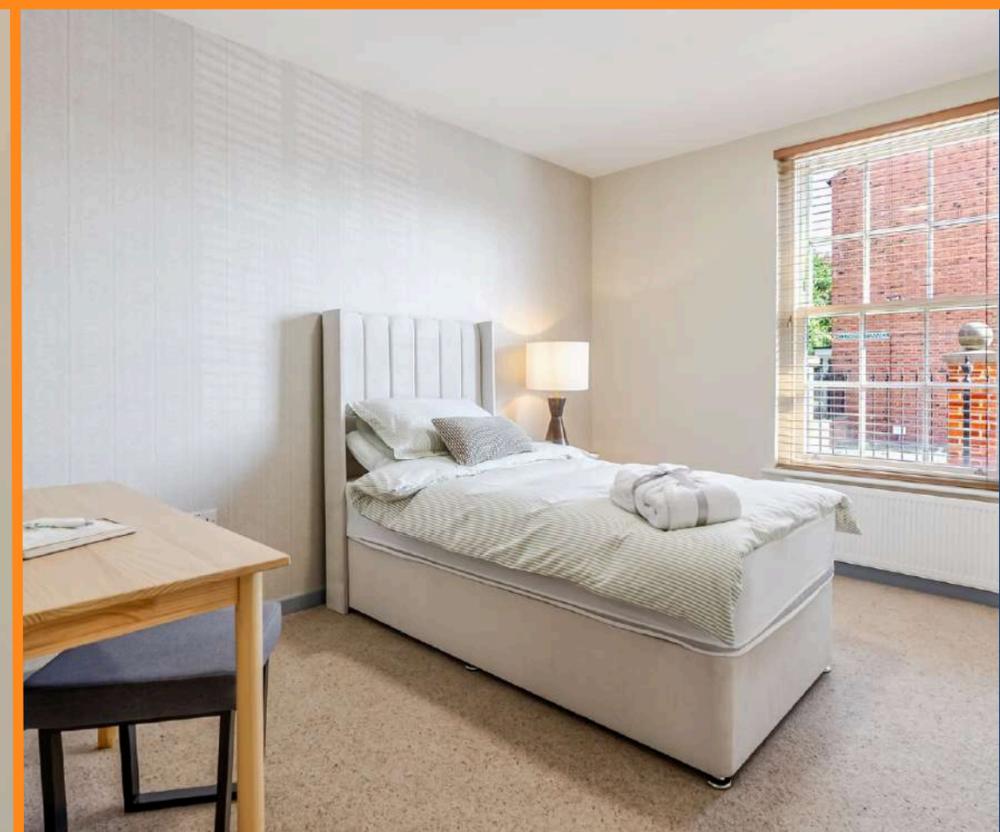
Co-Produced, Person-Led Support - Shaped by people with lived experience, we build care plans around each person's strengths and goals - like supporting someone with a passion for art to lead classes.

Expert, Caring Team - All our staff are trained in Positive Behaviour Support (PBS) and Proact-SCIPr-UK. Each person we support has a tailored PBS plan, with input from our in-house PBS Practitioners.



Each apartment has:

- **Bedrooms** - Ground-floor apartments each have two bedrooms; all others have one.
- **Private Bathrooms** - Every apartment has a bathroom next to the bedroom, with options for adaptations.
- **Private Communal Area** - Includes an open-plan kitchenette and lounge, with all white goods provided.
- **Wheelchair Accessible** - Fully wheelchair-friendly building with lift access to all three floors.



[Click here to tour Riverside Haven](#)

Features



Private Bedroom



En-Suite Bathroom



Off-Street Parking



Private Open-Plan Kitchenette and Lounge



Shared Garden



Private Apartments



Suburban Location



Lift Access

Benefits



Staff On-Site 24/7



Positive Behaviour Support (PBS)



Proact-SCIPr trained staff



Outcomes-Based Support



Regional Support Network



Person-Led Care



Social Landlord



Personal Skill Development



Meet the team



Lisa, Regional General Manager for the Midlands

Lisa joined Liaise in November 2024, bringing over 30 years of experience in Learning Disabilities and Autism. Starting as a support worker, she quickly advanced to leadership roles, including Head of Operations for a Cambridgeshire charity.

“I want to thank the team for how they’ve been supporting an individual and how much they’ve improved since moving in.”

- Social Care Professional

“I want to pass on my thanks to all the staff for supporting an individual with their birthday and making it a special day. Thank you for all your care and understanding.”

- Social Care Professional



Co-production

We're proud to have an established Influencers Group, made up of people we support. This group plays a pivotal role in shaping our plans, ensuring they are genuinely aligned with the needs and aspirations of all those living in a Liaise home.

By listening to people with lived experience, we bring an enriched, authentic perspective to everything we do. From policy and practice reviews to designing new homes, their voices directly influence our approach to key working, goal setting, and designing homes.

Our commitment to co-production means creating meaningful partnerships that drive inclusion and deliver homes truly tailored to those we support.



Improving lives

Built on the principles of Positive Behaviour Support (PBS) and Proact-SCIPr-UK training, our approach prioritises respect for individual needs, promotes independence, and ensures safety and well-being.

We go beyond standard care by equipping all team members with specialist PBS training, guided by the expertise of PBS Practitioners. Our approach enables us to deliver high-quality, tailored support that drives meaningful outcomes for the people we support.

Our Outcomes Pathway Model helps us design bespoke care strategies based on each person's hopes, goals, and aspirations.



Outcomes Based Success

When Fred moved into supported living, the change from his structured school environment was significant. The team focused on creating a calm, consistent space from day one to help him settle.

At first, Fred wasn't used to regular activities, and his first week brought expected challenges. But with familiar routines, steady encouragement, and a tailored support plan, his confidence and behaviour began to improve quickly.

Today, Fred is thriving. He goes to the gym and swimming pool regularly and has even started a college course - achievements that once felt far beyond reach.

Photo changed



Working Together: Environment, Social and Governance

With Liaise as your partner, you can confidently meet ESG commitments while making a meaningful difference in the lives of the people we support.

Environmental Responsibility

- Energy-efficient homes featuring heat-pump technology and natural light tunnels
- Sustainable procurement and environmentally conscious operations
- Promotion of green habits across our homes and local communities

Social Impact

- Clear measurement of outcomes to demonstrate real progress
- An active co-production group ensuring equity, inclusion, and lived-experience leadership

Governance Leadership

- Robust safeguarding, compliance, and ethical governance
- Strong stakeholder engagement to drive accountability and continuous improvement

To make a referral, call or email

0330 500 5052

referrals@liaise.com



Inquiry Received

We will respond within **24 hours** of referral



Assessment

We will arrange an assessment to fully understand the needs of the individual within **5 working days**



Sending An Offer

Following the assessment, we will make an offer within **10 working days**



Invited To View Homes

We encourage you to visit our existing homes or new homes



Transition

We will begin co-produced transition planning once a placement offer has been accepted



Move In

To support a successful transition, we'll offer home visits and stays and we'll review the placement at frequent intervals within the **first three months**

Contact Us



Rebecca Read

Referrals and Transitions Manager



referrals@liaise.com



0330 500 5052



<https://liaise.com/referral/>



LiaiseUK



Liaise_UK



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