liaise

Your goals are our goals

Riverside Haven

Supported Living in Spalding, Lincolnshire



Specialist Support From Day One

We provide bespoke support for adults with **learning disabilities** and **autistic people**, including those with **complex needs**, **behaviours of distress** and **experiencing mental health conditions**. Our approach is rooted in **Positive Behaviour Support (PBS)** and **PROACT-SCIPr-UK**, ensuring support that is person-led and focused on promoting independence and wellbeing.

We have dedicated **in-house PBS Practitioners** and all team members receive **PBS** and **PROACT-SCIPr-UK** training tailored to the needs of the people they support. This collaborative model enables us to deliver support that leads to meaningful progress, always driven by what matters most to the people we support.

- In-house PBS Practitioner with a nursing background for complex behaviours
- All staff trained in PROACT-SCI Pr-UK
- Co-produced flexible supported-living models with opportunities to open new services
- Step-down discharge pathways to supported living
- Smooth transitions into adult support with support tailored for young adults



liaise
Your goals are our goals

Independent Living, Shared Community

We'll work with you to tailor the environment to the specific needs of the person moving in.

- Self Contained Apartments
- Wider Regional Peer Network
- Off-Street Parking
- Clustered Apartments with Easy Access to Amenities
- Near Local Amenities
- Accessible Environment
- Nearby Green Spaces
- Independent Registered Social Landlord



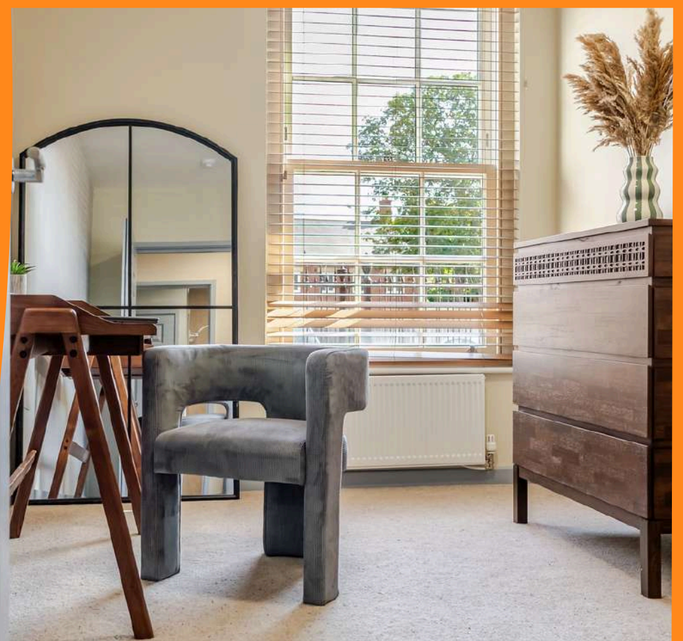
- Ground-floor apartments feature two bedrooms, while all upper-floor apartments include one bedroom.
- Each apartment has a bathroom with options available for accessible adaptations if required.
- Every apartment includes an open-plan kitchenette and lounge, fully equipped with all essential white goods.
- A lift provides convenient access to all three floors.

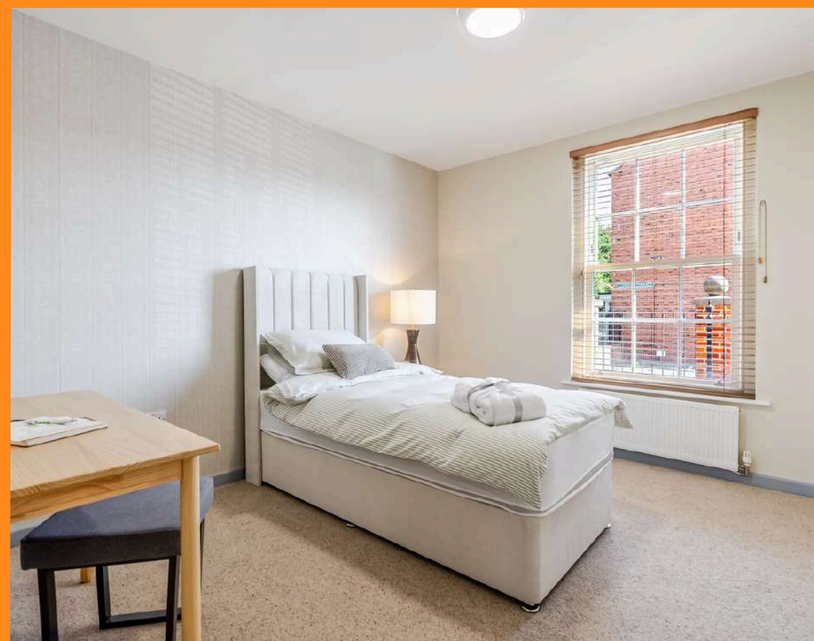


Click here to tour Riverside Haven









Meet the Team



Lisa, Regional General Manager for the Midlands

Joining Liaise in November 2024, Lisa brings 30+ years' experience in Learning Disabilities and Autism, including senior leadership roles across the sector.



Ethan, Operations Manager for the Midlands

Ethan has built his career in the supported living sector, working alongside people with learning disabilities for many years, where he's committed to delivering high-quality, person-led support.



Jake, Riverside Haven's Registered Home Manager

Jake has over 15 years of experience working within health and social care, with a strong background in leading supported living services and supporting individuals with high and complex needs.



Committed to Co-Production

We have an established Influencers Group, made up of people we support, who play a pivotal role in shaping our services. Their insight ensures that everything we do reflects the needs, preferences, and aspirations of those with lived experience.

By actively listening to and involving this group, we embed authentic perspectives into every aspect of our work. From reviewing policies and practices to shaping key working approaches and designing new living opportunities, their voices directly influence how we develop and improve our support.



Every Day, We Help People Thrive

Our Outcomes Pathway Model ensures support is designed with and for each person, creating tailored strategies shaped around their hopes, goals, and aspirations.

This multidisciplinary approach enables us to deliver high-quality, personalised support so people can achieve what matters most to them.

Click here to read our latest stories



Progress that Matters, Led by the People We Support

Sunny has been focusing on how he wants to spend his time and building the confidence to develop meaningful relationships with those in his community.

He recently led the planning for an evening out and chose exactly how he wanted to spend his time. He co-produced a risk assessment with staff, identifying what activities felt safe and meaningful for him. He decided to walk to a local pub, enjoy a drink, and play pool - showing increasing independence and comfort in his community.

He then chose to go to the cinema. With supportive planning from staff, Sunny enjoyed the trip and talked openly about how having evening activities gives him something to look forward to.



liaise
Your goals are our goals

To make a referral, call or email
0330 500 5052
referrals@liaise.com

Inquiry Received
We will respond within **24 hours** of referral

Assessment
We will arrange an assessment to fully understand the needs of the individual within **5 working days**

Sending An Offer
Following the assessment, we will make an offer within **10 working days**

Invited To View Homes
We encourage you to visit our existing homes or new homes

Transition
We will begin co-produced transition planning once a placement offer has been accepted

Move In
To support a successful transition, we'll offer home visits and stays and we'll review the placement at frequent intervals within the **first three months**

Contact Us



Rebecca Read
Referrals and Transitions Manager
referrals@liaise.com
0330 500 5052
https://liaise.com/referral/
https://liaise.com/home/riverside-haven/
LiaiseUK | Liaise_UK | LiaiseUK