

liaise

# Upwell Lodge

Supported living in  
March, Cambridgeshire



# Experience you can trust, support you can rely on

Our supported living model provides specialist, bespoke support for adults with learning disabilities and autistic people, including those with complex needs and behaviours of concern. Backed by over 20 years of expertise, we use Positive Behaviour Support (PBS) to deliver truly person-led care.



# Why choose us?

**Tailored Living** - The home offers spacious and calming environments designed around individual needs. Nearby amenities include scenic walks, a local disability day centre and March town centre.

**Co-Produced, Person-Led Support** - Shaped by people with lived experience, we build care plans around each person's strengths and goals - like supporting someone with a passion for art to lead classes.

**Expert, Caring Team** - All our staff are trained in Positive Behaviour Support (PBS) and Proact-SCIPr-UK. Each person we support has a tailored PBS plan, with input from our in-house PBS Practitioners.



## Each Apartments Offers:

- **Private Bathrooms** - Each apartment has its own bathroom, with the option to adapt it for additional support.
- **Private Spaces** - Every apartment features an open-plan kitchenette and lounge area.
- **Communal Spaces** - A shared garden is available for everyone to enjoy, with easy access from around the home.



# Features



Private Bedroom



En-Suite Bathroom



Off-Street Parking



Private Open-Plan Kitchenette and Lounge



Shared Garden



Wheelchair Accessible Ground Floor



Suburban Location



Public Transport Links

# Benefits



Staff On-Site 24/7



Positive Behaviour Support (PBS)



Proact-SCIPr trained staff



Outcomes-Based Support



Regional Support Network



Person-Led Care



Near A Learning Disability Day Centre



Personal Skill Development



# Meet the team



**Lisa**, Regional General Manager for the Midlands

Lisa joined Liaise in November 2024, bringing over 30 years of experience in Learning Disabilities and Autism. Starting as a support worker, she quickly advanced to leadership roles, including Head of Operations for a Cambridgeshire charity.

“I want to thank the team for how they’ve been supporting an individual and how much they’ve improved since moving in.”

- Social Care Professional

“I want to pass on my thanks to all the staff for supporting an individual with their birthday and making it a special day. Thank you for all your care and understanding.”

- Social Care Professional



# Co-production

We're proud to have an established Influencers Group, made up of people we support. This group plays a pivotal role in shaping our plans, ensuring they are genuinely aligned with the needs and aspirations of all those living in a Liaise home.

By listening to people with lived experience, we bring an enriched, authentic perspective to everything we do. From policy and practice reviews to designing new homes, their voices directly influence our approach to key working, goal setting, and designing homes.

Our commitment to co-production means creating meaningful partnerships that drive inclusion and deliver homes truly tailored to those we support.

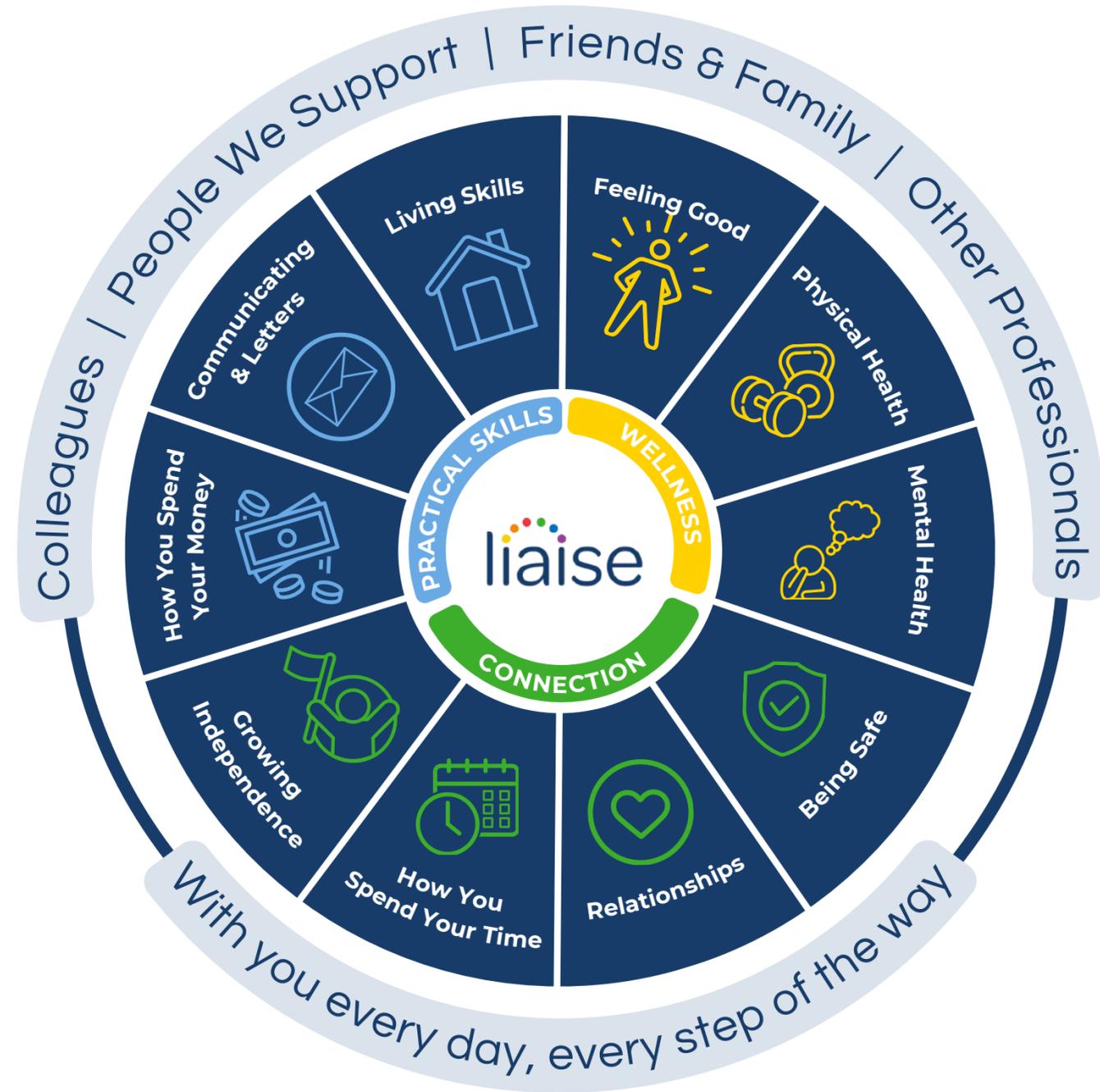


# Improving lives

Built on the principles of Positive Behaviour Support (PBS) and Proact-SCIPr-UK training, our approach prioritises respect for individual needs, promotes independence, and ensures safety and well-being.

We go beyond standard care by equipping all team members with specialist PBS training, guided by the expertise of PBS Practitioners. Our approach enables us to deliver high-quality, tailored support that drives meaningful outcomes for the people we support.

Our Outcomes Pathway Model helps us design bespoke care strategies based on each person’s hopes, goals, and aspirations.



# Outcomes Based Success

Phillip recently took part in an interview to talk about his life at St James - a milestone that truly showcased his growing confidence.

Not long ago, speaking about his experiences would have felt overwhelming. But with encouragement and the stability of a place he can call his own, Phillip has become far more comfortable expressing himself. During the interview, he spoke clearly and proudly about how having his own space has helped him feel more independent, settled, and in control of his daily life.



# Working Together: Environment, Social and Governance

With Liaise as your partner, you can confidently meet ESG commitments while making a meaningful difference in the lives of the people we support.

## Environmental Responsibility

- Energy-efficient homes featuring heat-pump technology and natural light tunnels
- Sustainable procurement and environmentally conscious operations
- Promotion of green habits across our homes and local communities

## Social Impact

- Clear measurement of outcomes to demonstrate real progress
- An active co-production group ensuring equity, inclusion, and lived-experience leadership

## Governance Leadership

- Robust safeguarding, compliance, and ethical governance
- Strong stakeholder engagement to drive accountability and continuous improvement

To make a referral, call or email

- 0330 500 5052
- referrals@liaise.com



### Inquiry Received

We will respond within **24 hours** of referral



### Assessment

We will arrange an assessment to fully understand the needs of the individual within **5 working days**



### Sending An Offer

Following the assessment, we will make an offer within **10 working days**



### Invited To View Homes

We encourage you to visit our existing homes or new homes



### Transition

We will begin co-produced transition planning once a placement offer has been accepted



### Move In

To support a successful transition, we'll offer home visits and stays and we'll review the placement at frequent intervals within the **first three months**

## Contact Us



### Rebecca Read

Referrals and Transitions Manager



referrals@liaise.com



0330 500 5052



<https://liaise.com/referral/>



LiaiseUK



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