



Somerford Place

A residential care home in
Tottenham, London

N17 0ND





Experience you can trust, support you can rely on

We support people with a learning disability, autistic people, and people with complex needs and behaviours that challenge, in residential care and supported living homes across London, the South and East of England.

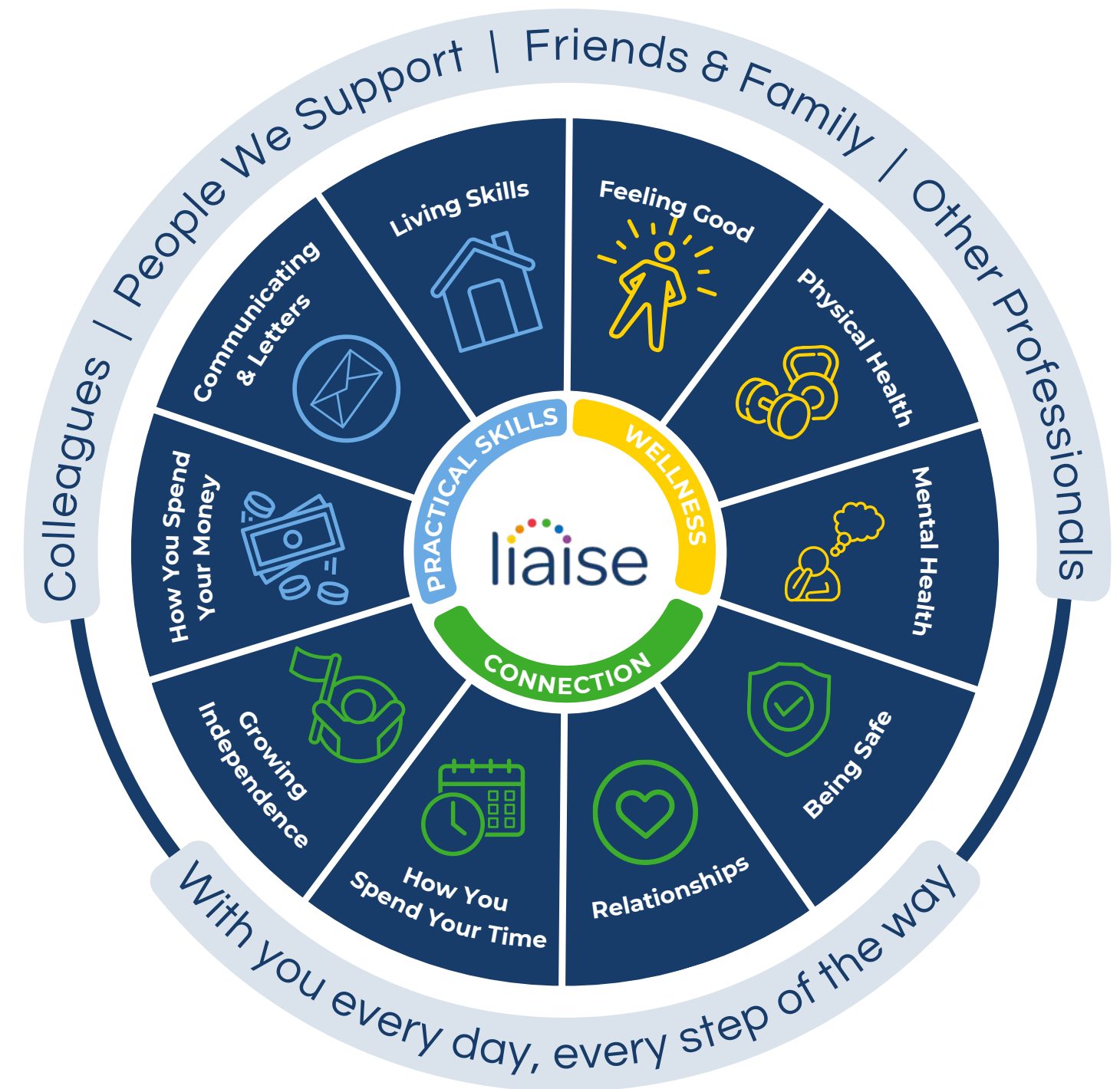


Improving Lives

Built on the principles of Positive Behaviour Support (PBS) and Proact-SCIPr-UK training, our approach prioritises respect for individual needs, promotes independence, and ensures safety and well-being.

We go beyond standard care by equipping all team members with specialist PBS training, guided by the expertise of PBS Practitioners, Speech and Language Therapists, and Occupational Therapists. This collaborative approach enables us to deliver high-quality, tailored support that drives meaningful outcomes for the people we support.

Our innovative Outcomes Pathway Model (right) helps us design bespoke care strategies based on each person's unique hopes, goals, and aspirations.



Co-production

We're proud to have an established Influencers Group, made up of supported individuals from our homes. This group plays a pivotal role in shaping our plans, ensuring they are genuinely aligned with the needs and aspirations of all those living in a Liaise home.

By listening to people with lived experience, we bring an enriched, authentic perspective to everything we do. From policy and practice reviews to designing new homes, their voices directly influence our approach to key working, goal setting, and designing services.

Our commitment to co-production means creating meaningful partnerships that empower individuals, drives inclusion, and deliver homes truly tailored to those we support. Together with our Influencers, we're making Liaise the best possible place to live - a place where everyone's voice shapes the future.



Overview

Somerford Place is a vibrant and sociable residential home with a strong sense of community.

Located in Tottenham, North London, it's ideally positioned close to a wide range of local amenities and the dynamic energy of city living. Our friendly team fosters an atmosphere where connections thrive, creating a welcoming environment for all supported individuals.

Whether you're seeking companionship or a place to grow towards greater independence, Somerford Place offers a perfect balance of support and opportunity.



Overview

The new room in Somerford Place is a newly registered room. The ground-floor flat was recently refurbished



Meet the team



Suzanne, Regional General Manager for London and the South East Region

Suzanne offers 18 years of social care experience, including leadership roles at Active Care Group. Dedicated to achieving exceptional outcomes for individuals, Suzanne leads by example, transforming care and fostering supportive environments for both those we support and her colleagues.



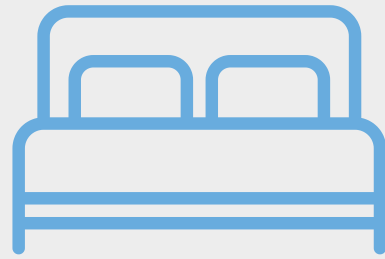
Helen, Operations Manager for the London Region

Since 2007, Helen has been committed to the social care sector, leading services to achieve positive outcomes. She focuses on building high-performing teams with a strong culture, believing these foundations are key to delivering exceptional care for those we support.



Shirlene, Somerford Place's Registered Home Manager

Shirlene brings over 20 years of care experience to Liaise, specializing in supporting individuals with challenging behaviours. With qualifications in health and social care and leadership, she is dedicated to enhancing the quality of life for those we support and fostering a positive team environment.



Private bedroom



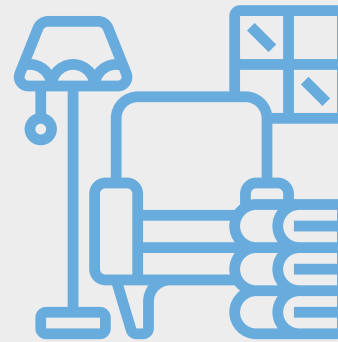
En-suite bathroom



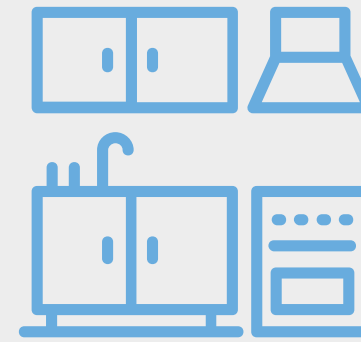
Residential home



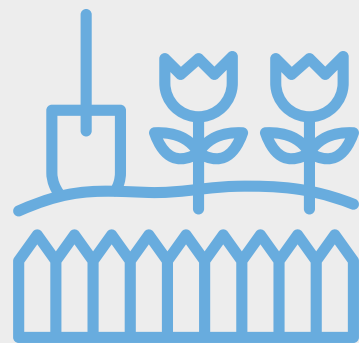
Wheelchair accessible



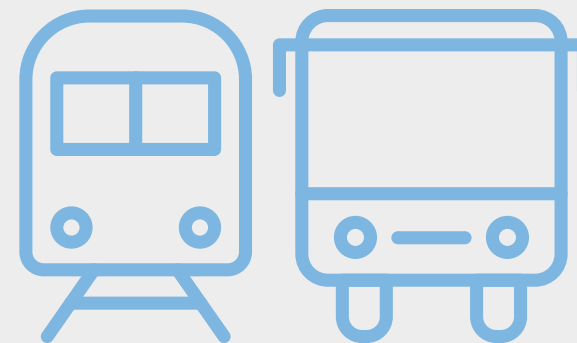
Shared lounge



Shared kitchen



Large garden



Public transport links



In the city



Staff on-site 24/7 &
Registered home manager on-site



Positive Behaviour
Support (PBS)



Person-centred care



Proact-SCIPr training



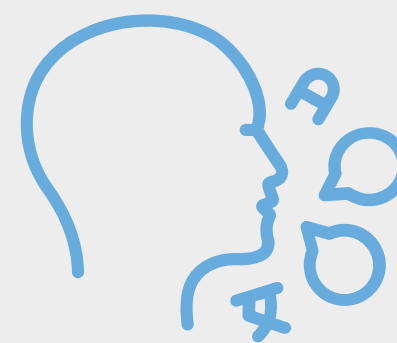
Outcomes-based support &
Personal skill development



Near a SEND College
and Day Centre



Regional support network



Speech and language
therapy



Registered social
landlord

Working Together: Environment, Social and Governance

With Liaise as your partner, you can confidently meet ESG obligations while together we make a tangible difference in the lives of those we support.

- Environmental Responsibility
 - Energy-efficient homes, with heat pump technology and natural light tunnels.
 - Commitment to sustainable procurement and operations.
 - Promoting green practices across our homes and communities.
- Social Impact
 - Measurement of outcomes and goals, to demonstrate impact.
 - Active co-production group to ensure equity and representation.
 - Quality of life improved via high-quality care, skill development, and community engagement.
- Governance Leadership
 - Transparent ESG aligned reporting.
 - Rigorous safeguarding, compliance, and ethical practices.
 - Stakeholder engagement at all levels to ensure accountability and continuous improvement.

Outcomes Based Success



Disability History Month – Rachael’s Volunteering Experience

Rachael, a person we support from Somerford Place and a proud member of the Liaise Influencers (our co-production network), is a creative and enthusiastic individual who loves to stay active. Her passion for art shines through her hobbies, and she also enjoys spending time working in her home’s garden and assisting with various office tasks.

Spending quality time with her friends and family is important to Rachael. These moments are special to her, whether it’s sharing a meal, chatting, or hanging out with her mum. One of Rachael’s highlights this year has been attending college weekly to study retail, where she enjoys learning and connecting with her fellow students.

<https://liaise.com/disability-history-month-rachaels-volunteering-experience/>

Compliments

“When I arrived, Shirlene and Florence were incredibly welcoming. I ended up spending a few hours there, and it was honestly a lovely experience. The atmosphere was great—they even had a little dancing exercise class going on. Watching the staff and the people we support engage was really touching.

Team Member, July 2024

“I want to compliment the team for a great work and that my loved one is very happy with the decoration and looking forward to her party. I’m extremely happy with the service your team has provided.

Family Member, November 2023

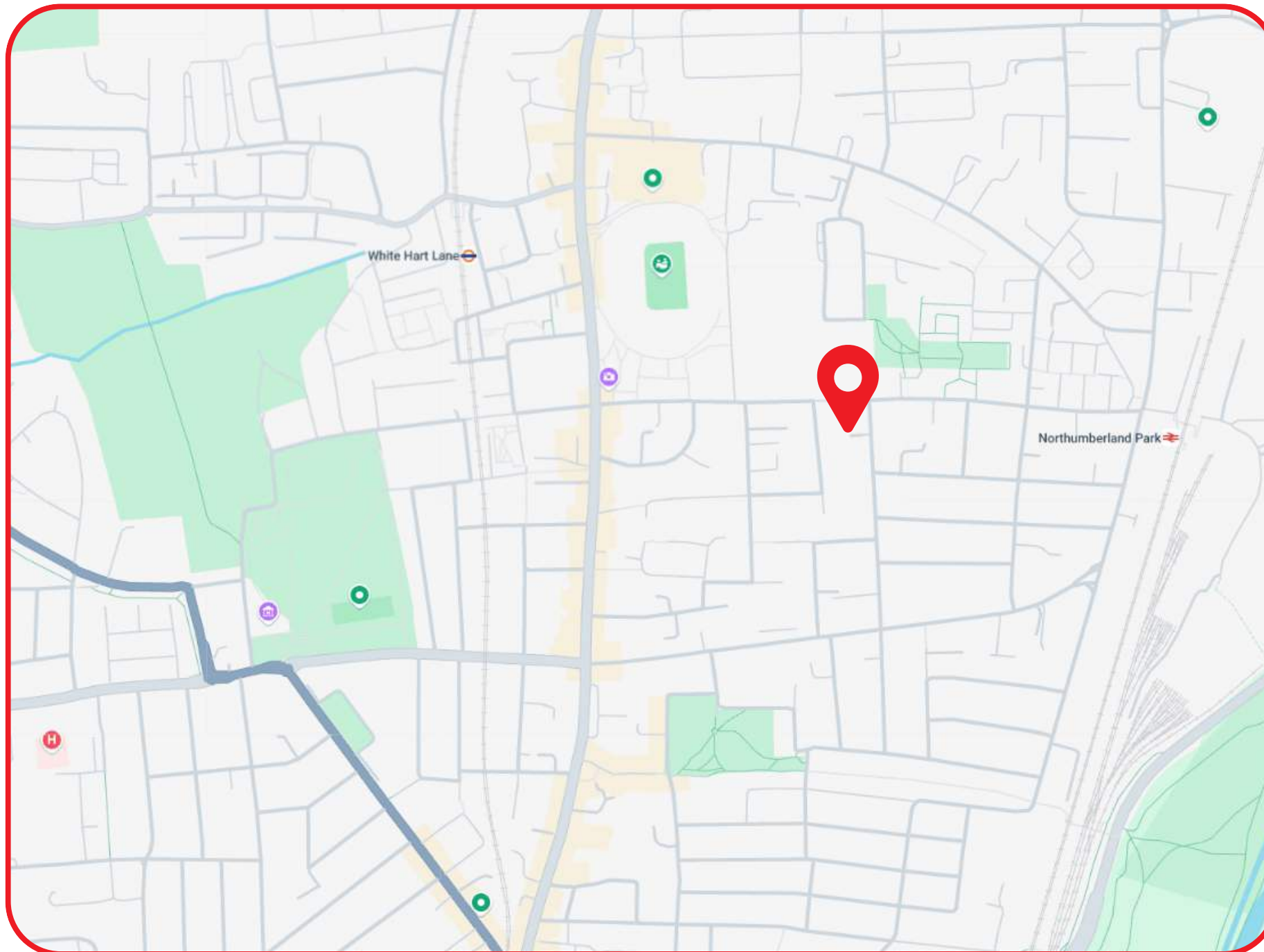
“Rachael doing well in customer service. She generated £800 on January 31st, and the team is happy with her progress.

Charity Worker, January 2024

“I want to thank the whole team for looking after our loved one during their seizure episodes. I’m particularly happy the team acted quickly and for the continuous updates provided.

Family Member, October 2023

Location



Somerford Place is located in the heart of the Tottenham area of the London Borough of Haringey, North London. The area is highly linked to neighbouring areas through a number of bus routes, railway stations and tube stations.

Near the areas hub, individuals at Somerford Place has good access to a number of stores, entertainment venues and parks for various outdoor activities.



Theresa Cook

Referrals & Placement Manager



referrals@liaise.com



0330 500 5052



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