

# Riverside Haven

Spalding, Lincolnshire

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A new supported living development of  
six self-contained homes





# Experience you can trust, support you can rely on

We support people with a learning disability, autistic people, and people with complex needs and behaviours that challenge, in residential care and supported living homes across London, the South and East of England.

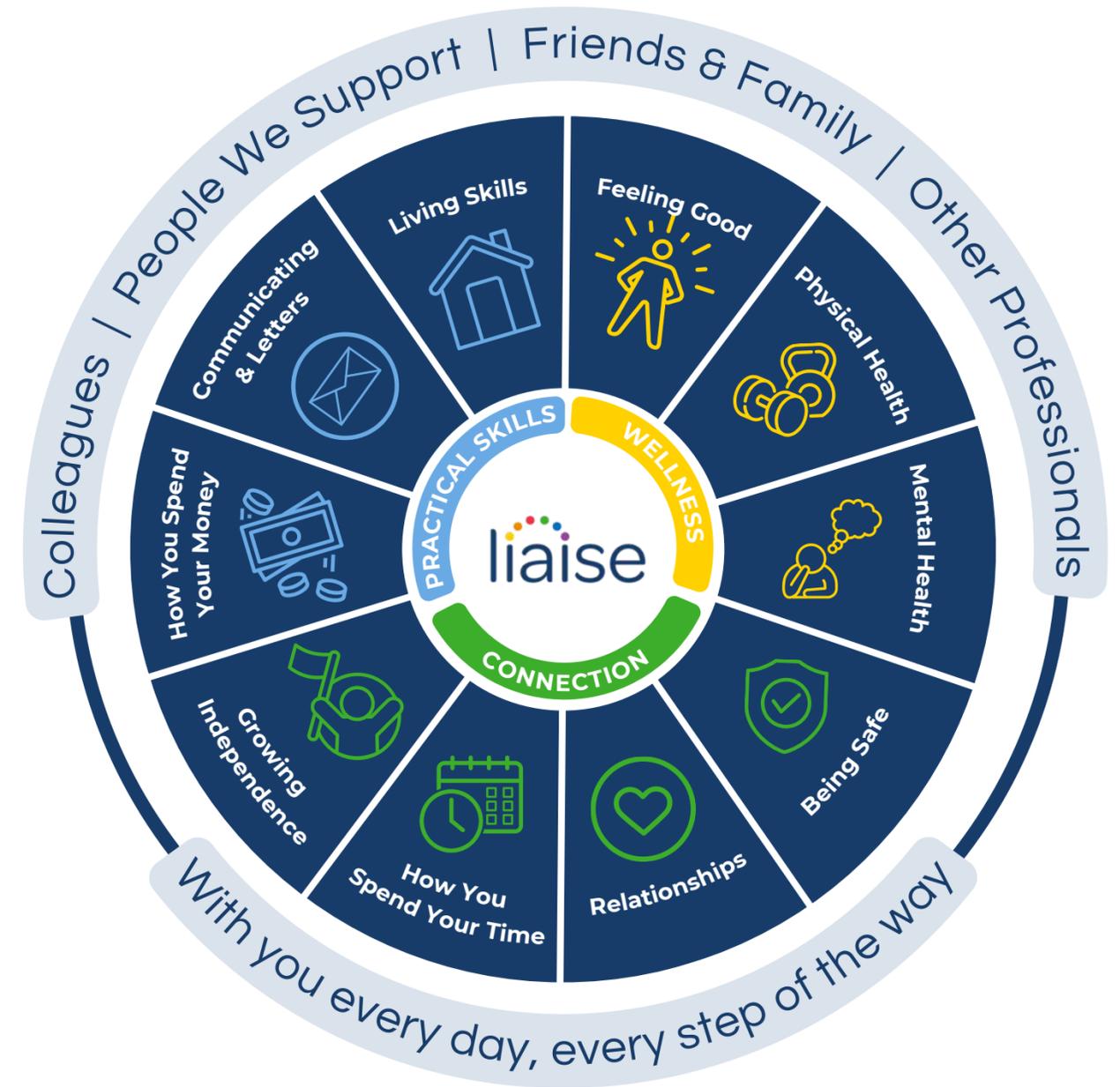


# Improving Lives

Built on the principles of Positive Behaviour Support (PBS) and Proact-SCI Pr-UK training, our approach prioritises respect for individual needs, promotes independence, and ensures safety and well-being.

We go beyond standard care by equipping all team members with specialist PBS training, guided by the expertise of PBS Practitioners, Speech and Language Therapists, and Occupational Therapists. This collaborative approach enables us to deliver high-quality, tailored support that drives meaningful outcomes for the people we support.

Our innovative Outcomes Pathway Model (right) helps us design bespoke care strategies based on each person's unique hopes, goals, and aspirations.



# Co-production

We're proud to have an established Influencers Group, made up of supported individuals from our homes. This group plays a pivotal role in shaping our plans, ensuring they are genuinely aligned with the needs and aspirations of all those living in a Liaise home.

By listening to people with lived experience, we bring an enriched, authentic perspective to everything we do. From policy and practice reviews to designing new homes, their voices directly influence our approach to key working, goal setting, and designing services.

Our commitment to co-production means creating meaningful partnerships that empower individuals, drives inclusion, and deliver homes truly tailored to those we support. Together with our Influencers, we're making Liaise the best possible place to live - a place where everyone's voice shapes the future.



# Overview

Riverside Haven is a fully refurbished home offering six self-contained apartments, opening in 2025 in Spalding, Lincolnshire.

The home will provide specialist care and support for people with a learning disability, autistic people and people with complex needs.

We can adapt and bespoke each apartment to fit the specific needs of individuals. For example, wet room or bath, robust furniture and specific paint colours, to make it the perfect home.

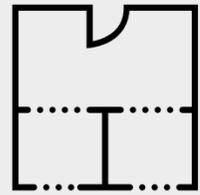


# Meet the team

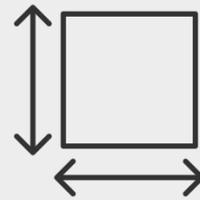


**Lisa Yearn**, Regional General Manager for East Anglia and Midlands

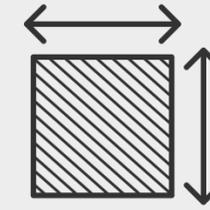
Lisa joined Liaise in November 2024, bringing over 30 years of experience in Learning Disabilities and Autism. Starting as a support worker, she quickly advanced to leadership roles, including Head of Operations for a Cambridgeshire charity. With 25 years of management experience across various sectors, Lisa is passionate about empowering individuals and delivering outstanding outcomes through collaboration and transparency.



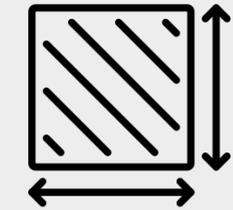
6x Self-contained apartments



Approx. 60m<sup>2</sup> per ground-floor apartment



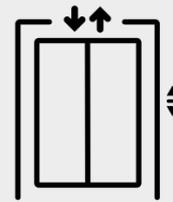
Approx. 55m<sup>2</sup> per first-floor apartment



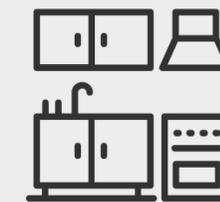
Approx. 55m<sup>2</sup> per second-floor apartment



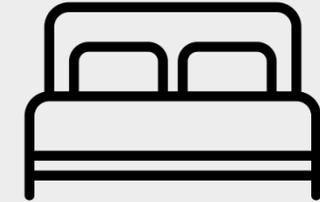
Off-street parking available



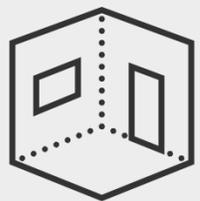
Lift access to all three floors



Open-plan fitted kitchen and lounge



Spacious bedroom



Second bedroom / Sensory room



Individual bathroom



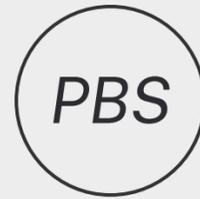
Urban location



Supported living home



Staff on-site 24/7



Positive Behaviour Support (PBS)



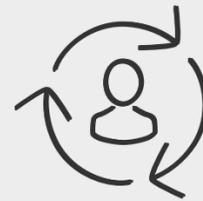
Registered manager on-site



Outcomes-based support



Proact-SCIPr training



Person-centred care



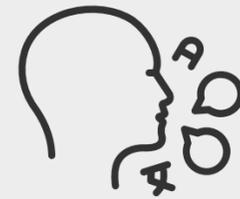
Access to a SEND College



Near a Learning Disability Day Centre



Regional support network



Speech and language therapy



Personal skill development



Registered social landlord



Reduced ligature design



Robust safety windows



Lift access



Independent apartment design



Bespoke bathroom or wetroom



Dimmable lighting



Lockable meds / COSH space



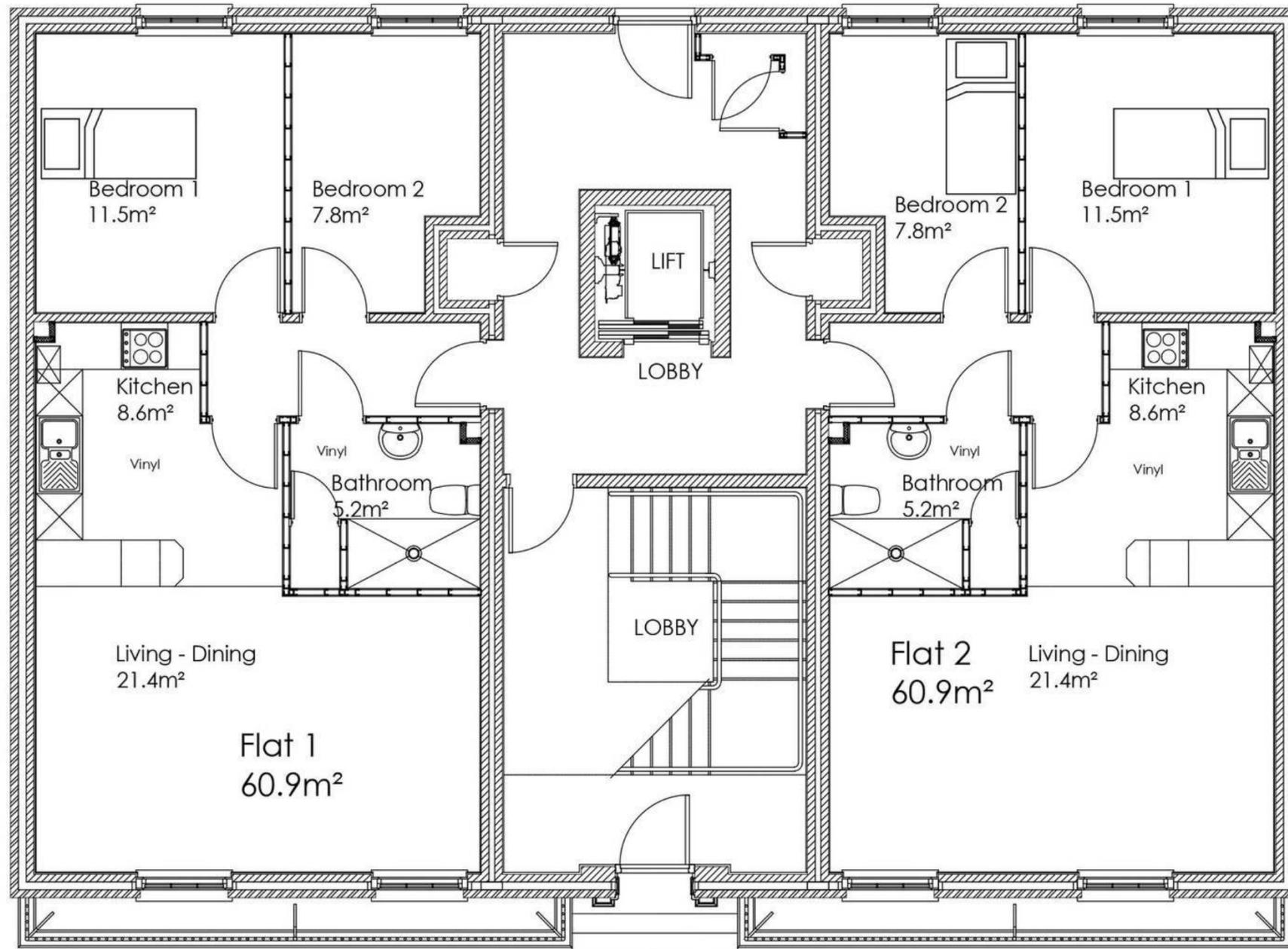
Extra bedroom



Robust interior doors



Bespoke paint finish



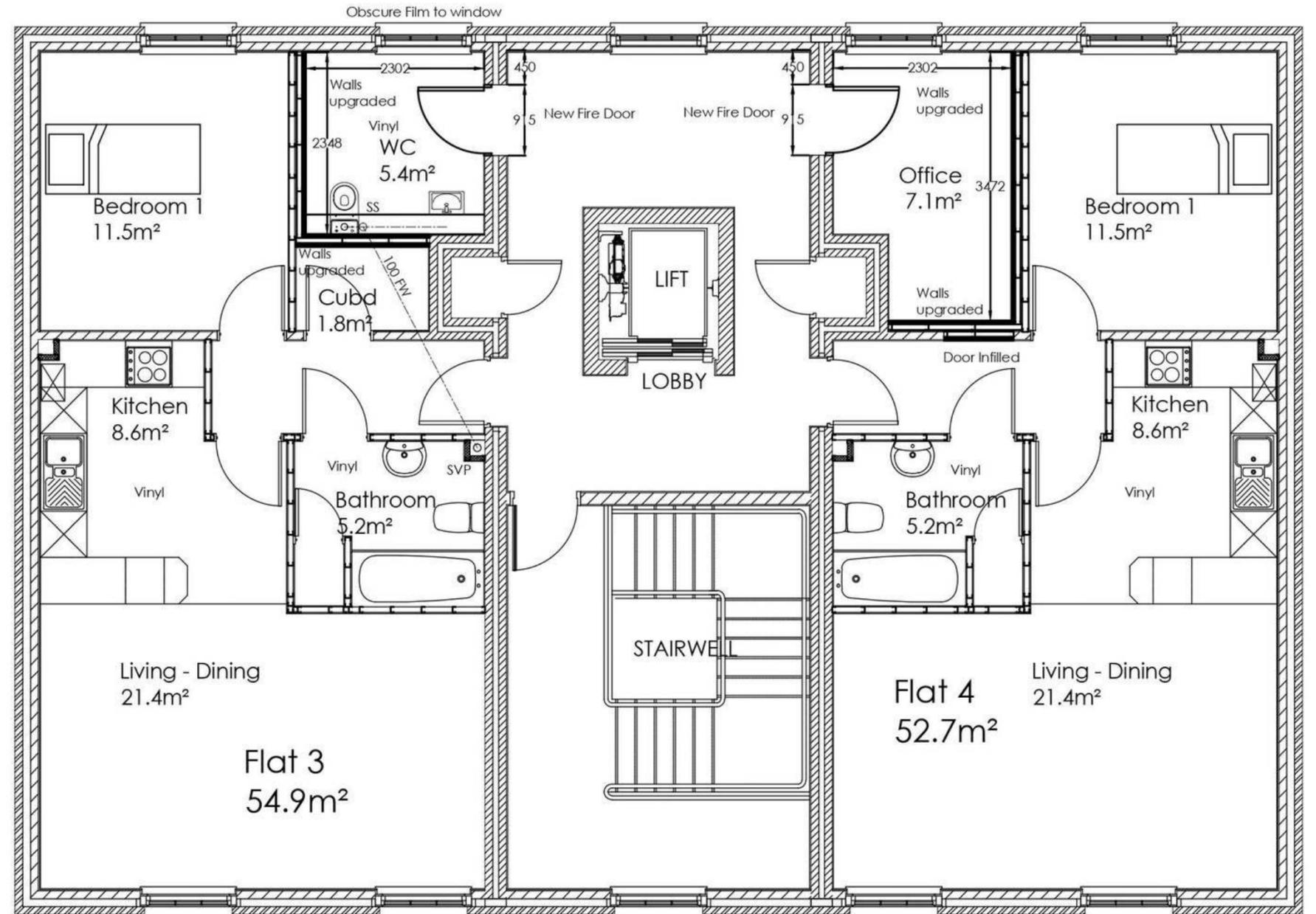
GROUND FLOOR PLAN

# Ground floor

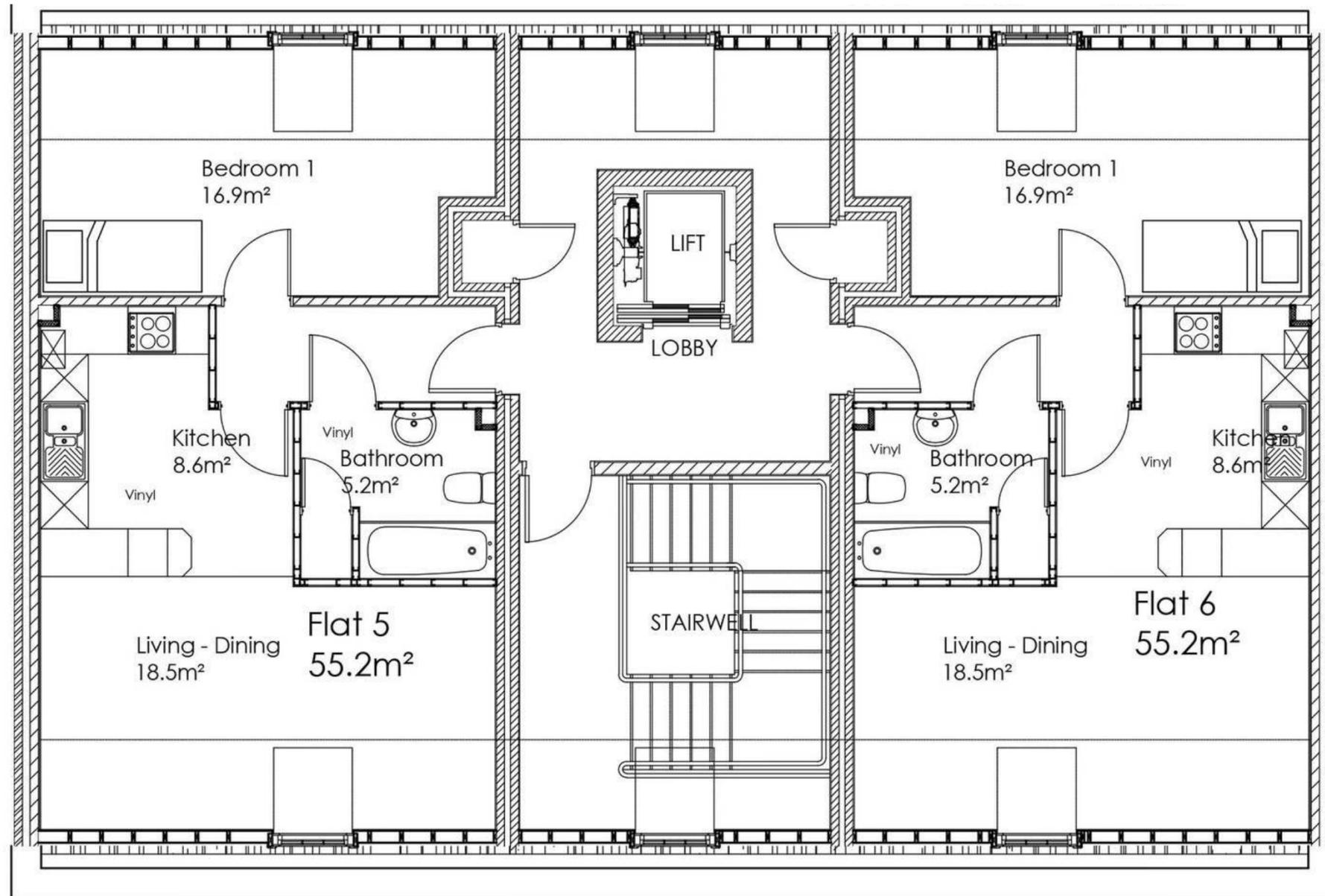
- Two apartments on the ground-floor, each with their own private front-door
- Each apartment is approximately 61m2
- One bedroom in each apartment with an additional bedroom/sensory room
- Lift access to all floors
- Staircase access to all floors
- Available parking spaces outside the home
- Entrance to outdoor space

# First Floor

- Two apartments on the first-floor, each with their own private front-door
- Each apartment is approximately 55m<sup>2</sup>
- Two bedrooms in each apartment
- Lift access to all floors
- Staircase access to all floors
- Available parking spaces outside the home
- Entrance to outdoor space via lift or staircase
- Staff room behind lift



FIRST FLOOR PLAN

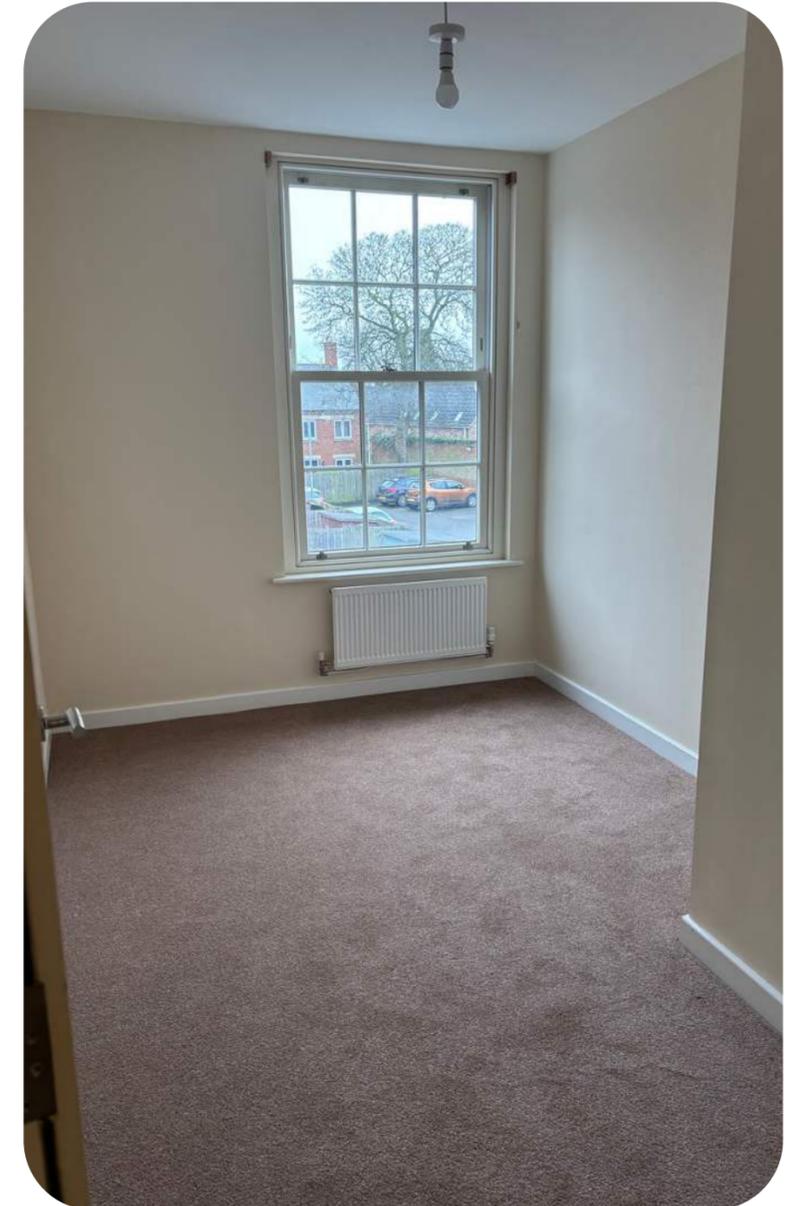


SECOND FLOOR PLAN

## Second Floor

- Two apartments on the second-floor, each with their own private front-door
- Each apartment is approximately 55m<sup>2</sup>
- One bedroom in each apartment
- Lift access to all floors
- Staircase access to all floors
- Available parking spaces outside the home
- Entrance to outdoor space via lift or staircase

# Apartment's Interior

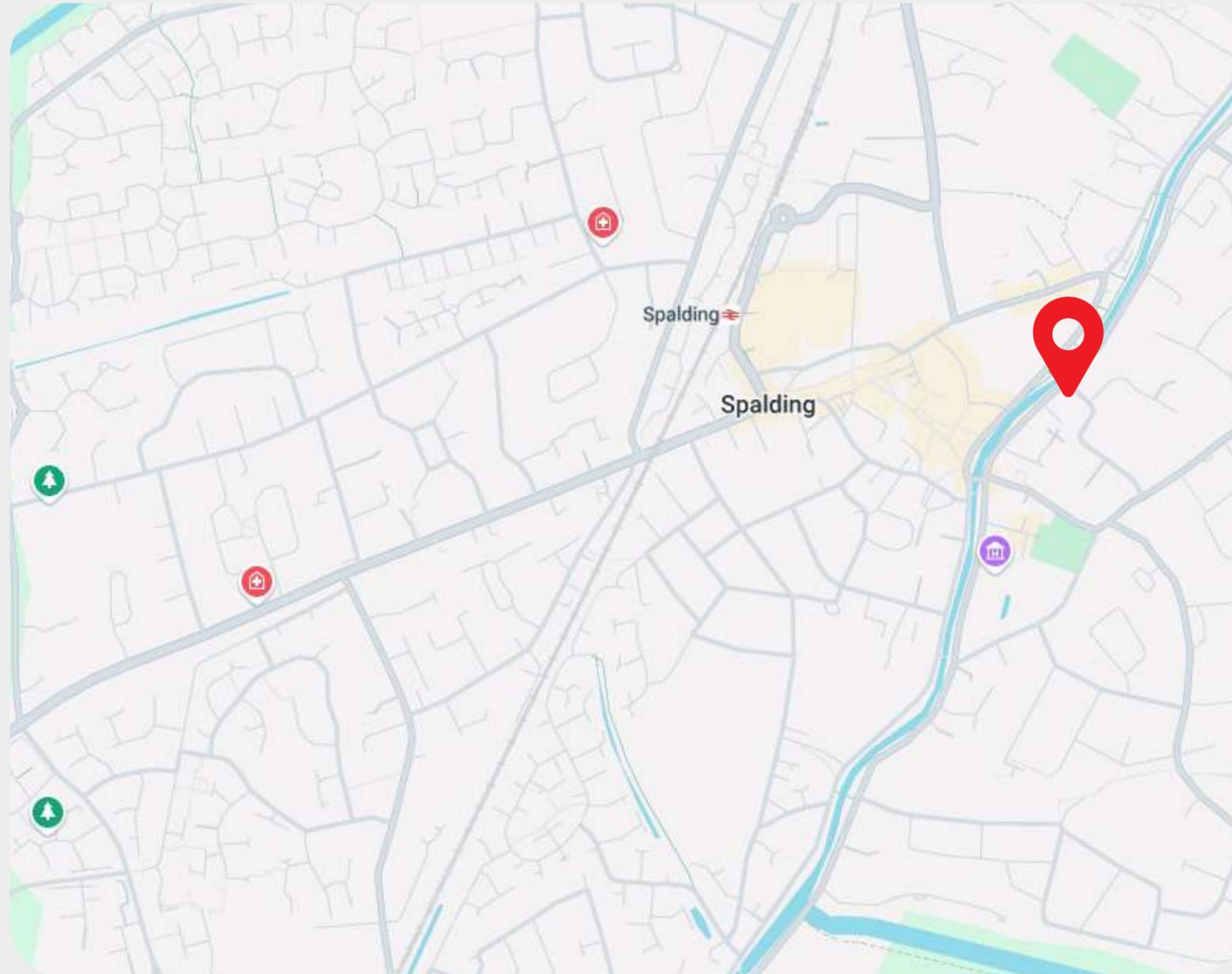


# Working Together: Environment, Social and Governance

With Liaise as your partner, you can confidently meet ESG obligations while together we make a tangible difference in the lives of those we support.

- Environmental Responsibility
  - Energy-efficient homes, with heat pump technology and natural light tunnels.
  - Commitment to sustainable procurement and operations.
  - Promoting green practices across our homes and communities.
- Social Impact
  - Measurement of outcomes and goals, to demonstrate impact.
  - Active co-production group to ensure equity and representation.
  - Quality of life improved via high-quality care, skill development, and community engagement.
- Governance Leadership
  - Transparent ESG aligned reporting.
  - Rigorous safeguarding, compliance, and ethical practices.
  - Stakeholder engagement at all levels to ensure accountability and continuous improvement.

# Location



Riverside Haven is located along the scenic River Welland and just a stone's throw from Spalding town centre. The town offers a supportive environment that fosters social connections. Nearby, to the north-east of town, the Springfields Outlet Shopping Centre features a variety of shopping and entertainment options to enjoy.

Spalding's railway station provides convenient connections to Lincoln, Nottingham, and Peterborough, along with coach services to nearby towns and villages.



**Theresa Cook**

Referrals & Placement Manager



**Lisa Yearn**

Regional General Manager,  
East Anglia & Midlands



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