

# Linnet House

A residential care home in Basingstoke, Hampshire **RG22 5LA** 





## Experience you can trust, support you can rely on

We support people with a learning disability, autistic people, and people with complex needs and behaviours that challenge, in residential care and supported living homes across London, the South and East of England.

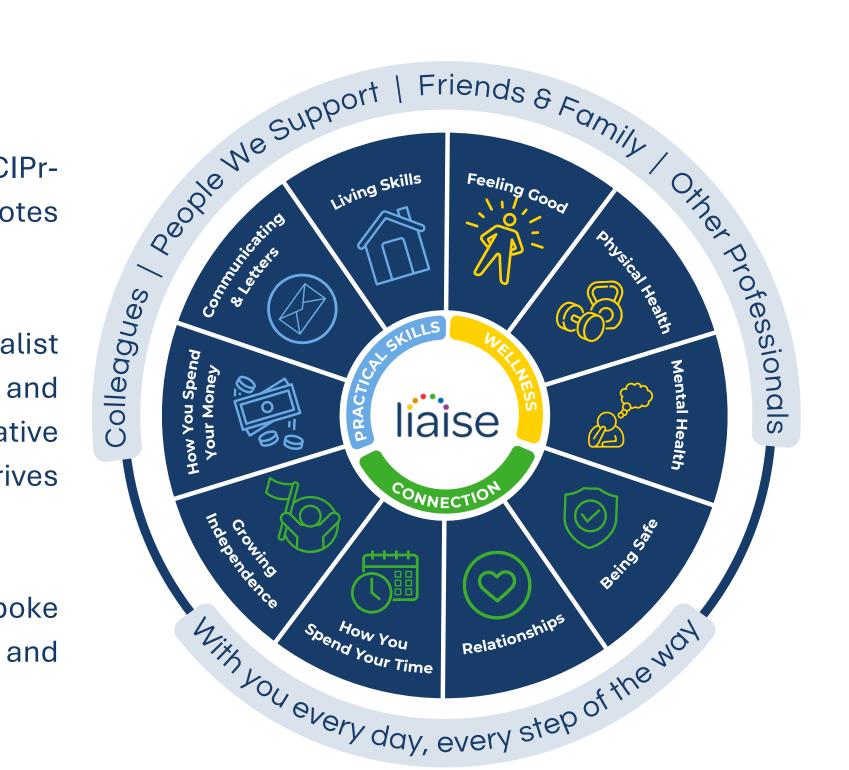


## Improving Lives

Built on the principles of Positive Behaviour Support (PBS) and Proact-SCIPr-UK training, our approach prioritises respect for individual needs, promotes independence, and ensures safety and well-being.

We go beyond standard care by equipping all team members with specialist PBS training, guided by the expertise of PBS Practitioners, Speech and Language Therapists, and Occupational Therapists. This collaborative approach enables us to deliver high-quality, tailored support that drives meaningful outcomes for the people we support.

Our innovative Outcomes Pathway Model (right) helps us design bespoke care strategies based on each person's unique hopes, goals, and aspirations.





## **Co-production**

We're proud to have an established Influencers Group, made up of supported individuals from our homes. This group plays a pivotal role in shaping our plans, ensuring they are genuinely aligned with the needs and aspirations of all those living in a Liaise home.

By listening to people with lived experience, we bring an enriched, authentic perspective to everything we do. From policy and practice reviews to designing new homes, their voices directly influence our approach to key working, goal setting, and designing services.

Our commitment to co-production means creating meaningful partnerships that empower individuals, drives inclusion, and deliver homes truly tailored to those we support. Together with our Influencers, we're making Liaise the best possible place to live - a place where everyone's voice shapes the future.





## Overview

Linnet House is a peaceful, serene residential home located in the suburbs, offering gentle, compassionate care tailored to each supported person's needs. Our dedicated team creates tranquil communal spaces for comfort and relaxation. Located in the far west part of Basingstoke, Linnet offers a quiet environment with easy access to the town centre and local amenities. Ideal for those looking for a calm, suburban setting while still being close to the conveniences of town life.

More than just a home, Linnet House is a community with close and strong regional support links to other homes, where they share activities and events. If you're looking for a home dedicated to care, we'd love to explore how Linnet House can make a meaningful difference for the people you support.





## Linnet House, Room 2

Room 2 is a spacious ground-floor room located at the rear of the home with private access to the large shared garden and an alternative exit from the home if required. The room is fully furnished and has a private en-suite wetroom attached. The room has a large spacious area that can accommodate a dining area or a sofa if needed.





### Meet the team



Brad, Regional General Manager for the South Region

With 25+ years in the learning disability sector, Brad has held senior roles across care homes, supported living, and brain injury services. Passionate about working in partnership, he focuses on delivering person-centred support that ensures safety and helps individuals live their best lives.



Alexandra, the South Region's Operations Manager

Alex's journey with Liaise began in 2013 as a deputy manager for Sansa House and over time has become a Registered Manager and an Area Manager. Her dedication and passion have propelled her to the role of Operations Manager, overseeing homes in Basingstoke and Hampshire. Her experience fuels her commitment to empowering people to thrive.



Damian, Registered Home Manager at Linnet House

Damian has over 14 years of experience in health and social care, progressing from Support Worker to Dual Care Home Manager in 2021. He is passionate about person-centred care and positively impacting the lives of those he supports. Committed to promoting independence, he takes pride in creating new experiences for service users. Outside of work, he enjoys cooking, traveling, playing football, and spending time with his family.





Private bedroom



En-suite bathroom



**Rural Home** 



Garden access



Shared lounge



Off-street parking available



### **Residential home**



### Shared kitchen



Sensory Room







**Registered home** manager on-site



Rated 'Good' by the CQC



**Outcomes-based support** 



Regional support network



Near local amenities



**Person-centred care** 



**Positive Behaviour** Support (PBS)



Personal skill development



### Working Together: Environment, Social and Governance

With Liaise as your partner, you can confidently meet ESG obligations while together we make a tangible difference in the lives of those we support.

- Environmental Responsibility
  - Energy-efficient homes, with heat pump technology and natural light tunnels.
  - Commitment to sustainable procurement and operations.
  - Promoting green practices across our homes and communities.
- Social Impact
  - Measurement of outcomes and goals, to demonstrate impact.
  - Active co-production group to ensure equity and representation.
  - Quality of life improved via high-quality care, skill development, and community engagement.
- Governance Leadership
  - Transparent ESG aligned reporting.
  - Rigorous safeguarding, compliance, and ethical practices.
  - Stakeholder engagement at all levels to ensure accountability and continuous improvement.



## **Outcomes Based Success**





### Valentine's Day & Christmas Jumper Day

Linnet House enjoyed a wonderful Valentine's Day where the people we support and staff members exchanged thoughtful gifts and enjoyed a wonderful party.

Just before Christmas 2024, everyone at Linnet House took the opportunity to take part in Christmas Jumper Day, where each brought in their favourite jumper and took wonderful photos to get into the Christmas spirit.



## Compliments

I see that you guys are doing a great job in supporting a supported individual.
Health Care Professional, February 2025



**Fantastic! Glad everyone had a great day! Family Member**, January 2025 Our loved one is always enthusiastic to come back to Linnet House which we did not see in his placement before, he gets on very well with his carers.

Family Member, February 2025



## Location



Linnet House is located on the peaceful south-eastern edge of Basingstoke. The home is just a short ten-minute drive from Basingstoke town centre, where you'll find a variety of shops, cafes, and entertainment options. Basingstoke is wellconnected by transport, with Southwestern Rail links to major cities such as London, Winchester, and Southampton, making it easily accessible for both visitors and staff.

The town also boasts a range of leisure facilities, including the Odeon cinema, the Aquadrome for swimming and fitness, indoor skydiving experiences, bowling alleys, and The Malls shopping centre for a diverse retail experience.



