



# Upwell Lodge

March, Cambridgeshire

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A new supported living development of  
four self-contained homes



# Experience you can trust, support you can rely on

We support adults with learning disabilities and autistic people, including those with complex needs and challenging behaviour, in residential care and supported living homes across the South and East of England

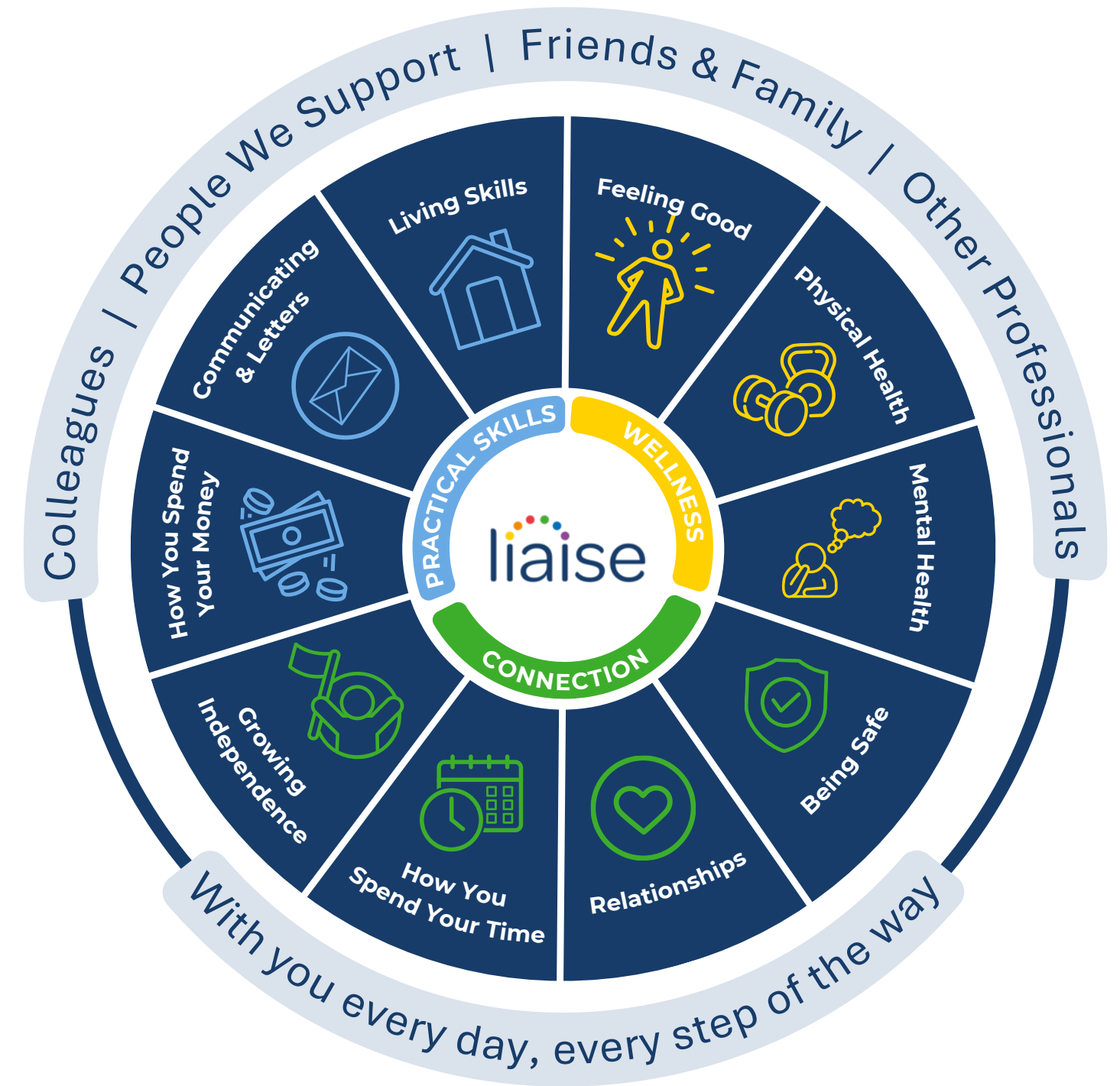


# Improving Lives

Built on the principles of Positive Behaviour Support (PBS) and Proact-SCIPr-UK training, our approach prioritises respect for individual needs, promotes independence, and ensures safety and well-being.

We go beyond standard care by equipping all team members with specialist PBS training, guided by the expertise of PBS Practitioners, Speech and Language Therapists, and Occupational Therapists. This collaborative approach enables us to deliver high-quality, tailored support that drives meaningful outcomes for the people we support.

Our innovative Outcomes Pathway Model (right) helps us design bespoke care strategies based on each person’s unique hopes, goals, and aspirations.



# Co-production

We're proud to have an established Influencers Group, made up of supported individuals from our homes. This group plays a pivotal role in shaping our plans, ensuring they are genuinely aligned with the needs and aspirations of all those living in a Liaise home.

By listening to people with lived experience, we bring an enriched, authentic perspective to everything we do. From policy and practice reviews to designing new homes, their voices directly influence our approach to key working, goal setting, and designing services.

Our commitment to co-production means creating meaningful partnerships that empower individuals, drives inclusion, and deliver homes truly tailored to those we support. Together with our Influencers, we're making Liaise the best possible place to live - a place where everyone's voice shapes the future.



# Overview

Upwell Lodge is a fully refurbished home offering four self-contained apartments, opening in March, Cambridgeshire in 2025.

The home will provide specialist care and support for people with learning disabilities, autism and other complex needs.

We can adapt and bespoke each apartment to fit the specific needs of individuals. For example, wet room or bath, robust furniture and specific paint colours, to make it the perfect home.





# Meet the team



**Lisa Yearn**, Regional General Manager for East Anglia and Midlands

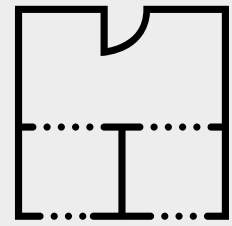
Lisa joined Liaise in November 2024, bringing over 30 years of experience in Learning Disabilities and Autism. Starting as a support worker, she quickly advanced to leadership roles, including Head of Operations for a Cambridgeshire charity. With 25 years of management experience across various sectors, Lisa is passionate about empowering individuals and delivering outstanding outcomes through collaboration and transparency.



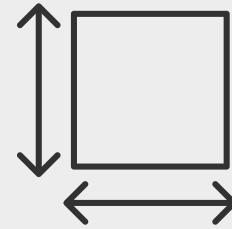
**Beth Conroy**, Registered Manager for Riverside Haven

Beth joined Liaise in 2024 with over 7 years in a management position and over 20 years experience working in health and social care. Beth is passionate and dedicated, and will always strive to continuously improve the service we provide.

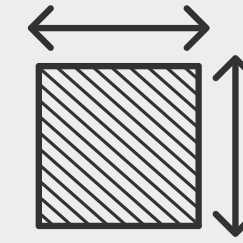




4x Self-contained apartments



Approx. 50m<sup>2</sup> per ground-floor apartment



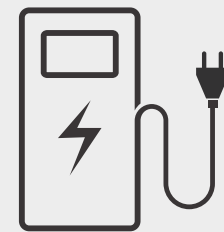
Approx. 40m<sup>2</sup> per first-floor apartment



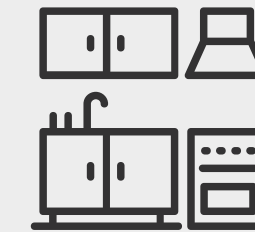
DDA compliant



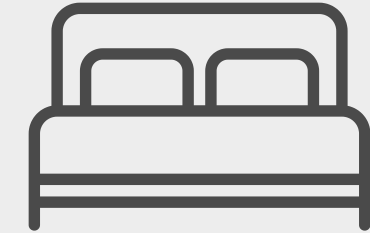
Off-street parking available



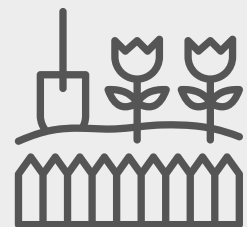
Electric charging point available



Open-plan fitted kitchen and lounge



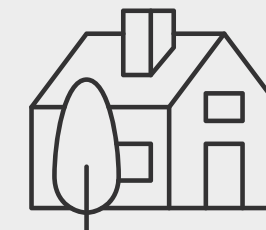
Spacious bedroom



Private + Shared gardens



Individual bathroom



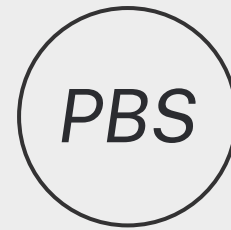
Suburban location



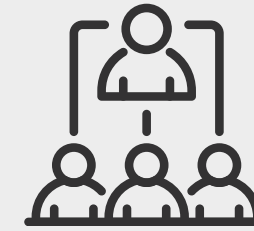
Supported living home



Staff on-site 24/7



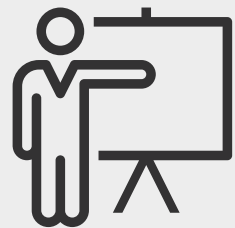
Positive Behaviour Support (PBS)



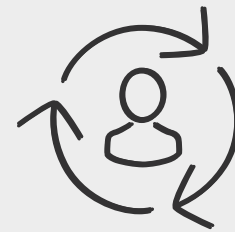
Registered manager on-site



Outcomes-based support



Proact-SCIPr training



Person-centred care



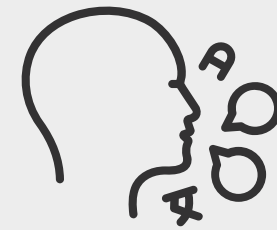
Access to a SEND College



Near a Learning Disability Day Centre



Regional support network



Speech and language therapy



Personal skill development



Registered social landlord



Reduced ligature design



Robust safety windows



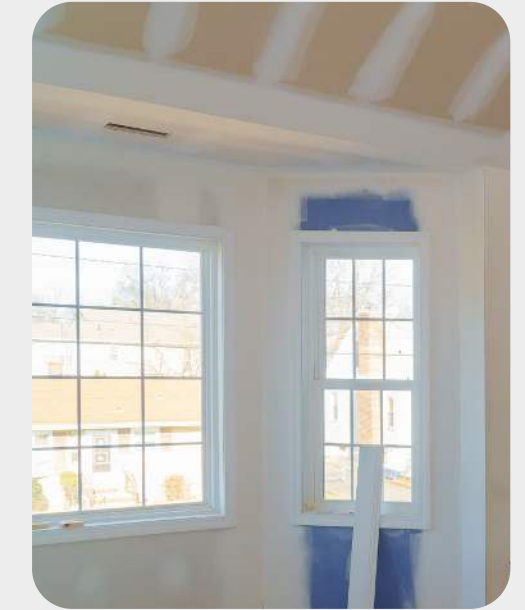
DDA compliant



Independent apartment design



Private and communal grounds



Increased sound-proofing



Dimmable lighting



Natural light tunnels



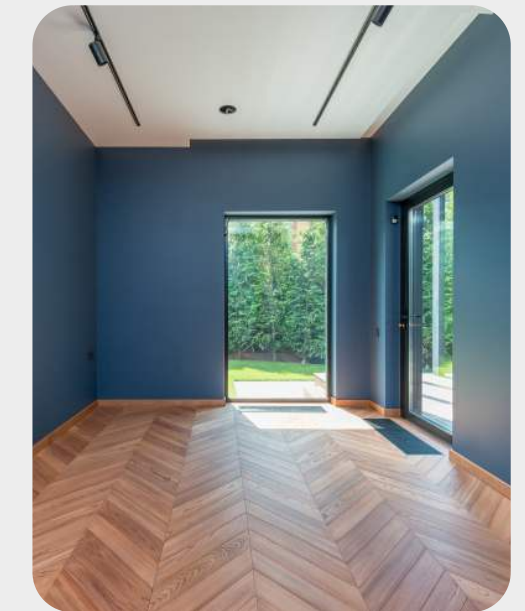
Air source heat pump



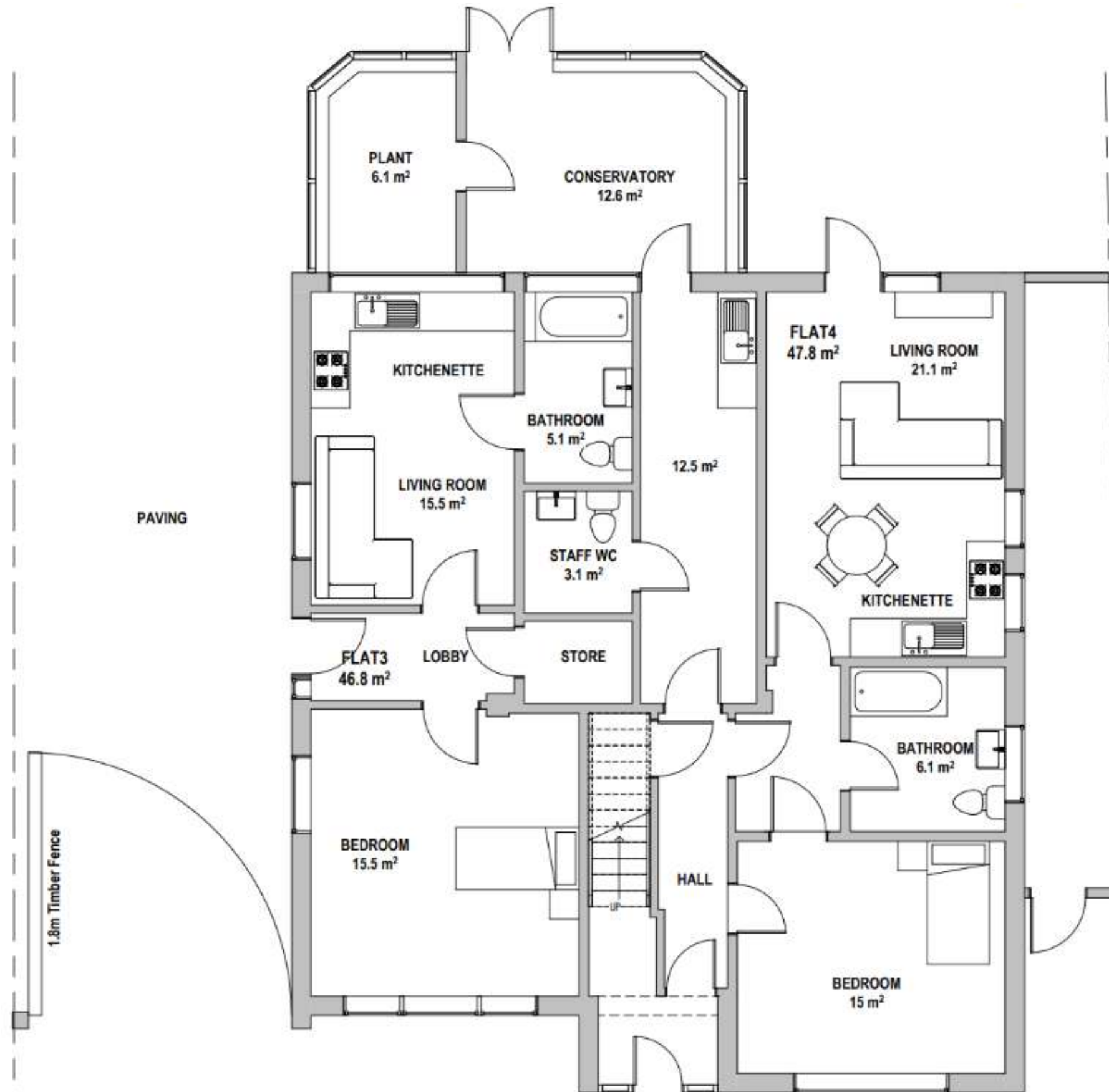
Robust interior doors



Additional wall reinforcement



Bespoke paint finish

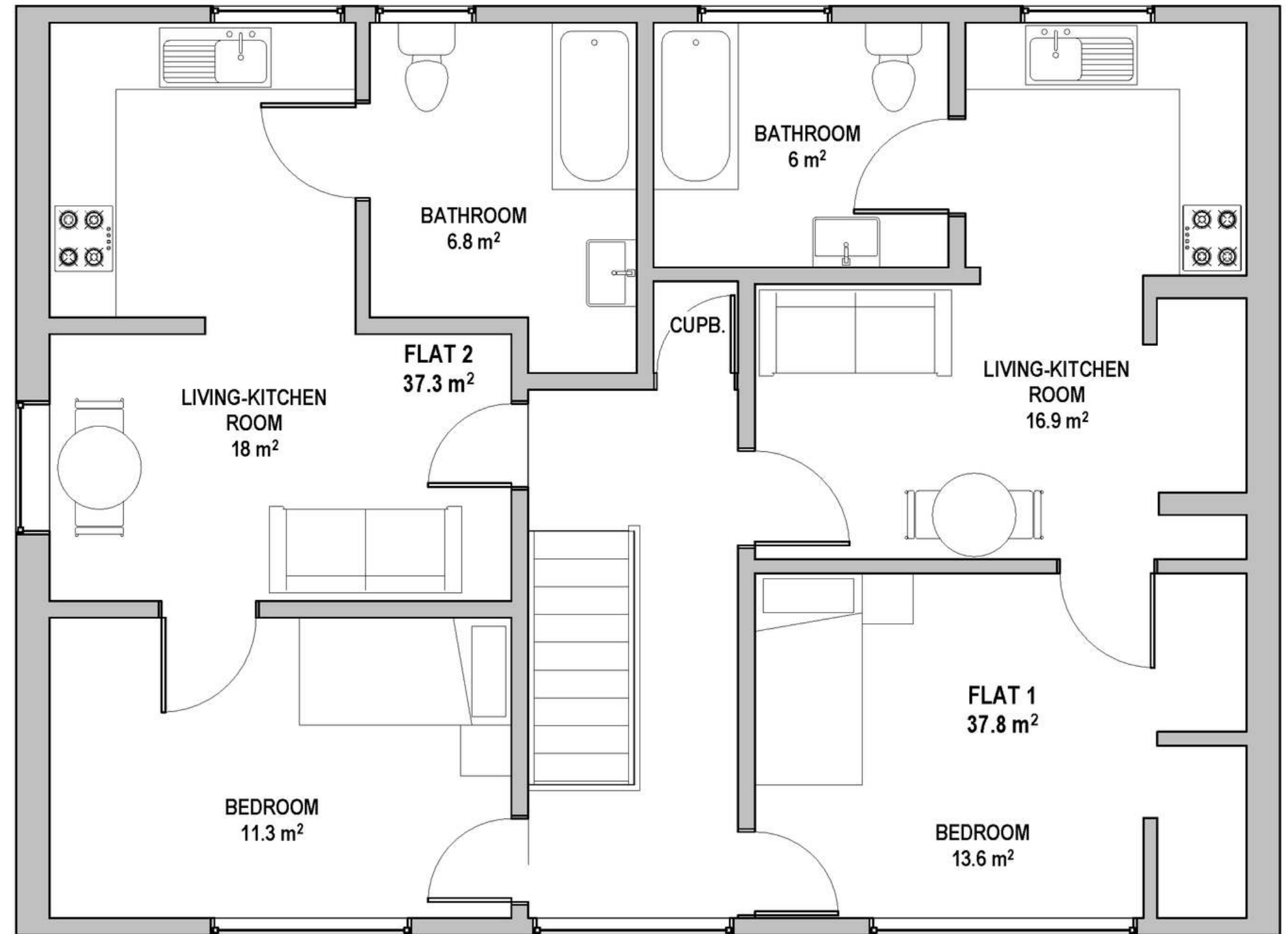


# Ground floor

- Two apartments on the ground-floor, each with their own private front-door
- Each apartment is approximately 50m<sup>2</sup>
- Shared garden space
- Private garden space for each ground-floor apartment
- Available parking spaces outside the home

# First Floor

- Two apartments on the first-floor, each with their own private front-door
- Each apartment is approximately 40m<sup>2</sup>
- Shared garden space on ground-floor
- Available parking spaces outside the home
- Staircase access from ground-floor

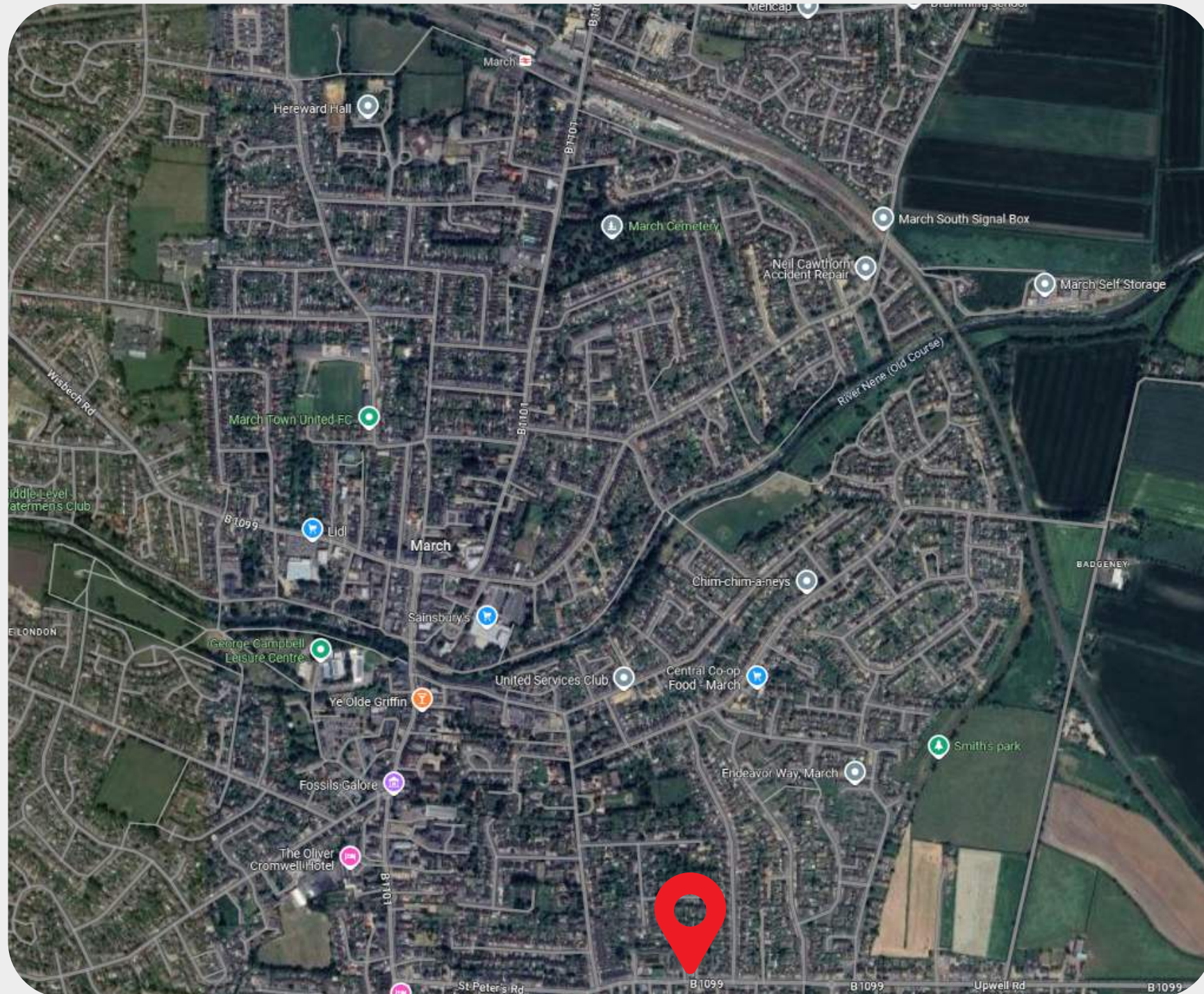


# Working Together: Environment, Social and Governance

With Liaise as your partner, you can confidently meet ESG obligations while together we make a tangible difference in the lives of those we support.

- Environmental Responsibility
  - Energy-efficient homes, with heat pump technology and natural light tunnels.
  - Commitment to sustainable procurement and operations.
  - Promoting green practices across our homes and communities.
- Social Impact
  - Measurement of outcomes and goals, to demonstrate impact.
  - Active co-production group to ensure equity and representation.
  - Quality of life improved via high-quality care, skill development, and community engagement.
- Governance Leadership
  - Transparent ESG aligned reporting.
  - Rigorous safeguarding, compliance, and ethical practices.
  - Stakeholder engagement at all levels to ensure accountability and continuous improvement.

# Location



Upwell Lodge offers convenient access to March High Street, where individuals can enjoy local shops, parks, and other essential services. The town boasts a friendly and welcoming community, providing a supportive environment that encourages social connections and a sense of belonging.

March is well-connected by rail and bus links, offering easy access to Peterborough and nearby towns, allowing individuals to explore the wider area and make the most of local amenities.



**Theresa Cook**

Referrals & Placement Manager



**Lisa Yearn**

Regional General Manager,  
East Anglia & Midlands



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LiaiseUK



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