

Peterborough Road

Farcet, Cambridgeshire



External Audit Report

Rated Good

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Liaise's Specialist Support



We are Liaise.



We provide specialist support for adults.



We help adult people with learning disabilities and autistic people.



This includes people with complex needs and behaviours of distress.

Liaise's Specialist Support



Our approach is rooted in Positive Behaviour Support (PBS).



We also use PROACT-SCIPr-UK.



This means our support is respectful and focused on the person.



We help people become more independent and improve their wellbeing.

Liaise's Specialist Support



All staff receive special training in PBS and PROACT-SCIPr-UK



We work together as a team.

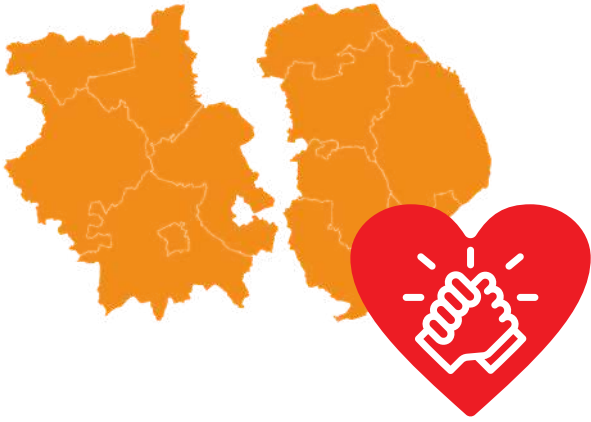


This helps us give high-quality, personalised support.



We focus on what is important to each person.

Liaise's Specialist Support



In our Midlands region, we provide five key areas of specialist support.



We have a trained PBS Practitioner with a nursing background who supports people with complex behaviour needs.



Our support staff are trained in PROACT-SCIPr-UK to provide safe and positive support.

Liase's Specialist Support



We work with people to design flexible supported living services, including opportunities to open new homes.



We support people to move from hospital or higher support into supported living in a planned and safe way.



We help young people move into adult support with care that is right for their age and needs.

Our Specialist Support Team



Peterborough Road is supported by a special team called the **Positive Behaviour Support (PBS) Team**.



PBS helps people understand their needs and find positive ways to feel safe, calm and happy.



The PBS team will help you make a plan that is right for you and your goals.

Our Specialist Support Team



This is Simone.



Simone is a Positive Behaviour Specialist who supports Peterborough Road.



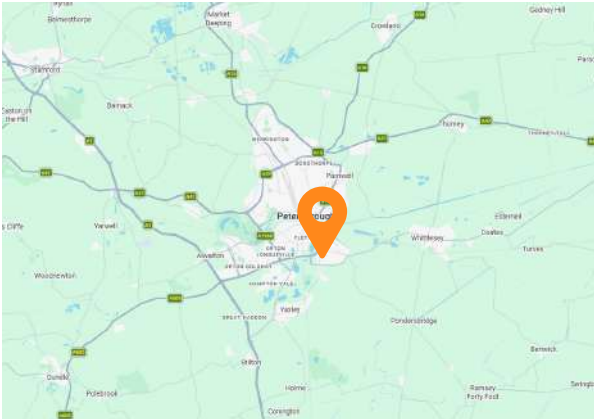
She will help you build your PBS plan and make sure the team supports you in the right way.

About Peterborough Road



This is Peterborough Road.

Peterborough Road is a supported-living home in Farcet, Cambridgeshire.



Farcet is a small village outside of Peterborough.



A supported living home is a place where people have their own home.



Peterborough Road is a bungalow home.

A bungalow only has one floor, meaning they have no upstairs or downstairs.

About Peterborough Road



There are four bungalows at Peterborough Road.

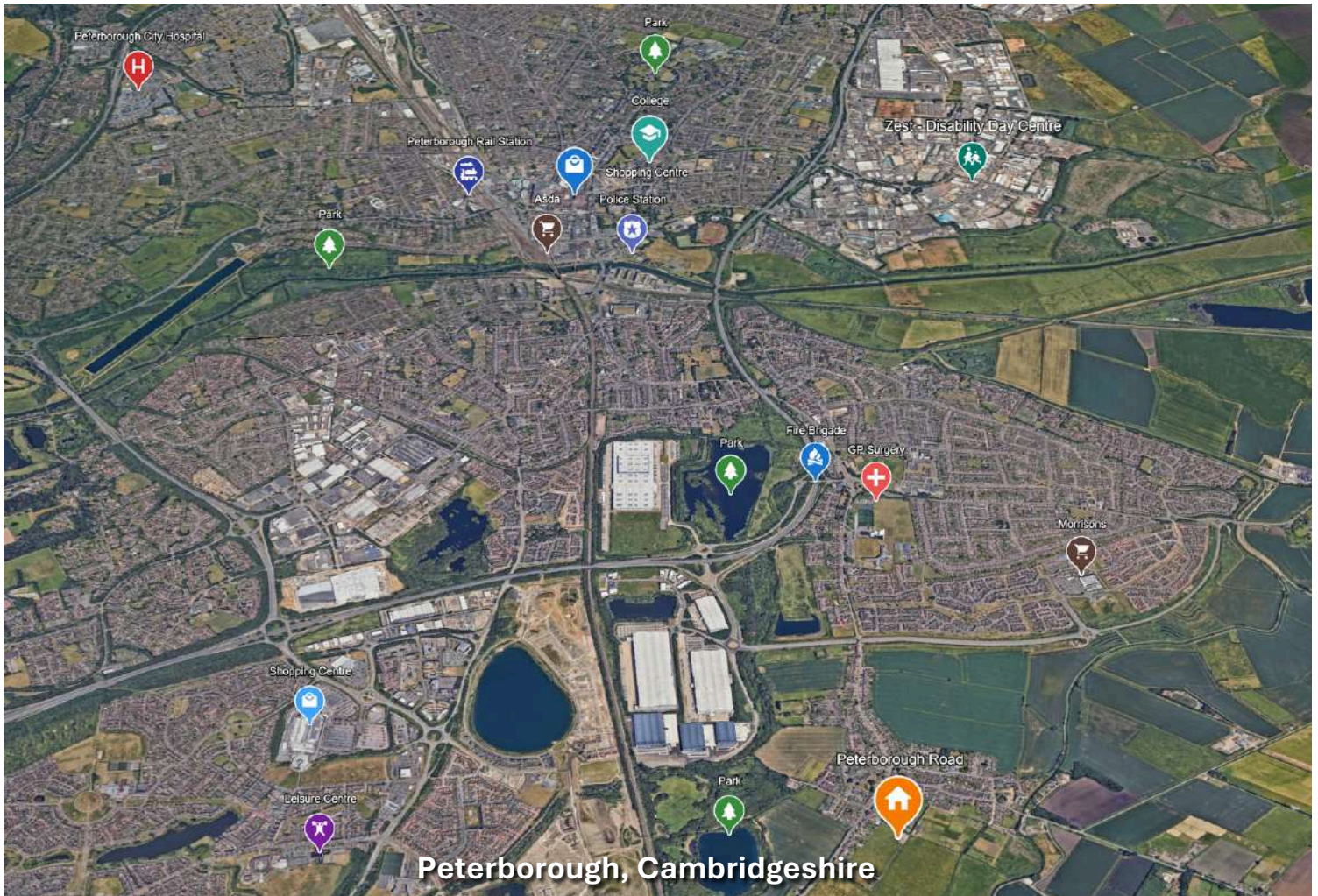


The area around the homes are very quiet.



Each bungalow has a private parking space.

The Peterborough Area



Peterborough is located near here in the village of Farcet.



Most places are less than a 15 minute drive from the home.



There are bus options into the city and surrounding areas from the home.

Meet the Team



This is Lisa.

She is the Regional General Manager for the Midlands Region.



This means she is in charge of all the homes in the Midlands.



This is Ethan.

He is the Operations Manager for the Midlands.



The Operations Manager means he helps Lisa and the Midlands managers run their homes.

Meet the Team



This is Angelica.

Angelica is Peterborough Road's Registered Home Manager.



Home Manager means she runs the home, with help from Lisa and Ethan.



Angelica also supports both you and her team.



She wants to help you reach your goals and live your best life.

Liaise Influencers



Liaise has a special group called The Influencers.



The Influencers are people we support, who help shape what we do.



The Influencers share what matters to people we support.



This helps us make good decisions for you and others.

Liaise Influencers



This is Phillip.



Phillip is a Liaise Influencer.

Phillips lives in St James House.



Phillip recently sat for an interview to share his experience at St James House.

Liaise Influencers



He said having his own space helped him feel independent and safe.



Phillip also recently met the Dartford MP.



The MP was so happy with Phillip, he invited him to their local office.

Liaise Influencers



They had a long talk about Phillip's experience and his views while having tea.



Phillip was so happy to meet everyone in the office and felt heard by someone in politics.



This experience helped Phillip build confidence and develop his communication skills.

Our Outcomes Pathway Model



We use our Outcomes Pathway Model to plan support with each person.



This means support is designed around what each person wants and needs.



We focus on people's hopes, goals and aspirations.

Our Outcomes Pathway Model



Different professionals work together as a team.



This helps us give high-quality, personalised support.



Liaise wants to support you to live the best life possible.



We will support you to learn the skills you want to learn.

Our Outcomes Pathway Model



Our team will work with you to help you find your goals



They will also help you build skills to live everyday with confidence.



You are always at the centre of your support.



We listen to what is important to you and support your needs, choices and goals.

Get in Touch



This is Rebecca.



Rebecca is the Referrals and Transition Manager for the Midlands Region.



If you are interested in visiting any homes, you can contact her by phone or email.



Give Us a Call
0330 500 5052



You can click the buttons to contact Rebecca.



Make a Referral
referrals@liaise.com



Your goals are our goals

We provide bespoke support for adults with learning disabilities and autistic people, including those with complex needs, behaviours of distress and co-occurring mental health conditions.

Guided by our in-house Specialist Support Team, our approach ensures support that is always person-led.

Get in touch today to find out how we can help support someone you know



Call **0330 500 5052**



Email **referrals@liaise.com**



Website **liaise.com**

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