

liaise

# Somerford Place

Our residential home in  
Tottenham, North London



External Audit Report

Rated Good



# Experience you can trust, support you can rely on

Our London residential and supported living homes provide specialist, bespoke support for adults with learning disabilities and autistic people, including those with complex needs and behaviours of concern. Backed by over 20 years of expertise, we combine Positive Behaviour Support (PBS) and Speech and Language Therapy (SALT) to deliver truly person-led care.



# Why choose us?

**Tailored Living** - Enjoy the comfort of a spacious private bedroom with your own en-suite bathroom. Shared lounge areas and a welcoming garden create warm, homely spaces perfect for relaxing and socialising. Regular communal activities - such as gardening, cooking, and craft sessions - help build friendships and foster a genuine sense of belonging.

**Co-Produced, Person-Led Support** - Shaped by people with lived experience, our support is built around each person's strengths, passions, and goals. That could mean volunteering in a charity shop or leading art workshops - whatever matters most to them.

**Expert, Caring Team** - Every member of our team is trained in Positive Behaviour Support (PBS) and Proact-SCIPr-UK. Each person we support has their own tailored PBS plan, developed with input from our in-house PBS Practitioners, Speech and Language Therapists, and Occupational Therapists - ensuring consistent and specialist support at all times.



## Our Ground-Floor Bedrooms Offer:

- Fully-Furnished Bedroom:**  
 Includes a bed, dresser, wardrobe, a comfort chair, and a desk table.
- Private En-Suite Bathroom:** With a sink, toilet and a bathtub.
- Natural Light:** The room is filled with natural light and offers views of a well-maintained back garden, creating a calm atmosphere.



## Our Other Available Ground-Floor Bedrooms Offer:

- Fully-Furnished Bedroom:**  
 Includes a bed, dresser, wardrobe, and a sofa.
- Private En-Suite Bathroom:** With a sink, toilet and a bathtub.
- Natural Light:** The space features a window that provides ample natural light, offering a view of a private outdoor area.



# Features



Private Bedroom



En-Suite Bathroom



Public Transport Links Nearby



Shared Communal Areas



Small Garden



Wheelchair Accessible Home



Suburban Location



Spacious Communal Rooms

# Benefits



Staff On-Site 24/7



Positive Behaviour Support (PBS)



Proact-SCIPr trained staff



Outcomes-Based Support



Regional Support Network



Speech And Language Therapy



Near A Learning Disability Day Centre



Personal Skill Development



# Meet the team



**Suzanne**, Regional General Manager for London

Suzanne brings over 28 years of social care experience, including senior roles with the Active Care Group. She is committed to delivering outstanding outcomes and leads by example, creating supportive, high-quality environments for both the people we support and her colleagues.



**Helen**, Operations Manager for London

Since 2007, Helen has led social care services to achieve strong outcomes, building high-performing, values-led teams that deliver exceptional support.



**Pascale**, Registered Manager at Somerford Court and Somerford Place

Pascale has over 25 years' experience supporting people with learning disabilities and autistic people. She began as a support worker and progressed into leadership roles, including six years as a domiciliary and bank deputy manager.



# Co-production

We're proud to have an established Influencers Group, made up of people we support. This group plays a pivotal role in shaping our plans, ensuring they are genuinely aligned with the needs and aspirations of all those living in a Liaise home.

By listening to people with lived experience, we bring an enriched, authentic perspective to everything we do. From policy and practice reviews to designing new homes, their voices directly influence our approach to key working, goal setting, and designing homes.

Our commitment to co-production means creating meaningful partnerships that drive inclusion and deliver homes truly tailored to those we support.

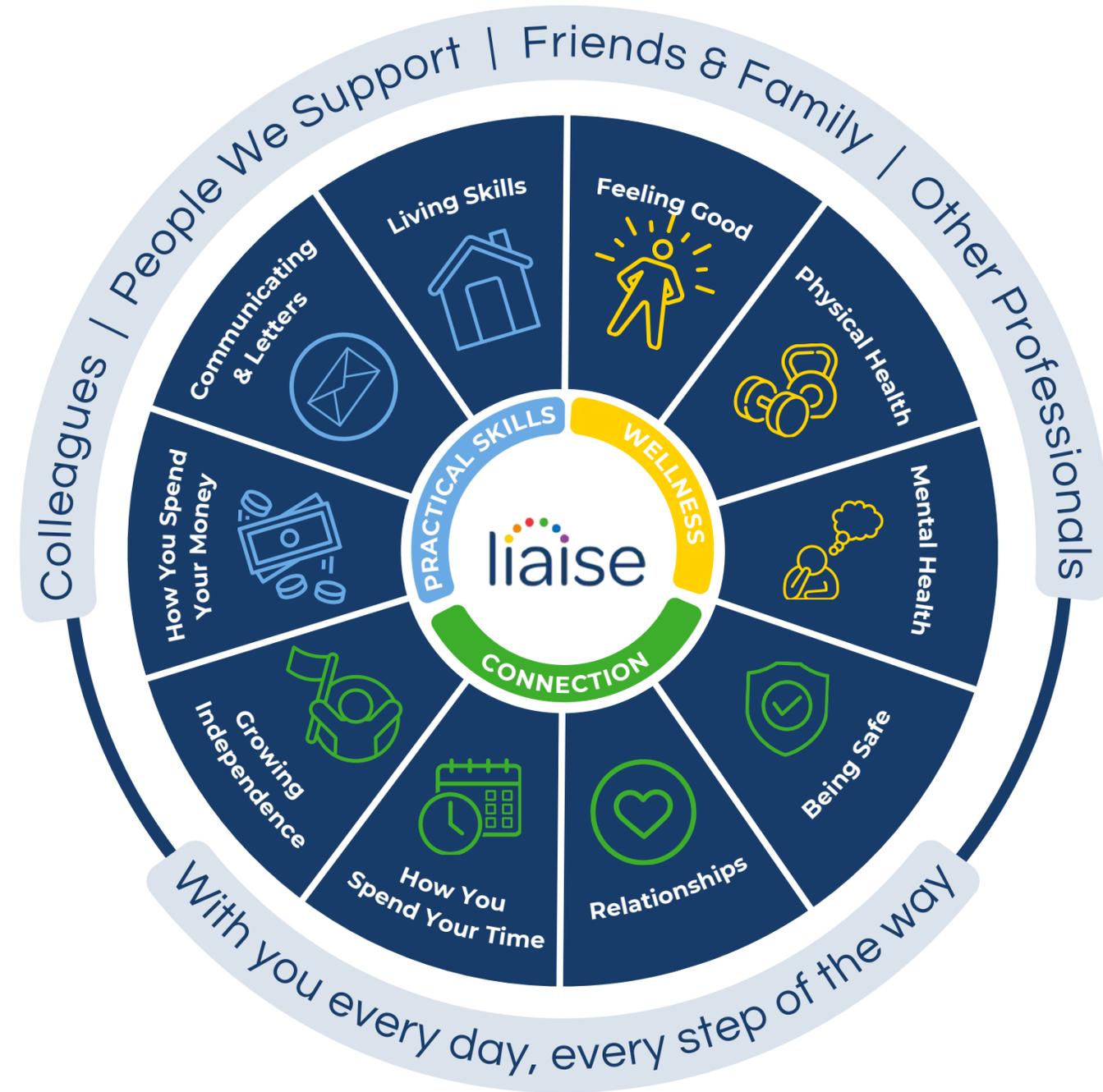


# Improving lives

Built on the principles of Positive Behaviour Support (PBS) and Proact-SCI Pr-UK training, our approach prioritises respect for individual needs, promotes independence, and ensures safety and well-being.

We go beyond standard care by equipping all team members with specialist PBS training, guided by the expertise of PBS Practitioners, Speech and Language Therapists, and Occupational Therapists. This collaborative approach enables us to deliver high-quality, tailored support that drives meaningful outcomes for the people we support.

Our Outcomes Pathway Model helps us design bespoke care strategies based on each person's hopes, goals, and aspirations.



# Outcomes Based Success

Rachael is a creative and enthusiastic individual who loves to stay active. Her passion for art shines through her hobbies, and she also enjoys spending time working in her home's garden and assisting with various office tasks.

Spending quality time with her friends and family is important to Rachael. These moments are special to her, whether it's sharing a meal, chatting, or hanging out with her mum. One of Rachael's highlights this year has been attending college weekly to study retail, where she enjoys learning and connecting with her fellow students.



# Working Together: Environment, Social and Governance

With Liaise as your partner, you can confidently meet ESG commitments while making a meaningful difference in the lives of the people we support.

## Environmental Responsibility

- Energy-efficient homes featuring heat-pump technology and natural light tunnels
- Sustainable procurement and environmentally conscious operations
- Promotion of green habits across our homes and local communities

## Social Impact

- Clear measurement of outcomes to demonstrate real progress
- An active co-production group ensuring equity, inclusion, and lived-experience leadership

## Governance Leadership

- Robust safeguarding, compliance, and ethical governance
- Strong stakeholder engagement to drive accountability and continuous improvement

To make a referral, call or email

0330 500 5052

referrals@liaise.com



### Inquiry Received

We will respond within **24 hours** of referral



### Assessment

We will arrange an assessment to fully understand the needs of the individual within **5 working days**



### Sending An Offer

Following the assessment, we will make an offer within **10 working days**



### Invited To View Homes

We encourage you to visit our existing homes or new homes



### Transition

We will begin co-produced transition planning once a placement offer has been accepted



### Move In

To support a successful transition, we'll offer home visits and stays and we'll review the placement at frequent intervals within the **first three months**

## Contact Us



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Referrals & Placements Manager

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0330 500 5052

<https://liaise.com/referral/>