

# Somerford Court

Tottenham, London



External Audit Report

Rated Good

## Contents Menu



Click the page you want to open

Page 3... [Liaise's Specialist Support](#)

Page 8... [Our Specialist Support Team](#)

Page 11... [About Somerford Court](#)

Page 14... [The Local Area](#)

Page 15... [Meet the Team](#)

Page 17... [Liaise Influencers](#)

Page 21... [Our Outcomes Pathway Model](#)

Page 24... [Visiting the Home - See the Room](#)

Page 26... [Get In Touch](#)

# Liaise's Specialist Support



We are Liaise.



We provide specialist support for adults.



We help adult people with learning disabilities and autistic people.



This includes people with complex needs and behaviours of distress.

## Liaise's Specialist Support



Our approach is rooted in Positive Behaviour Support (PBS).



We also use PROACT-SCIPr-UK.



This means our support is respectful and focused on the person.



We help people become more independent and improve their wellbeing.

## Liaise's Specialist Support



All staff receive special training in PBS and PROACT-SCIPr-UK



We work together as a team.

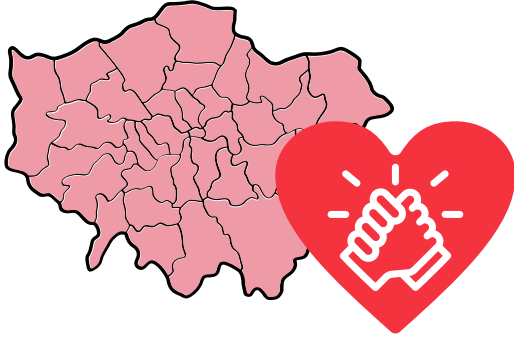


This helps us give high-quality, personalised support.



We focus on what is important to each person.

# Liase's Specialist Support



In our London region, we provide six key areas of specialist support.



We have trained staff who support people with complex behaviour needs.



Our support staff are trained in PROACT-SCIPr-UK to provide safe and positive support.



We have Speech and Language Therapists in our team to support communication and safe eating and drinking.

## Liaise's Specialist Support



Some of our services provide specialist support for people with acquired brain injuries (ABI),



and offer short break (respite) care.



We offer both residential homes and supported living options.



We use a person-led outcomes approach to understand what is important to each person and measure their progress.

## Our Specialist Support Team



Somerford Court is supported by a special team called the **Positive Behaviour Support (PBS) Team**.



PBS helps people understand their needs and find positive ways to feel safe, calm and happy.



The PBS team will help you make a plan that is right for you and your goals.

## Our Specialist Support Team



This is Kennedy.



Kennedy is a Positive Behaviour Specialist who supports Somerford Court.



He will help you build your PBS plan and make sure the team supports you in the right way.



The **Speech and Language Therapy** team also help London homes like Somerford Court.

## Our Specialist Support Team



This is Rose.

She is the Speech and Language Therapist for Somerford Court.



Rose can help you and your team learn how to speak or use communication aid tools.



She can also help you with eating and drinking.



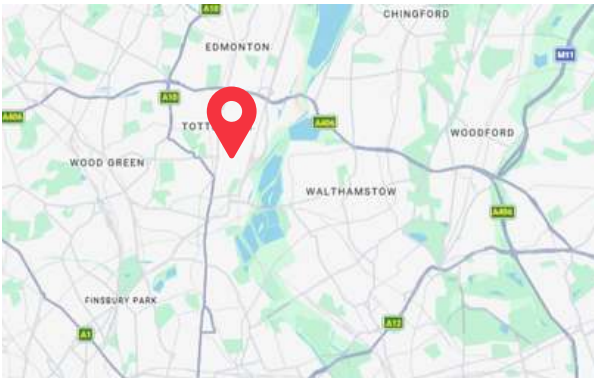
Rose will be helping lots of other people with similar difficulties around your home.

## About Somerford Court



This is Somerford Court.

Somerford Court is a supported-living home in Tottenham.



Tottenham is an area in North London.

Tottenham is in the London Borough of Haringey.



Somerford Court is a bungalow home.

A bungalow only has one floor, meaning they have no upstairs or downstairs.



A supported living home is a place where people have their own home.

## About Somerford Court



There are 4 supported people at Somerford Court.

The people we support at Somerford Court are all adult females.



Somerford Court has wide hallways which makes it a very a wheelchair-friendly home.



Somerford Court has one available room.



The room is on the ground-floor.

## About Somerford Court



Somerford Court is a very happy home.

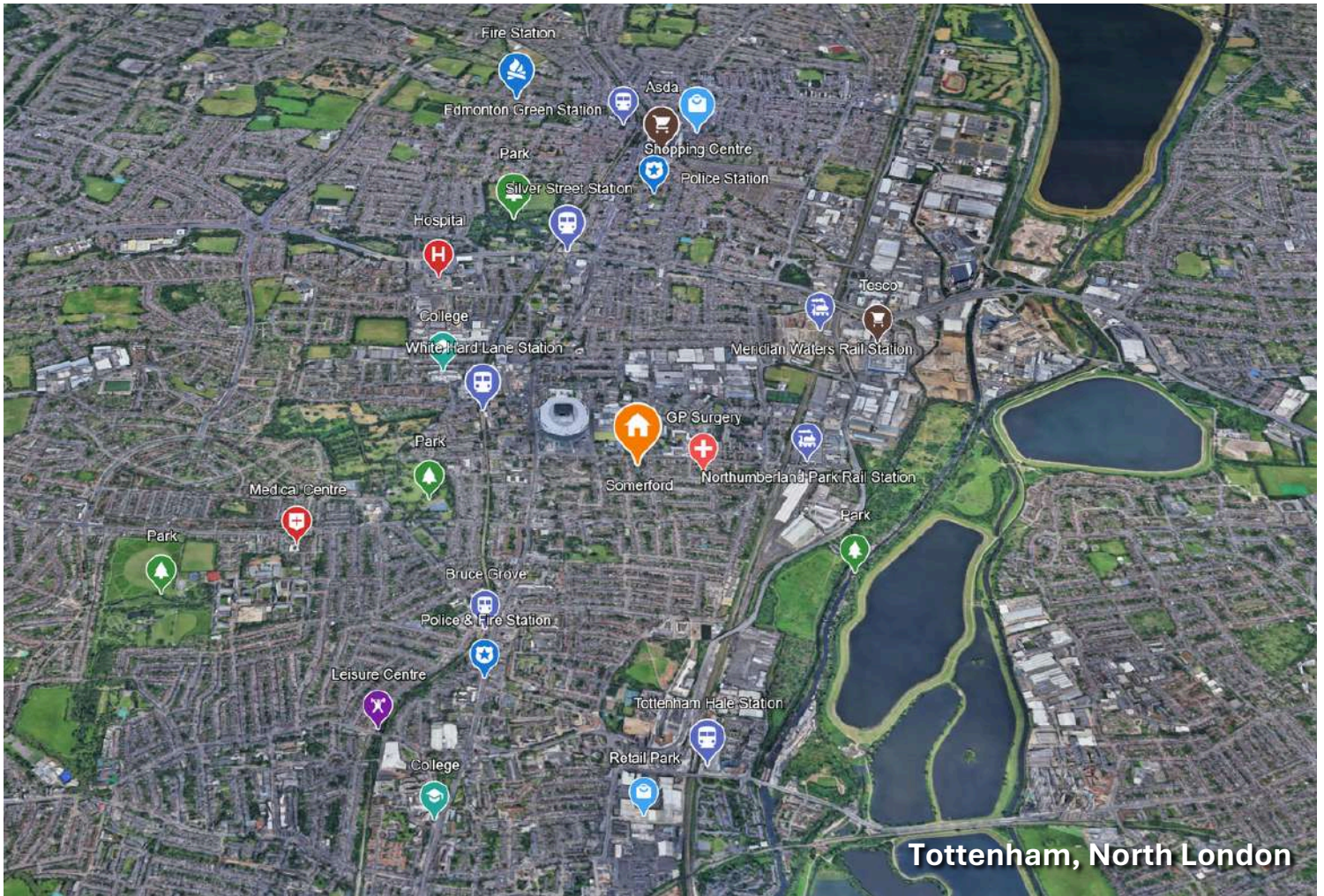


The people we support at the home like living at the home and are very happy with the support they receive.



The Somerford Court team treats everyone at the home like a big family.

## The Tottenham Area



This is where Somerford Court & Somerford Place is located in the Tottenham area of North London.



Most places are a 15-20 minute drive from the home.



There are a lots of bus options near the home to the surrounding areas.

## Meet the Somerford Court Team



This is Suzanne.

She is the Regional General Manager for the London Region.



This means she is in charge of all the homes in London.



This is Helen.

She is the Operations Manager for London.



Operations Manager means she helps Suzanne and some of the London managers run their homes.

## Meet the Somerford Court Team



This is Pascale.

Pascale is the Registered Home Manager at Somerford Court and Somerford Place.



Home Manager means she runs the home, with help from Suzanne and Helen.



Pascale also supports both you and her team.



She wants to help you reach your goals and live your best life.

## Liaise Influencers



Liaise has a special group called The Influencers.



The Influencers are people we support, who help shape what we do.



The Influencers share what matters to people we support.



This helps us make good decisions for you and others.

## Liaise Influencers



This is Rachael.



Rachael is a Liaise Influencer.

She lives at Somerford Place, the neighbourhood home of Somerford Court.



She has been making very strong progress this year in her learning and independence.



She has been going to college to help build confidence and connections.

## Liaise Influencers



Rachael also loves to do art, gardening and spend time with her family.



Rachael wanted to be a Police Officer when she was a child.



To build skills, Rachael volunteered at a local Charity shop, working four hours every week.



Rachael learned lots of new skills, such as people skills, math skills and many more.

## Liaise Influencers



Rachael feels happier and more confident.



Rachael has built a special relationship with people at her workplace.



Rachael has been working on many life skills and working towards independence.



Working at the Charity shop means Rachael is learning to be safe and aware in the community.

# Our Outcomes Pathway Model



We use our Outcomes Pathway Model to plan support with each person.

This means support is designed around what each person wants and needs.



We focus on people's hopes, goals and aspirations.



## Our Outcomes Pathway Model



Different professionals work together as a team.



This helps us give high-quality, personalised support.



Liaise wants to support you to live the best life possible.



We will support you to learn the skills you want to learn.

## Our Outcomes Pathway Model



Our team will work with you to help you find your goals



They will also help you build skills to live everyday with confidence.



You are always at the centre of your support.



We listen to what is important to you and support your needs, choices and goals.

## Visiting the Home - See the Room



The team at Somerford Court and Somerford Place would be glad to show you around.



You can look around the home and the available room to see if it's right for you.



You can meet the manager and our specialist team



You can also meet some of the people living at Somerford Court and Somerford Place.

## Visiting the Home - See the Room



This is Shane.

Shane is a person we support at Somerford Place and has lived here for almost 10 years.

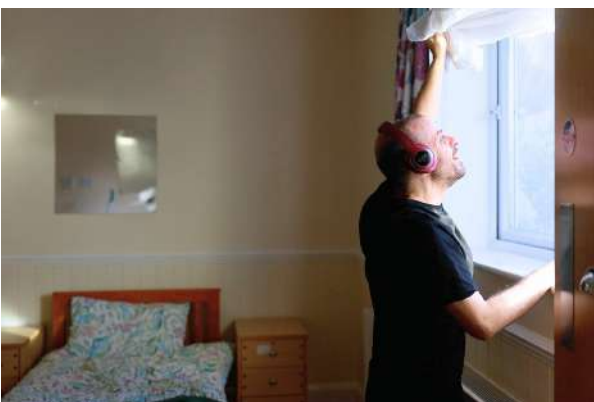


This bedroom is on the ground-floor of Somerford Court.

The bedroom has a bathroom just for you.



The bedroom has a bed, desk, wardrobe and a drawers.



The bedroom has a big window with lots of light.

## Get in Touch



This is Theresa.



Theresa is the London Referrals Manager.



If you are interested in visiting the Somerford Court, you can contact her by phone or email.



**Give Us a Call**  
0330 500 5052



You can click the buttons to contact Theresa.



**Make a Referral**  
[referrals@liaise.com](mailto:referrals@liaise.com)



Your goals are our goals

We provide bespoke support for adults with learning disabilities and autistic people, including those with complex needs, behaviours of distress and co-occurring mental health conditions.

Guided by our in-house Specialist Support Team, our approach ensures support that is always person-led.

Get in touch today to find out how we can help support someone you know



Call **0330 500 5052**



Email **[referrals@liaise.com](mailto:referrals@liaise.com)**



Website **[liaise.com](http://liaise.com)**

Highbury Crescent Rooms,  
70 Ronalds Road, London, N5 1XA



[facebook.com/liaiseUK](https://www.facebook.com/liaiseUK)



[linkedin.com/company/liaiseuk](https://www.linkedin.com/company/liaiseuk)



Scan the QR Code to read our success stories or click on



**<https://liaise.com/stories-insights/>**