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Your goals are our goals

Oakdene House

Our Warm and Welcoming Residential Home in Erith, South East London

Care Quality Commission

Inspected and rated

Good

SRG Care Consultancy & Training

External Audit Report

Rated Good



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Specialist Support From Day One

We provide specialist, bespoke support for adults with learning disabilities and autistic people, including those with complex needs and behaviours of distress.

Our approach is rooted in **Positive Behaviour Support (PBS)** and **PROACT-SCIPr-UK**, ensuring support that is respectful, person-led, and focused on promoting independence and wellbeing. We have dedicated i**n-house PBS Practitioners** and **Speech and Language therapists** and all team members receive specialist PBS and PROACT-SCIPr-UK training. This collaborative model enables us to deliver high-quality, personalised support that leads to meaningful progress, always driven by what matters most to the people we support.

- In-house PBS practitioners for complex behaviour
- Proact-SCIPr-UK trained staff
- In-house SALT for communication and safe eating and drinking
- Specialist ABI support and respite care in selected services
- Residential and supported living opportunities
- Person-led dynamic outcomes framework and measures



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Independent Living with Community Spaces

We'll work with you to tailor the environment to the specific needs of the person moving in.

- Fully Furnished En-Suite Bedroom
- Quiet Suburban Location
- Shared Communal Spaces
- Shared Garden
- Nearby Community Centre
- Wider Regional Peer Network



Our new ground-floor annex offers:

- **Fully-Furnished Bedroom** with a bed and two bedside tables
- **Private En-Suite Bathroom** with a toilet and shower
- **Lounge Area** with a sofa, tv and a table and chairs
- **Fully furnished kitchen** with appliances and essentials









Meet the Team



Suzanne, Regional General Manager for London

Suzanne brings over 28 years of social care experience, including senior roles with the Active Care Group. She is committed to delivering outstanding outcomes and leads by example, creating supportive, high-quality environments for both the people we support and her colleagues.



Stoyan, Operations Manager for London

Since 2013, Stoyan has gained extensive experience across complex care, progressing through both operational and leadership roles. Focused on quality improvement and person-led practice, he has led teams through service development, regulatory compliance, and positive cultural change.



Shavana, Oakdene House's Registered Home Manager

Shavan brings over 20 years of experience in the social care sector, specialising in supporting adults with learning disabilities, physical disabilities, mental health conditions, and behavioural challenges. She is passionate about delivering high-quality, person-led care and creating a supportive environment.



Committed to Co-Production

We have an established Influencers Group, made up of people we support, who play a pivotal role in shaping our services. Their insight ensures that everything we do reflects the needs, preferences, and aspirations of those with lived experience.

By actively listening to and involving this group, we embed authentic perspectives into every aspect of our work. From reviewing policies and practices to shaping key working approaches and designing new living opportunities, their voices directly influence how we develop and improve our support.



Every Day, We Help People Thrive

Our Outcomes Pathway Model ensures support is designed with and for each person, creating tailored strategies shaped around their hopes, goals, and aspirations.

This multidisciplinary approach enables us to deliver high-quality, personalised support so people can achieve what matters most to them.

Click here to read our latest stories



Progress that Matters, Led by the People We Support

Harry lives at Oakdene House, where he is supported to build his independence and confidence in daily life. He enjoys a range of activities including art, crafts, swimming, bowling, cinema trips, shopping, and sailing, which has become a particular highlight for him. Harry attends Smerdon Day Centre weekly, where he creates artwork he is proud of and enjoys expressing his creativity.

Developing everyday life skills has been an important focus for Harry, and he now takes part in tasks such as making breakfast, planning shopping trips, and keeping his room clean and tidy. Spending time with his family is also very important to Harry, and he enjoys regular visits and holidays together.



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To make a referral, call or email
0330 500 5052
referrals@liaise.com

Inquiry Received
We will respond within **24 hours** of referral

Assessment
We will arrange an assessment to fully understand the needs of the individual within **5 working days**

Sending An Offer
Following the assessment, we will make an offer within **10 working days**

Invited To View Homes
We encourage you to visit our existing homes or new homes

Transition
We will begin co-produced transition planning once a placement offer has been accepted

Move In
To support a successful transition, we'll offer home visits and stays and we'll review the placement at frequent intervals within the **first three months**

Contact Us



Theresa Cook
Referrals & Placements Manager

referrals@liaise.com
0330 500 5052
https://liaise.com/referral/

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