

ADASS EAST Accommodation Services (LD) v23.3 for Ashwood House - Norwich



GOOD

Assessment Completed 13/11/2025

Domains

Name	Rating
1. Involvement and Information	Requires Improvement ★★☆☆☆
2. Personalised Care and Support	Excellent ★★★★★
3. Safeguarding and Safety	Good ★★★★☆
4. Suitability of Staffing	Good ★★★★☆
5. Quality of Management	Good ★★★★☆

Standards

Name	Rating
1. Respecting and Involving People Accessing the Service	Excellent ★★★★★
2. Consent	Requires Improvement ★★☆☆☆
3. Care and Welfare of People Accessing the Service	Good ★★★★☆
4. Meeting Nutritional Needs	Good ★★★★☆
5. Co-operating with other Providers	Excellent ★★★★★
6. Safeguarding People who access the Service from Abuse	Good ★★★★☆
7. Cleanliness and Infection Control	Good ★★★★☆
8. Management of Medicines	Good ★★★★☆
9. Safety and Suitability of Premises	Good ★★★★☆
10. Safety, Availability and Suitability of Equipment	Good ★★★★☆
11. Requirements Relating to Staff Recruitment	Good ★★★★☆
12. Staffing and Staff Deployment	Good ★★★★☆
13. Staff Support	Good ★★★★☆
14. Assessing and Monitoring the Quality of Service Provision	Good ★★★★☆
15. Using Information and Dealing with Complaints	Good ★★★★☆
16. Records	Good ★★★★☆

